

# METHODOLOGY

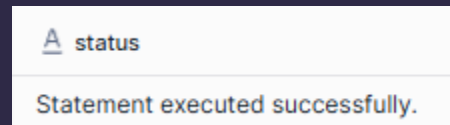
## SNOWFLAKE

BRIGHT\_TV | Ksetlhatsoe@gmail.com



## 1. Setting the working database and schema

```
USE DATABASE Bright;  
USE SCHEMA BRIGHT_TV;
```



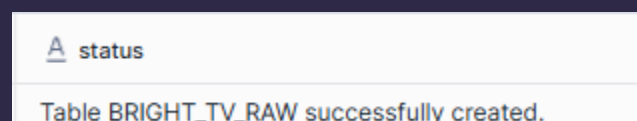
## 2. Inspecting column names to confirm Social Media Handles and Duration 2

```
DESC TABLE USER_PROFILES;  
DESC TABLE VIEWERSHIP;
```

| A name              | A name      |
|---------------------|-------------|
| NAME                | USERID      |
| SURNAME             | CHANNEL2    |
| EMAIL               | RECORDDATE2 |
| GENDER              | DURATION_2  |
| RACE                |             |
| AGE                 |             |
| PROVINCE            |             |
| SOCIAL_MEDIA_HANDLE |             |

## 3. Creating the joined base table and This combines user profile info with viewership sessions

```
CREATE OR REPLACE TABLE BRIGHT_TV_RAW AS  
SELECT  
  up.UserID,  
  up.Name,  
  up.Surname,  
  up.Email,  
  up.Gender,  
  up.Race,  
  up.Age,  
  up.Province,  
  up.SOCIAL_MEDIA_HANDLE,  
  vw.Channel2,  
  vw.RecordDate2,  
  vw.DURATION_2  
FROM USER_PROFILES up  
FULL OUTER JOIN VIEWERSHIP vw  
  ON up.UserID = vw.UserID;
```



## 4. Adding date and time columns for transformation

```
ALTER TABLE BRIGHT_TV_RAW ADD COLUMN record_time TIME;
ALTER TABLE BRIGHT_TV_RAW ADD COLUMN record_date DATE;
ALTER TABLE BRIGHT_TV_RAW ADD COLUMN record_date_text VARCHAR;
ALTER TABLE BRIGHT_TV_RAW ADD COLUMN record_time_text VARCHAR;
```

(return a list of all current columns)  
DESC TABLE BRIGHT\_TV\_RAW;

|                  |                 |        |   |      |
|------------------|-----------------|--------|---|------|
| RECORD_DATE_TEXT | VARCHAR(1677721 | COLUMN | Y | null |
| RECORD_TIME_TEXT | VARCHAR(1677721 | COLUMN | Y | null |

## 5. Extracting and converting date

```
UPDATE BRIGHT_TV_RAW
SET record_date_text = REPLACE(LEFT(RecordDate2, 10), '/', '-');
```

```
UPDATE BRIGHT_TV_RAW
SET record_date = TO_DATE(record_date_text, 'YYYY-MM-DD');
```

|   | # number of rows updated | # number of multi-joined rows updated |
|---|--------------------------|---------------------------------------|
| 1 | 10989                    | 0                                     |

## 6. Extracting and converting time


```
UPDATE BRIGHT_TV_RAW
SET record_time_text = RIGHT(RecordDate2, 5);
```

```
UPDATE BRIGHT_TV_RAW
SET record_time = TO_TIME(record_time_text);
```

| # number of rows updated | : | # number of multi-joined rows updated |
|--------------------------|---|---------------------------------------|
| 10989                    |   | 0                                     |

## 7. Cleaning up temporary columns

```
ALTER TABLE BRIGHT_TV_RAW DROP COLUMN record_date_text;
ALTER TABLE BRIGHT_TV_RAW DROP COLUMN record_time_text;
ALTER TABLE BRIGHT_TV_RAW DROP COLUMN RecordDate2;
```

