

Finance Team

I want the system to handle tax calculations automatically so we follow the law.

I need to track sales and purchases in real time so we don't lose money.

HR Manager

I need to manage employee hiring, training, and schedules to keep the hotel running smoothly.

I want staff to clock in and out using fingerprints so I can track their attendance accurately.

I need employees to check their work hours and salaries online so everything is clear for them.

Restaurant/Bar
Staff

I need to track table reservations so I can seat guests properly.

I want the restaurant and bar to connect to the hotel billing system so payments are easy.

Receptionist

I need to check in and check out guests so they have a smooth stay.

I want to collect guest details (birthday, food preferences, allergies) so we can offer better service.

I need to add restaurant and bar bills to guest rooms so they can pay everything at checkout.

I want to create different types of invoices (split bills, detailed receipts) to meet guest needs.

Cient

I want a key card to
enter my room safely
and privately

I want to charge my
food and drinks to my
room so I don't have to
pay every time.

I want to receive
discounts or vouchers
for staying longer so I
feel rewarded.

Hotel Manager

I want to see reports on hotel earnings and guest stays so I can make good business decisions.

I need to track employee work performance so I can reward the best workers.

I want the system to calculate profits and expenses automatically so I can manage hotel finances easily.

External Service Providers

I want to receive laundry requests from the hotel system so I can process them quickly.

I need to see guest access logs so I can keep the hotel safe.

I want to receive alerts when the hotel runs low on supplies so I can restock on time.