# Just what makes for a good property value estimator?

Kelly Slatery US-DSI-10 Jan. 17, 2020



#### Automated Valuation Models (AVMs)











# How does Zillow do it? Features

#### **Data**

- Publicly available information (county and tax assessor records, listing services and brokerages)
- User-submitted

#### **Median Error Rate**

~1.9% on-the-market ~7.5% off-market

- Home facts (sq ft, location, bathrooms)
- Unique features (hardwood floors, granite countertops, landscaped backyard, etc.)
- Market conditions

#### **Limitations**

"We do not know about home values and remodels, unless they have been reported to the local tax assessor, so those values are not used in Zestimate calculations."

- Only look at a few factors
- Many outdated listings

# R redfin.com How does Redfin do it?

#### Data

- Full access to the MLS
- Data based on recently-sold properties in the area
- List prices

#### **Median Error Rate**

~1.70% on-the-market ~5.95% off-market

#### **Features**

- Home facts (address, age, sq ft, bedrooms, baths, upgrades, school district)
- **Photographs**

#### Limitations

"Redfin is less likely to provide home value estimates for real estate appraised at more than \$2 million."



#### Data

- Publicly available information
- Agent-reported transactions

#### **Median Error Rate**

~5.3%

#### **Features**

- Location, lot size, square footage, number of bedrooms and bathrooms, etc.
- Property tax info: actual property taxes paid, exceptions to tax assessments, etc.
- Comparable recent sales of nearby homes

#### **Limitations**

- No user-submitted data
- Fewest number of estimates



#### How does Nextdoor do it?

#### **Data**

- HouseCanary
  - Proprietary Privacy Score

#### **Median Error Rate**

~2.9%

#### **Features**

- Sales prices of comparable houses
- Similar attributes of other nearby properties
- Home improvement history
- Local economic trends, consumer demand

#### **Limitations**

"HouseCanary's new portal ComeHome was questioned by MLS leaders for using data without proper authorization"

613 Broad Creek Dr, Fort Washington, MD 20744

\$378,000

Compare

#### Real Estate

Edit Home Facts Only visible to you (i)		×
Square feet	Bedrooms	
Lot Size (sqft)	Year Built	
Full baths (i) 3/4 Baths (i)	1/2 Baths (i)	1/4 Baths ①
Is this a good time of year to sell?		Save changes

What steps should I take to prepare my home for sale?

Home sale

This calculate professional

① Offer pric

① Mortgage \$10,000

① Real estat

6%

i Title, esci

1%

① Staging a

\$10,000

Estimated s

\$0

#### How does my model do it?

#### Data

- Filling nulls
- Converting data types
- Handling outliers
- Creating dummy columns
- Creating new columns
- Creating interaction terms

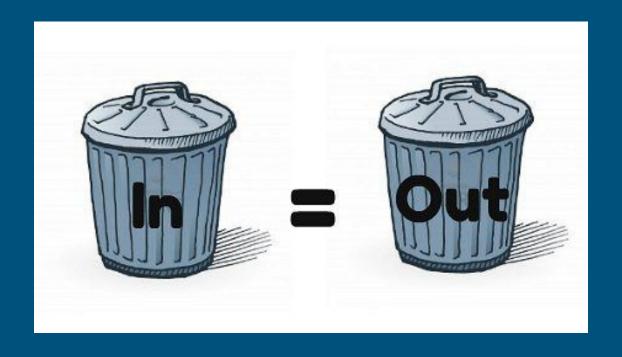
#### Features (23)

- 'Overall Qual',
- 'Exter Qual'.
- 'Kitchen Qual'.
- 'Total Bsmt SF',
- '1st Flr SF',
- 'Garage Cars',
- 'Bsmt Qual'.
- 'Year Built'.
- 'Year Remod/Add',
- 'Fireplace Qu',
- 'neighborhood\_NridgHt', 'zone\_RM',
- 'Bsmt Exposure',

- 'Lot Area'.
- 'Paved Drive'
- 'Bsmt Full Bath',
- 'Central Air'.
- 'Garage Cond',
- 'Heating QC',
- 'neighborhood\_StoneBr',
- '2nd Flr SF',
  - 'has\_garage',
- 'Bsmt Unf SF',

