## kayako

**Department:** Domain Transfers Support

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Your Question: transferring my domain name from godaddy

**Operator:** Mikhail Kazakov

- 23:02 Your Question: transferring my domain name from godaddy 23:02 Please wait, an operator will be with you shortly. 23:02 You are now chatting with Mikhail Kazakov (Concierge CS) - Domain Transfers Support 23:02 Jinwoo Yom: hello 23:02 Mikhail Kazakov: Hello JinwooThank you for contacting Namecheap Support! Could you please specify the domain name in question? 23:03 Jinwoo Yom: jinwooyom.com 23:03 Mikhail Kazakov: Thanks, checking 23:03 Jinwoo Yom: I have this domain with GoDaddy.com currently but I am looking to transfer to somewhere else that is more affordable. 23:04 Jinwoo Yom: I already have a Authorization code from GoDaddy, however I am wondering if there is an automatic subscription when I pay for the transfer? 23:05 Mikhail Kazakov: Thank you for this information 23:05 Mikhail Kazakov: May I know which subscription you mean? 23:05 Jinwoo Yom: a year subscription 23:06 Mikhail Kazakov: Oh, I am sorry for my misunderstanding 23:06 Jinwoo Yom: for the Domain name after the transfer 23:06 Mikhail Kazakov: Sure, the year will be added to your domain registration 23:06 Jinwoo Yom: so right now it says that it costs \$9.69 for the transfer 23:07 Jinwoo Yom: so does that include a year domain registration as well? 23:07 Jinwoo Yom: did I understand that correctly? 23:07 Mikhail Kazakov: Yes, it does. The transfer is actually \$9.69 + \$0.18 ICANN fee 23:07 Mikhail Kazakov: However, since you are transferring a domain from GoDaddy, feel free to use our special coupon code: 23:08 Mikhail Kazakov: ByeByeGD It allows you to transfer .COM domains at \$7.99 + \$0.18 ICANN fee, .NET domains at \$9.27 + \$0.18 ICANN fee, .BIZ domains at \$10.44, .ORG domains at \$8.79 and .INFO domains at \$9.99. 23:08 Jinwoo Yom: oh awesome. that sounds great. also how log would the transfer take? 23:09 Mikhail Kazakov: It usually takes up to 5-7 days 23:10 Mikhail Kazakov: However, the transfers from GoDaddy can be sped up 23:10 Mikhail Kazakov: So they can be performed in less than an hour 23:10 Mikhail Kazakov: If you wish, I will assist you with it right now 23:10 Jinwoo Yom: how can I do that and would that cost extra? 23:11 Mikhail Kazakov: It will not extra cost anything 23:11 Mikhail Kazakov: To proceed, please provide me with the Auth/EPP code for the domain 23:12 Jinwoo Yom: oh gotcha, so would we be able to do that if I am planing on migrating my GoDaddy Hosting to AWS in next few days? 23:13 Jinwoo Yom: I don't know how difficult it is to change the IP of the DNS once I have my EC2 Instance ready 23:13 Jinwoo Yom: and the downtime it may cuase 23:13 Mikhail Kazakov: I will check it now, please hold on 23:17 Mikhail Kazakov: I would recommend that you perform the hosting migration at first, Jinwoo 23:18 Mikhail Kazakov: As otherwise, there may be a downtime for your website 23:18 Jinwoo Yom: okay, that sounds reasonable 23:19 Jinwoo Yom: when I have my hosting migration ready, could I get the same service. aka the quick DNS transfer from goDaddy? 23:19 Mikhail Kazakov: Once you finish the migration, feel free to use this guide to submit the transfer: https://www.namecheap.com/support/knowledgebase/article.aspx/876/83/how-to-transfer-a-domain-from-godaddy 23:19 Mikhail Kazakov: and use our coupon code 23:19 Mikhail Kazakov: Sure, although it will be a domain transfer (not a DNS transfer) 23:19 Jinwoo Yom: yes Domain transfer\* 23:20 Jinwoo Yom: and the code was ByeByeGD correct? 23:21 Mikhail Kazakov: Yes, totally correct
- 23:21 Mikhail Kazakov: Everything will be possible after the transfer as well
- 23:21 Jinwoo Yom: awesome thank you very much for your help!
- 23:22 Mikhail Kazakov: You are most welcome
- 23:22 Mikhail Kazakov: Thank you for considering our services!
- 23:23 Jinwoo Yom: Before I go, could I ask one additional question regarding SSL?
- 23:23 Mikhail Kazakov: Sure
- 23:24 Jinwoo Yom: how much would it cost to get a SSL for my personal site after the transfer?
- 23:25 Mikhail Kazakov: You can have the SSL applied to the transfer order for just \$1.99
- 23:25 Jinwoo Yom: oh that sounds great and how long would that SSL be valid for?
- 23:27 Mikhail Kazakov: It is usually valid for a year. After that it will need to be reissued
- 23:27 Jinwoo Yom: is the price same (\$1.99) for the SSL reissue?
- 23:28 Mikhail Kazakov: No, it will be another price

23:29 Mikhail Kazakov: It will be \$9.00

23:29 Jinwoo Yom: gotcha

23:29 Jinwoo Yom: thanks for the information

23:30 Mikhail Kazakov: You are most welcome

23:31 Jinwoo Yom: I believe that answered all my questions for now, I will reach out again once I finish switching over my hosting which shouldn't take too much longer

23:31 Mikhail Kazakov: Sure, feel free to get back to us any moment

23:32 Mikhail Kazakov: Our team is here 24/7 for you

Helpdesk: https://support.namecheap.com/