|  |
|--|
|  status |
| Statement executed successfully.   |

## 8. Creating enriched table with buckets & calculations

```
CREATE OR REPLACE TABLE BRIGHTLIGHT_TV AS  
SELECT *,
```


 status

Table BRIGHTLIGHT\_TV successfully created.

```
-- TIME BUCKET
```

```
CASE
```

```
  WHEN record_time BETWEEN '00:00:01' AND '04:00:00' THEN '12AM-4AM'
```

```
  WHEN record_time BETWEEN '04:00:01' AND '08:00:00' THEN '4AM-8AM'
```

```
  WHEN record_time BETWEEN '08:00:01' AND '12:00:00' THEN '8AM-12PM'
```





```
  WHEN record_time BETWEEN '12:00:01' AND '16:00:00' THEN '12PM-4PM'
```

```
  WHEN record_time BETWEEN '16:00:01' AND '20:00:00' THEN '4PM-8PM'
```

```
  ELSE '8PM-12AM'
```

```
END AS time_bucket
```

```
FROM BRIGHT_TV_RAW;
```

|  DURATION_2 |  RECORD_TIME |  RECORD_DATE |  TIME_BUCKET |
|---|--|--|---|
| 00:02:00  | 18:09:00   | 2016-01-04   | 4PM-8PM   |
| 00:10:06  | 09:04:00   | 2016-03-30   | 8AM-12PM  |
| 00:00:42  | 17:01:00   | 2016-03-30   | 4PM-8PM   |
| 00:00:10  | 15:23:00   | 2016-03-25   | 12PM-4PM  |
| 00:01:33  | 17:18:00   | 2016-02-02   | 4PM-8PM   |
| 00:00:10  | 16:56:00   | 2016-03-18   | 4PM-8PM   |
| 00:17:15  | 04:25:00   | 2016-03-20   | 4AM-8AM   |
| 00:01:13  | 06:43:00   | 2016-02-03   | 4AM-8AM   |

```
-- AGE GROUP
```

```
SELECT *,
```

```
CASE
```

```
  WHEN Age BETWEEN 0 AND 12 THEN 'Child'
```

```
  WHEN Age BETWEEN 13 AND 19 THEN 'Teen'
```

```
  WHEN Age BETWEEN 20 AND 24 THEN 'Young Adult'
```

```
  WHEN Age BETWEEN 25 AND 34 THEN 'Emerging Adult'
```

```
  WHEN Age BETWEEN 35 AND 49 THEN 'Adult'
```

```
  WHEN Age BETWEEN 50 AND 59 THEN 'Advanced Middle Age'
```

```
  WHEN Age BETWEEN 60 AND 74 THEN 'Elderly'
```

```
  ELSE 'Advanced Elderly'
```

```
END AS age_group
```

```
FROM BRIGHT_TV_RAW;
```

| <u>A</u> DURATION_2 | <u>L</u> RECORD_TIME | <u>L</u> RECORD_DATE | <u>A</u> AGE_GROUP  |
|---------------------|----------------------|----------------------|---------------------|
| 00:02:00            | 18:09:00             | 2016-01-04           | Emerging Adult      |
| 00:10:06            | 09:04:00             | 2016-03-30           | Child               |
| 00:00:42            | 17:01:00             | 2016-03-30           | Emerging Adult      |
| 00:00:10            | 15:23:00             | 2016-03-25           | Advanced Middle Age |
| 00:01:33            | 17:18:00             | 2016-02-02           | Child               |
| 00:00:10            | 16:56:00             | 2016-03-18           | Child               |
| 00:17:15            | 04:25:00             | 2016-03-20           | Child               |
| 00:01:13            | 06:43:00             | 2016-02-03           | Child               |





-- MONTH

```
SELECT *,
CASE
  WHEN record_date BETWEEN '2016-01-01' AND '2016-01-31' THEN 'JAN'
  WHEN record_date BETWEEN '2016-02-01' AND '2016-02-29' THEN 'FEB'
  WHEN record_date BETWEEN '2016-03-01' AND '2016-03-31' THEN 'MAR'
  ELSE 'APR'
END AS month
FROM BRIGHT_TV_RAW;
```

| <u>A</u> DURATION_2 | <u>L</u> RECORD_TIME | <u>L</u> RECORD_DATE | <u>A</u> MONTH_ |
|---------------------|----------------------|----------------------|-----------------|
| 00:02:00            | 18:09:00             | 2016-01-04           | JAN             |
| 00:10:06            | 09:04:00             | 2016-03-30           | MAR             |
| 00:00:42            | 17:01:00             | 2016-03-30           | MAR             |
| 00:00:10            | 15:23:00             | 2016-03-25           | MAR             |
| 00:01:33            | 17:18:00             | 2016-02-02           | FEB             |
| 00:00:10            | 16:56:00             | 2016-03-18           | MAR             |
| 00:17:15            | 04:25:00             | 2016-03-20           | MAR             |
| 00:01:13            | 06:43:00             | 2016-02-03           | FEB             |