# Why?

## Junk in Junk out



# Data Cleaning

Filling nulls

Converting data types

Handling outliers

Creating new columns

- 17 categorical columns → ordinal values
  - Exter Qual
  - Bsmt Qual
  - Bsmt Exposure
  - Heating QC
  - Kitchen Qual
  - Fireplace Qu
  - Garage Cond
  - Paved Drive
- 64 dummy columns
  - MS Zoning
  - Neighborhood
- 3 additional calculated columns

### Filling nulls

- 26 columns with missing values
- Deleted 5 rows containing multiple null values without clear meaning

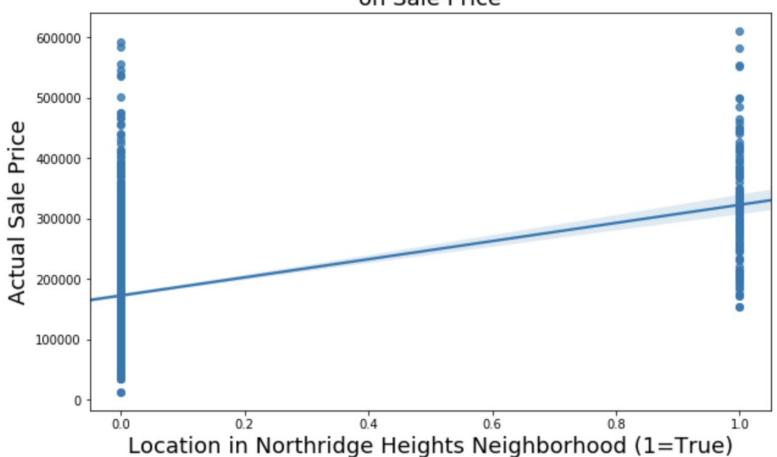


- Filled NaN with 'N/A' or 0 where applicable to indicate lack of attribute
- Filled 'Garage Yr Blt' with mean year
- Filled 'Lot Frontage' with estimate based on 'Lot Area' and 'Lot Shape'
- Transformed and created binary columns into [ 0 , 1 ]
- Assigned ordinal values to 17 columns

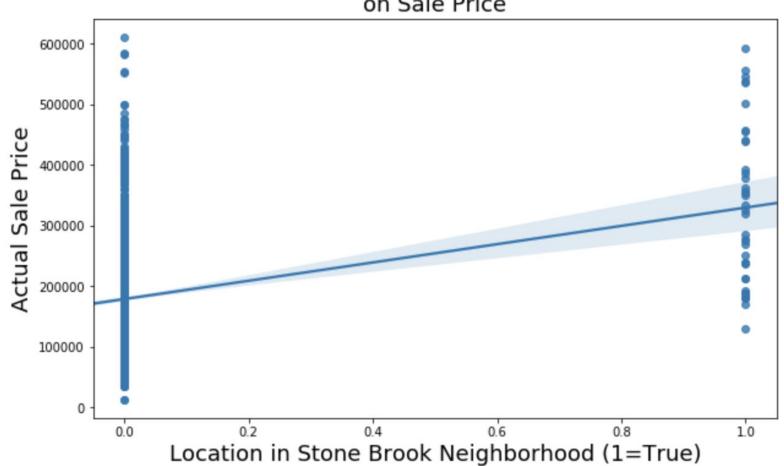
# Engineered Features

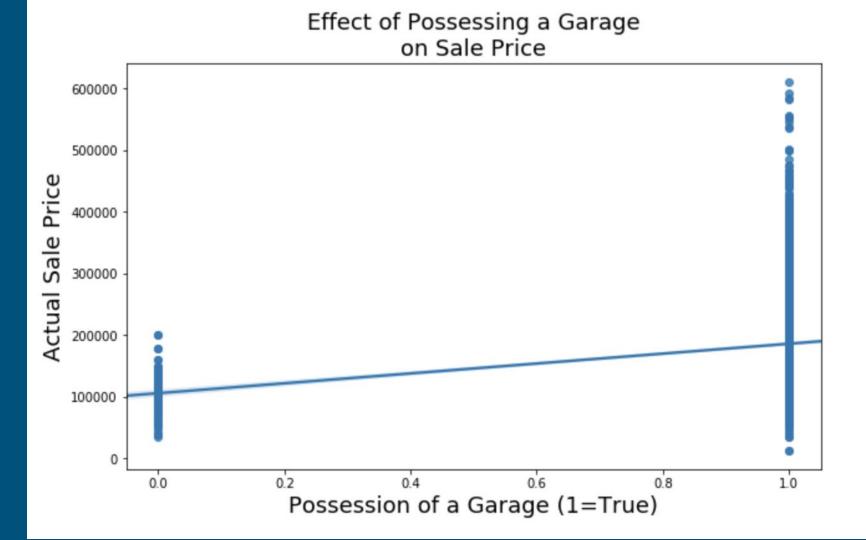
Column Name	Column Description	% of Data	e^standardized coefficient
'neighborhood_NridgHt'	1 if house in Northridge Heights	~6%	~ 1.010
'neighborhood_StoneBr'	1 if house in Stone Brook	~2%	~ 1.004
'zone_RM'	1 if in a Residential Medium Density Area	~15%	~ 0.981
'has_garage'	1 if garage, 0 if no garage	~94%	~ 0.947

