

Company Overview

Empowering Businesses with Intelligent AI Solutions

CohrenzAI

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About CohrenzAI

CohrenzAI is a technology company headquartered in Noida, Uttar Pradesh, India, specializing in intelligent AI-powered solutions for modern businesses. We build intent-driven AI agentic chatbots that help businesses turn website visitors into qualified leads and loyal customers.

Our platform understands user intent in real time, engages visitors with natural conversations, and guides them toward meaningful actions such as scheduling appointments, booking services, requesting information, or connecting with the right team.

Unlike traditional chat widgets, our AI agents don't just answer questions -- they actively assist users, automate repetitive workflows, capture high-quality leads, and provide actionable insights into customer behavior and demand patterns.

Our Mission

Our mission is simple: make every website smarter, more responsive, and more capable of converting interest into real business opportunities through reliable, scalable AI automation. We enable companies to improve conversion rates, reduce manual effort, and deliver faster, more personalized customer experiences.

What We Do

1. AI-Powered Chatbot Deployment

We deploy intelligent conversational agents on business websites that provide 24/7 automated support, instant query resolution, and intelligent FAQ handling. Each chatbot is trained entirely on your business data, ensuring responses are accurate, relevant, and aligned with your brand voice.

2. Lead Generation & Conversion

Our platform identifies qualified leads through multi-layered trigger systems: opportunistic detection (when users share contact details), explicit intent signals (pricing inquiries, demo requests), and proactive engagement (sustained visitor interest). We automatically capture names, emails, phone numbers, and intent summaries.

3. Intent-Driven Analytics

Our AI analyzes every conversation to generate structured intent reports covering user interest levels, segments of interest, actual requirements, unmet needs, available solutions, and behavioral signals such as trust-building, comparison shopping, and partnership intent.

4. AI-Ready Knowledge Systems

We transform unstructured PDFs, documents, and web pages into structured knowledge using vector embeddings and generative AI models. This enables accurate, context-aware responses that draw from your entire knowledge base.

5. Internal AI Support

Beyond customer-facing operations, we deploy internal AI chatbots for employee support, knowledge management, and productivity enhancement -- extending AI benefits across your entire organization.

Our Leadership Team

Saket Ahlawat - Co-Founder & CEO

Leading the company's vision and technology strategy, Saket drives innovation in AI-powered customer engagement solutions.

Keith Swamy - Co-Founder & CEO

Keith brings strategic leadership and business development expertise, focusing on scaling CohrenzAI's market presence and client relationships.

Vagesh Khatri - Co-Founder & COO

Vagesh oversees day-to-day operations, ensuring seamless delivery of services and maintaining operational excellence across all client engagements.

Vidit Sarin - Co-Founder & CPO

Vidit leads product development and user experience, ensuring CohrenzAI's solutions remain intuitive, powerful, and ahead of market demands.

Our Core Values

- Innovation First: We continuously push the boundaries of what AI can do for businesses
- Customer Obsession: Every feature we build starts with understanding customer needs
- Data Privacy: We treat your data with the highest level of security and confidentiality
- Simplicity: Complex AI, simple integration -- one script is all you need
- Transparency: Open communication, clear pricing, and honest partnerships
- Impact-Driven: We measure success by the real business outcomes we deliver

Industries We Serve

- Healthcare: Automating patient inquiries, appointment bookings, and medical FAQ handling
- E-Commerce: Guiding shoppers through product catalogs and increasing qualified leads by up to 40%
- Real Estate: Providing instant property information, pricing, and availability around the clock
- Financial Services: Supporting credit card, loan, and advisory service inquiries
- Education: Handling admissions queries, course information, and enrollment support

- SaaS & Technology: Automating demo bookings, onboarding support, and technical FAQs
- Professional Services: Managing consultation requests, partnership inquiries, and service bookings

Key Achievements

- 70%+ of customer inquiries handled automatically for healthcare clients
- 40% increase in qualified leads within the first month for e-commerce clients
- Sub-day integration time for most website deployments
- 24/7 availability capturing leads even outside business hours

Client Testimonials

"CohrenzAI's chatbot handles over 70% of our patient inquiries automatically. Appointment bookings went up and our front-desk team can finally focus on in-person care instead of answering repetitive calls."

- Dr. Ananya Mehta, Director, MedFirst Clinics

"We integrated CohrenzAI in under a day and saw a 40% jump in qualified leads within the first month. The chatbot understands our product catalog and guides shoppers like a real sales associate. Best investment we've made."

- Rahul Kapoor, CEO, ShopEase India

"Our website visitors now get instant answers about properties, pricing, and availability -- even at midnight. CohrenzAI helped us capture leads we were previously losing and the data security gave us complete peace of mind."

- Priya Sharma, Marketing Head, UrbanNest Realty

Contact Us

Ready to transform your website into a lead-generating powerhouse?

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