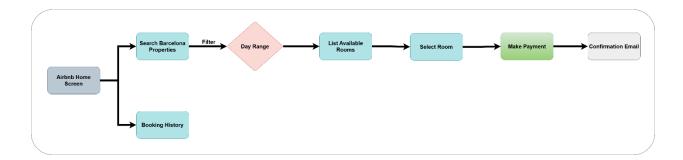
Scenario-Based Prototyping Outlines

1. Current State (Manual Booking System)

• **Scenario:** User searches for available Barcelona properties by day range, selects a room, completes payment, and receives a confirmation email. User can also view booking history.

Steps:

- 1. User lands on the Airbnb Home Screen.
- 2. User chooses either "Search Barcelona Properties" or "Booking History."
- 3. If searching, user applies a day range filter.
- 4. System lists available rooms for the selected day range.
- 5. User selects a room from the list.
- 6. User proceeds to make payment.
- 7. Upon successful payment, user receives a confirmation email.

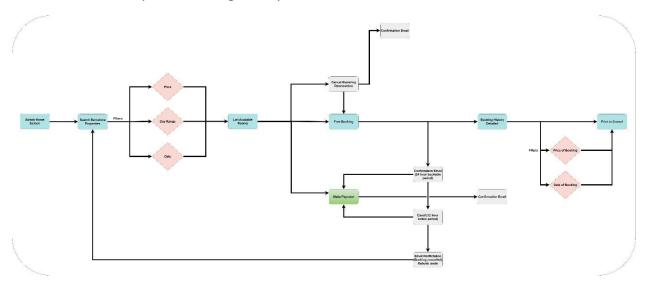


2. Manual Booking Workflow (End User)

• **Scenario:** User searches for available Barcelona properties by date and price, books a property, views booking history, and prints it.

• Steps:

- 1. User logs in and navigates to the search page.
- 2. User enters desired dates and price range.
- 3. System displays available properties.
- 4. User selects a property and books it (minimum one day).
- 5. User views and filters booking history by date/price.
- 6. User prints booking history.

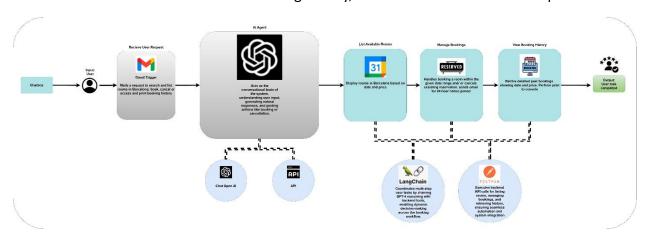


2. AI-Powered Booking Workflow (End User)

• **Scenario:** User interacts with a chatbot to search, book, or cancel reservations, and retrieve booking history.

• Steps:

- 1. User initiates a conversation with the chatbot.
- 2. User requests available properties for specific dates/prices.
- 3. Chatbot queries system and presents options.
- 4. User confirms booking or requests cancellation.
- 5. Chatbot processes the request and provides confirmation.
- 6. User asks chatbot for booking history, which is returned and can be printed.



3. Host Pricing Analytics Workflow

• Scenario: Host accesses dashboard for pricing insights and adjusts listing strategy.

Steps:

- 1. Host logs into the analytics dashboard.
- 2. Host reviews seasonal pricing trends and neighborhood comparisons.
- 3. Host filters data by room type, date, and price band.
- 4. Host updates listing prices based on insights.
- 5. Host downloads or exports reports for further analysis.