Effect of Location in Northridge Heights Neighborhood on Sale Price

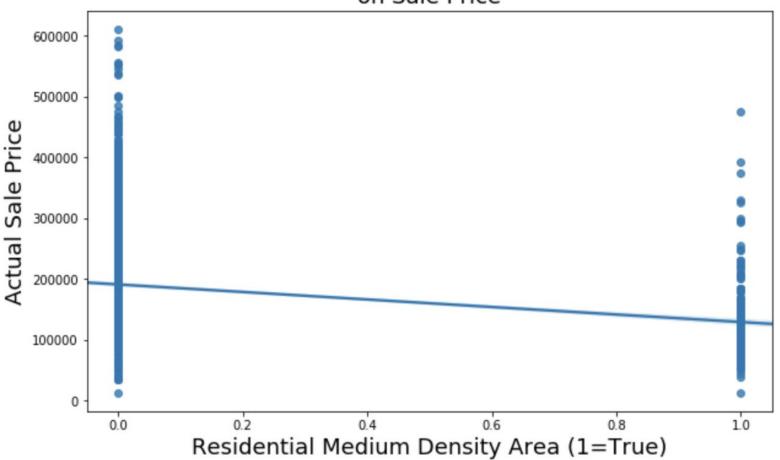


Effect of Location in Stone Brook Neighborhood on Sale Price





Effect of Location in a Residential Medium Density Area on Sale Price



## Significance of Features

	coef	std err	t	P> t	[0.025	0.975]		coef	std err	t	P> t	[0.025	0.975]
const	6.3523	0.454	14.006	0.000	5.463	7.242	Bsmt Unf SF	-8.294e-05	9.92e-06	-8.357	0.000	-0.000	-6.35e-05
neighborhood_StoneBr	0.0464	0.023	2.035	0.042	0.002	0.091	Total Bsmt SF	0.0002	1.66e-05	9.577	0.000	0.000	0.000
neighborhood_NridgHt	0.0368	0.014	2.569	0.010	0.009	0.065	Heating QC	0.0245	0.004	6.173	0.000	0.017	0.032
zone_RM	-0.0702	0.009	-7.484	0.000	-0.089	-0.052	Central Air	0.0978	0.014	7.168	0.000	0.071	0.125
has_garage	-0.2249	0.044	-5.091	0.000	-0.312	-0.138	1st Fir SF	0.0003	1.65e-05	16.703	0.000	0.000	0.000
Lot Area	4.05e-06	5.07e-07	7.992	0.000	3.06e-06	5.04e-06	2nd Flr SF	0.0002	9.03e-06	27.668	0.000	0.000	0.000
Overall Qual	0.0759	0.004	18.756	0.000	0.068	0.084	Bsmt Full Bath	0.0193	0.008	2.460	0.014	0.004	0.035
Year Built	0.0003	0.000	2.019	0.044	9.95e-06	0.001	Kitchen Qual	0.0323	0.007	4.450	0.000	0.018	0.047
Year Remod/Add	0.0017	0.000	7.817	0.000	0.001	0.002	Fireplace Qu	0.0123	0.002	6.129	0.000	0.008	0.016
Exter Qual	0.0203	0.009	2.266	0.024	0.003	0.038	Garage Cars	0.0265	0.006	4.110	0.000	0.014	0.039
Bsmt Qual	0.0111	0.006	1.926	0.054	-0.000	0.022	Garage Cond	0.0922	0.014	6.420	0.000	0.064	0.120
Bsmt Exposure	0.0136	0.003	4.103	0.000	0.007	0.020	Paved Drive	0.0834	0.014	6.079	0.000	0.057	0.110

### Strongest Predictors (ranked)

1. 'Overall Qual'