-- DAY OF WEEK

```
SELECT *,
DAYNAME(record_date) AS day_of_week,
FROM BRIGHT_TV_RAW;
```

|  DURATION_2 |  RECORD_TIME |  RECORD_DATE |  DAY_OF_WEEK |
|--|---|---|--|
| 00:02:00   | 18:09:00  | 2016-01-04  | Mon  |
| 00:10:06   | 09:04:00  | 2016-03-30  | Wed  |
| 00:00:42   | 17:01:00  | 2016-03-30  | Wed  |
| 00:00:10   | 15:23:00  | 2016-03-25  | Fri  |
| 00:01:33   | 17:18:00  | 2016-02-02  | Tue  |
| 00:00:10   | 16:56:00  | 2016-03-18  | Fri  |
| 00:17:15   | 04:25:00  | 2016-03-20  | Sun  |
| 00:01:13   | 06:43:00  | 2016-02-03  | Wed  |

--TRY\_TO\_TIME INSTEAD OF TO\_TIME

```
SELECT *,
DATE_PART('HOUR', TRY_TO_TIME(DURATION_2)) * 3600 +
DATE_PART('MINUTE', TRY_TO_TIME(DURATION_2)) * 60 +
DATE_PART('SECOND', TRY_TO_TIME(DURATION_2)) AS duration_seconds
FROM BRIGHT_TV_RAW;
```

|  DURATION_2 |  RECORD_TIME |  RECORD_DATE |  DURATION_SECONDS |
|---|--|--|---|
| 00:02:00  | 18:09:00   | 2016-01-04   | 120   |
| 00:10:06  | 09:04:00   | 2016-03-30   | 606   |
| 00:00:42  | 17:01:00   | 2016-03-30   | 42  |
| 00:00:10  | 15:23:00   | 2016-03-25   | 10  |
| 00:01:33  | 17:18:00   | 2016-02-02   | 93  |
| 00:00:10  | 16:56:00   | 2016-03-18   | 10  |
| 00:17:15  | 04:25:00   | 2016-03-20   | 1035  |
| 00:01:13  | 06:43:00   | 2016-02-03   | 73  |

## 9. Sampling queries for Power BI insights

--VIEWERSHIP BY PROVINCE

```
SELECT Province, COUNT(UserID) AS number_of_sessions
FROM BRIGHTLIGHT_TV
WHERE DURATION_2 > '00:00:00'
GROUP BY Province
ORDER BY number_of_sessions DESC;
```

|   | A PROVINCE    | # NUMBER_OF_SESSIONS |
|---|---------------|----------------------|
| 1 | Gauteng       | 3352                 |
| 2 | Western Cape  | 1709                 |
| 3 | Kwazulu Natal | 898                  |
| 4 | Mpumalanga    | 854                  |
| 5 | Limpopo       | 687                  |
| 6 | Eastern Cape  | 626                  |
| 7 | North West    | 308                  |
| 8 | Free State    | 267                  |
| 9 | None          | 227                  |

--VIEWERSHIP BY RACE AND GENDER

```
SELECT Race, Gender, COUNT(UserID) AS number_of_sessions
FROM BRIGHTLIGHT_TV
GROUP BY Race, Gender;
```

|   | A RACE       | A GENDER | # NUMBER_OF_SESSIONS |
|---|--------------|----------|----------------------|
| 1 | indian_asian | male     | 1494                 |
| 2 | black        | female   | 532                  |
| 3 | white        | male     | 1203                 |
| 4 | null         | female   | 4                    |
| 5 | null         | male     | 11                   |
| 6 | coloured     | male     | 1520                 |
| 7 | None         | None     | 788                  |
| 8 | coloured     | female   | 139                  |
| 9 | other        | male     | 100                  |


