

KEITH PRINKEY

IT | Software Development & Cybersecurity

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PROFESSIONAL PROFILE

Bachelor of Applied Science in Information Technology student with a 3.7 GPA, graduating with honors and an Advanced Software Development Certificate. Highly skilled in Laravel PHP frameworks (Wave, Jetstream, Livewire), TailwindCSS, and MySQL databases, with proven expertise in building robust SaaS applications and managing web projects. Key accomplishments include the development and management of various domains, showcasing a passion for innovation in software engineering and cybersecurity.

INFORMATION TECHNOLOGY COMPETENCIES

- **Laravel PHP Framework** (Wave, Jetstream, Livewire)
 - **Web Development** (TailwindCSS, Blade, JavaScript, HTML/CSS)
 - **Database Management** (MySQL, Microsoft SQL)
 - **Software Lifecycle Management**
 - **Networking** (Routers, Modems, Switches, Mesh Systems)
 - **Cybersecurity and Risk Management**
 - **Agile/Scrum Frameworks & Project Leadership**
 - **SaaS (Software as a Service) Development**
 - **Google Ads, SEO, and Analytics Integration**
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PROFESSIONAL EDUCATION

Bachelor of Applied Science in Information Technology (BAS)

- University of Phoenix (Graduating 2023) – GPA: 3.7, Honors
 - Advanced Software Development Certificate
 - Relevant Coursework: Advanced Web Development, Java, MySQL, Agile Development, Python, Cybercrime
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PROFESSIONAL EXPERIENCE

World eSports LLC (2019–Present)

Partner + Lead Software Developer

- **League Manager App:** Developed a dynamic platform for eSports league management using Laravel Jetstream, Livewire, Alpine.js, and TailwindCSS.
- **Shop4Charities.org:** Created a SaaS platform with Laravel Wave to support non-profits with customizable donation and fundraising tools.
- **A-Mills HVAC:** Designed an HVAC scheduling and lead generation portal for contractor services, leveraging Laravel.

- **Meetings.Al-Anon.org:** Enhanced accessibility and resource management for support groups. I implemented a GitHub repository that used TypeScript which I had to basically learn for this contract.
- Increased site traffic through effective Google Ads and SEO strategies, leading to a valuation of \$15K for <https://worldesports.app>.

Technical Support Specialist | ISPN Network Services (10/2021–Present)

- Troubleshoot and supported networking equipment, including routers, modems, and mesh systems.
- Managed small telecommunications clients using Calix Cloud and DHCP configurations.
- Resolved technical tickets and provided Tier 1-3 support for various administrative platforms.

Webmaster | Network Admin | A Mills HVAC (03/24–Present)

- I was asked by a friend to make him a website that could drive in traffic to his HVAC business.
- I bought him a VPS from OVHCloud which offers really great VPS for the price.
- The VPS only costs \$7/month. The client was thrilled.
- I installed CloudPanel via CLI as I proficient in CLI as well.
- I bought him a domain from Name.com where I buy all my domains which comes with a free DV SSL for 1 year.
- I listed his website with Google Search Console and even went a step further with a Structured Data (LocalBusiness Schema) since his business is local to the KC region. His site now has Rich Search results on a mobile device.
- This website also uses Varnish Cache while the VPS uses OpenSSH Server.

Software Engineer | AL-ANON Family Groups (02-2022-06-2023)

- This freelance job was the most difficult freelance gig I have ever completed.
- I was asked by the now Director of Marketing to build AL-ANON an Electronic Meeting finder.
- I found a GitHub Repo that had a ready-made electronic meeting finder. The problem was that it was written in TypeScript.
- I had to integrate that into a WordPress website with over 30 plugins that I had to make sure did not conflict with the TypeScript code. I added an HTML element to the page they wanted the finder to render and it called on the project directory where the meeting finder was stored. Of course I had to install all the dependencies that were required.
- I integrated a custom 24/7 meeting filter.
- I implemented tags on the meeting card itself that was not present prior. Tags such as the day of the week and what language and where the meeting is taking place (discord, zoom, etc).

PROJECTS

- **League Manager App:** Developed using Laravel Jetstream with Livewire, Alpine.js, and TailwindCSS for eSports league management. It has custom dashboards written in Laravel Livewire, custom Filament Admin integrations.
- **Shop4Charities.org:** A Laravel Wave SaaS platform supporting non-profits that gives a portion of its proceeds to charities. Each month we pick a charity and donate to that charity all month.
- **HVAC Contractors Portal:** Custom Laravel application for scheduling and lead generation for HVAC services.

- **Al-ANON Family Groups:** Custom electronic meeting finder written in TypeScript. Integrated it into a WordPress site with over 35 Plug-ins.

AWARDS & AFFILIATIONS

- President's List (4.0GPA), University of Phoenix
- Dean's List(3.7GPA), University of Phoenix
- Member of Honor Societies at UOPX
- Open-Source Developer: GitHub contributions and community support
- Professional Affiliations: Member of software and gaming associations, including NHL21 Europe and World eHockey League

WEBSITES DEVELOPED

1. **A-Mills HVAC** (a-millshvac.com): Developed a comprehensive website for A-Mills HVAC, offering residential and commercial heating, ventilation, and air conditioning services in Kansas City, Missouri, and surrounding areas. The site features service listings, customer testimonials, and a contact form for consultations.
2. **Keith Prinkey Bio** (keithprinkey.bio): Created a personal portfolio website showcasing my expertise as a web developer specializing in Laravel, PHP, and TailwindCSS. The site highlights my skills, resume, and personal projects, reflecting my commitment to crafting intuitive and responsive web applications.
3. **Webmail for keithprinkey.bio** (webmail.keithprinkey.bio): Set up a secure webmail interface using Roundcube for the keithprinkey.bio domain, providing reliable email access for users.
4. **Server for A-Mills HVAC** (server.a-millshvac.net): Configured and maintained the server infrastructure for A-Mills HVAC, ensuring optimal performance and security for their online services.
5. **Server for League Manager App** (server.leaguemanagerapp.net): Managed the server hosting for the League Manager App, facilitating seamless eSports league management functionalities.
6. **Al-Anon Electronic Meetings** (meetings.al-anon.org/electronic-meeting-page/): Enhanced the electronic meeting platform for Al-Anon Family Groups, providing a user-friendly interface for individuals seeking support through global electronic meetings.
7. **Shop4Charities.org** (shop4charities.org): Developed an e-commerce platform supporting charitable causes, currently undergoing maintenance to enhance user experience and functionality.
8. **World eSports** (worldesports.app): Created a platform dedicated to eSports enthusiasts, currently under maintenance to improve features and performance.

9. **Webmail** (webmail.worldesports.app): Created a webmail service for this domain and all others that I have worked with using mail servers that I installed and manage.