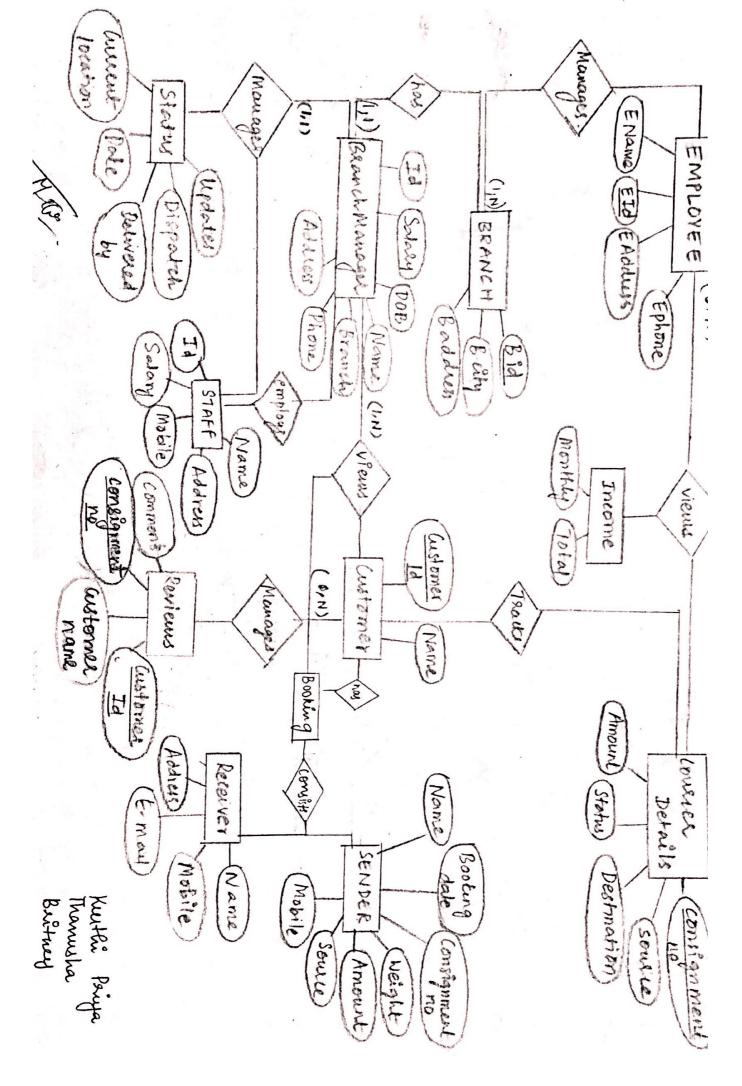
Keethi Priya Thamusha Beitney. Login ID Password Penson Admin Admin Admin Admin Mobile Password Name Branch Source Destination Destination in Km Beranch ID Branch Manager Branch Branch Manager DOB | Phone | E-mail Address Mame Austones Customer Customer Customer E-mail Address Name Phone no Booking Configment Sender Address Phone Receives Mobile Source Destination blight Amount DOB Address Name None Courier Details Consignment | Source Destination Delivery Boy Delivered Status No Amount By Phone Staff Stay Name Staff Id Phone Address Salary Available Reviews Consignment customer Customer Custome No Comments User Id Name Phone Consignment Date Amount of Booking Mass.

Scanned with CamScanner



**Scanned with CamScanner** 

## DATABASE MANAGEMENT SYSTEM MINI PROJECT TITLE: COURIER MANAGEMENT SYSTEM

## **USER REQUIREMENTS:**

- The system is used for daily activities such as booking a courier, maintain employee details, process payroll of employees, maintain hub details, maintain company details
- Courier management system consists of Employee, Branch manager and Customer.
- Employee is the head of the given courier management services and looks after the entire process of courier services.
- Employee has the access to create and look after the branch wherever it wants to extend its services for the customer's satisfaction.
- Employee employs branch manager to a given branch so that he looks after the packages.
- Employee views the courier details of the customer which consists of source, destination and consignment no.
- Employee can view its monthly wise income so as to get to know its income and the number of packages it has delivered.
- Branch manager is the sub head of its branch who looks after the customer's booking and hence updates and deletes the orders that have been placed by the customer.
- Branch manager manages and employs staff who collects and delivers the packages to the assigned receiver.
- Branch manager can also update its own details so has to update the admin who is an employee.
- Customer is the person who is going to book courier from its place to receiver's place.
- Customer has to login to the page in order to book courier.
- Customer when books a courier, the system auto generates a consignment no and amount it takes to place a courier and then customer has to fill the details which consists of sender's and receiver's address and provide phone number, mail-id, city, weightand many more.
- Customer can track its order where branch manager updates the status and can also provide reviews which will be sent to employee.
- Customer, Employee and Admin has its login-id and password as to login into the courier system.
- Courier system helps in transporting so as to decrease the load for manual transportation.

PROJECT TEAM:

(PES1201701643)

KEERTHI PRIYA P

(PESI201701457

THANUSHA MELAVOY

(PES12017 1801)

BRITNEY D MUNGRA