--DISTINCT VIEWERS KPI

```
SELECT COUNT(DISTINCT UserID) AS total_unique_viewers
FROM BRIGHTLIGHT_TV;
```

|   | # TOTAL_UNIQUE_VIEWERS |
|---|------------------------|
| 1 | 5375                   |

#### --VIEWERSHIP BY AGE GROUP

```
SELECT age_group, SUM(duration_seconds) AS total_watch_time
FROM BRIGHTLIGHT_TV
GROUP BY age_group
ORDER BY total_watch_time DESC;
```

|   |  AGE_GROUP | TOTAL_WATCH_TIME |
|---|---|------------------|
| 1 | Advanced Elderly  | 2803             |
| 2 | Child   | 204426           |
| 3 | Young Adult   | 565208           |
| 4 | Advanced Middle Age   | 205125           |
| 5 | Adult   | 1852034          |
| 6 | Elderly   | 38603            |
| 7 | Emerging Adult  | 2366486          |
| 8 | Teen  | 158920           |

#### --DAILY VIEWERSHIP TREND

```
SELECT record_date, COUNT(UserID) AS sessions
FROM BRIGHTLIGHT_TV
GROUP BY record_date
ORDER BY record_date;
```

|   |  RECORD_DATE | SESSIONS |
|---|---|----------|
| 1 | 2016-01-01  | 70       |
| 2 | 2016-01-02  | 73       |
| 3 | 2016-01-03  | 72       |
| 4 | 2016-01-04  | 60       |
| 5 | 2016-01-05  | 85       |
| 6 | 2016-01-06  | 85       |
| 7 | 2016-01-07  | 67       |
| 8 | 2016-01-08  | 84       |
| 9 | 2016-01-09  | 79       |

#### --VIEWERSHIP BY TIME BUCKET

```
SELECT time_bucket, COUNT(UserID) AS sessions
FROM BRIGHTLIGHT_TV
GROUP BY time_bucket
ORDER BY sessions DESC;
```



|   | <u>A</u> TIME_BUCKET | # SESSIONS |
|---|----------------------|------------|
| 1 | 12PM-4PM             | 2536       |
| 2 | 4PM-8PM              | 2482       |
| 3 | 8AM-12PM             | 2279       |
| 4 | 8PM-12AM             | 2126       |
| 5 | 4AM-8AM              | 1286       |
| 6 | 12AM-4AM             | 280        |

## --TOP 10 MOST WATCHED CONTENT

```
SELECT Channel2, SUM(duration_seconds) AS total_watch_time
FROM BRIGHTLIGHT_TV
GROUP BY Channel2
ORDER BY total_watch_time DESC
LIMIT 10;
```

|   | <u>A</u> CHANNEL2          | # TOTAL_WATCH_TIME |
|---|----------------------------|--------------------|
| 1 | null                       | null               |
| 2 | ICC Cricket World Cup 2011 | 1483652            |
| 3 | Supersport Live Events     | 1127516            |
| 4 | Channel O                  | 693921             |
| 5 | Trace TV                   | 690927             |
| 6 | SuperSport Blitz           | 326446             |
| 7 | Boomerang                  | 263733             |
| 8 | Cartoon Network            | 252917             |
| 9 | CNN                        | 243999             |



## --DAY OF WEEK VIEWERSHIP

```
SELECT day_of_week, COUNT(UserID) AS sessions
FROM BRIGHTLIGHT_TV
GROUP BY day_of_week
ORDER BY sessions DESC;
```

|   | <u>A</u> DAY_OF_WEEK | # SESSIONS |
|---|----------------------|------------|
| 1 | Sat                  | 1655       |
| 2 | Fri                  | 1642       |
| 3 | Wed                  | 1539       |
| 4 | Thu                  | 1471       |
| 5 | Sun                  | 1398       |
| 6 | Tue                  | 1321       |
| 7 | null                 | 989        |
| 8 | Mon                  | 974        |

--NEW VS RETURNING USERS

```
WITH first_sessions AS (  
  SELECT UserID, MIN(record_date) AS first_seen  
  FROM BRIGHTLIGHT_TV  
  GROUP BY UserID  
)  
,  
user_activity AS (  
  SELECT b.UserID, COUNT(*) AS total_sessions, f.first_seen  
  FROM BRIGHTLIGHT_TV b  
  JOIN first_sessions f ON b.UserID = f.UserID  
  GROUP BY b.UserID, f.first_seen  
)  
SELECT  
  CASE  
    WHEN total_sessions = 1 THEN 'New'  
    ELSE 'Returning'  
  END AS user_type,  
  COUNT(*) AS user_count  
FROM user_activity  
GROUP BY user_type;
```

|  USER_TYPE |  USER_COUNT |
|---|--|
| Returning   | 2139   |
| New   | 3236   |