



Company POC Info

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2785 Hartland Road
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Certifications

Center for Veterans Enterprise
(CVE) Certified Service-Disabled
Veteran- Owned Small Business
(SDVOSB)

ISO 9001-2015 Certified

Top Secret Facility Clearance



Awards

D&B Rated "Top Tier Contractor"
U.S. Department of State Award for
Excellence for Outstanding
Customer Service, 2015
Washington Post "Top Places to
Work"

Contractor Performance Assessment Report (CPARS) Excerpts:

"...consistently displayed a high
degree of quality Their
experience was invaluable ... Their
efforts merit an exceptional rating."
(U. S. Air Force)

"The [MSAG] team continually goes
above and beyond to ensure the
ARNG assessment schedule is met,
providing concise and accurate ...
information ... and continuing to
meet all the contract objectives.
Great job." (Army National Guard)

MicroSystems Automation Group



ABOUT US

For 29 years MSAG, a Service-Disabled, Veteran-Owned Small Business (SDVOSB), has been delivering a customer experience rated by Dun and Bradstreet as "top-tier" among government contractors (three most recent Open Ratings of 97 and above).

MSAG delivers positive customer experiences performing services that include business analysis and requirements definition; program and project management; software and database design and engineering; software development, testing and maintenance; and training.

We focus on operational efficiency and maintenance of robust processes to reduce program risk, achieve desired results, and avoid recurrence of defective services, with a corporate-wide emphasis on quality control and management. We follow ITIL practices for IT service management, and PMI's Project Management Body of Knowledge (PMBok).

CLIENT BASE

- U.S. Department of State, Office of the Secretary
- U.S. Department of Transportation, Federal Aviation Administration
- U.S. Department of Transportation, Volpe Center
- U.S. Department of Defense, Defense Health Agency (DHA)
- U.S. Air Force / PACAF
- U.S. Department of Labor
- U.S. Department of Veterans Affairs
- Army National Guard
- Port Authority – New York and New Jersey
- U.S. Patent and Trademark Office

OASIS CONTRACT INFORMATION

- OASIS SB Pool 1, Contract No. GS00Q14OADS127
- DUNS 608740957; CAGE 1JDJ9

CAPABILITIES

- Aircraft/Aviation IT Infrastructure
- Business Process Management (BPM)/Workflow
- Change Management
- Cyber Security
- ICS/SCADA
- Instructional Design/Training
- Lab and Simulation Modeling
- Regulation/Policy/Guidance Development
- Risk Management
- Safety Management Systems
- Professional Services
- Workforce Development

DELIVERING RESULTS