6. 'Year Remod/Add'

2. '2nd Flr SF'

7. 'Lot Area'

3. '1st Flr SF'

8. "Paved Drive"

4. 'Garage Cond'

9. 'Central Air'

5. 'Total Bsmt SF'

10. 'Kitchen Qual'

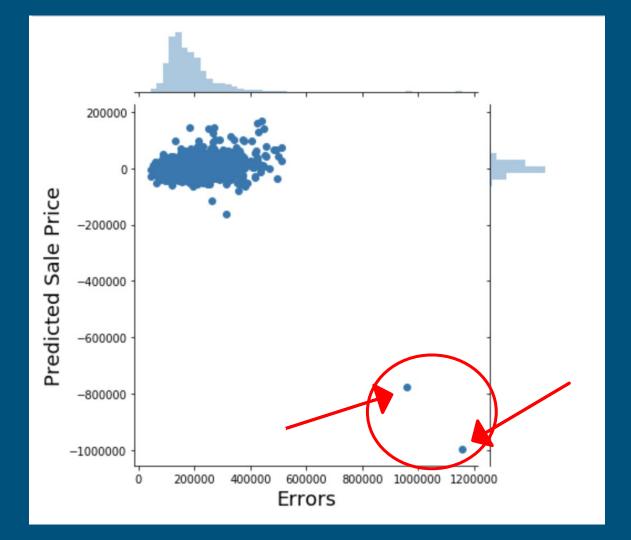
#### "Joe Biden" Effect



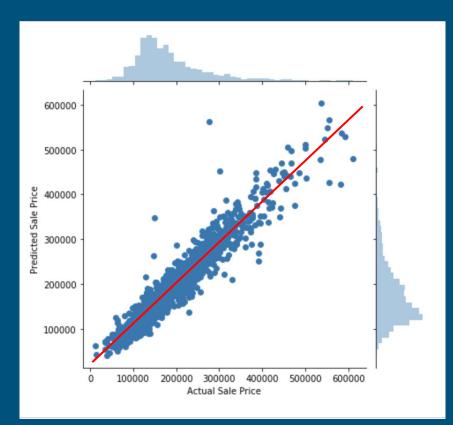
Though there will always be irreducible error...

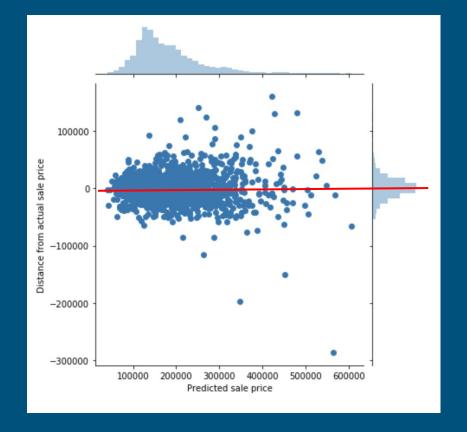
some data points are just noise





#### Model Evaluation without Outliers





### My Ames Housing Market Pricing Model

#### **Data**

Publicly available dataset from Ames
 Assessor's Office for individual
 residential properties sold in Ames,
 lowa from 2006 - 2010

#### Median Error Rate

~6.8%

#### **Features**

- Basic home information
- 2 neighborhoods, 1 zone

#### **Limitations**

- No market conditions considered
- No geohashing / unique neighborhood modeling
- No nuances accounted for
- Iowa State University not considered

# What could improve my model?

Recommendations based on popular AVMs (Zillow, Redfin, Trulia, NextDoor)

#### Include more data

- Market conditions (Ex. Did any new large employers coming to Ames 2006-2010?)
- Location-specific criteria (Ex. schools, crime rates, proximity to public transport, stores, water)
- Neighborhood-specific models
  - Compare to sale prices of comparable houses nearby
- Expertise knowledge
  - Real estate property appraisal is location-specific and nuanced
  - Expertise advisable for all fields

#### Key takeaways

- 1. Simplicity is key for generalization
- 2. Determine if outliers are part of "irreducible error" noise or the "Joe Biden Effect"
- 3. A good model starts with good data
- 4. In real estate, nuance is key

### Food for thought...



In addition, the Zestimate has also generated some controversy in the past; the tool is currently the subject of a lawsuit alleging Zillow conspired with real estate brokerages to hide its valuations for certain properties. Tweaks to the tool that led to valuation changes have raised eyebrows, and questions, in the recent past as well.



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