



Kelly Syp

Senior Programmer Analyst

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Professional summary

Detail-oriented Senior Programmer Analyst with over a decade of experience in leveraging analytical skills to develop and manage innovative solutions for in-store and online applications. Proven ability to collaborate with global teams and ensure regulatory compliance across multiple states. Skilled in maintaining high standards of documentation and troubleshooting, while actively enhancing operational efficiency and security. Utilizes certified payment specialist knowledge and strategic problem-solving abilities to drive business growth and improve user experience.

Employment history

2020 - 2024

Senior Programmer Analyst - Electronic Payments, Wakefern Food Corp

Edison, NJ

- Implement innovative payment solutions in-store and online, enhancing customer experience for 325+ ShopRite stores.
- Pioneered integration of Paze payments, streamlining online transactions and cutting merchant costs, setting new standards in payment processing.
- Collaborate with global teams, resolving technical issues efficiently.
- Deploy Pay at Cart for smart cart shopping, streamlining checkout process.
- Create documentation and test scripts, ensuring system reliability.

2017 - 2020

Senior Programmer Analyst - Point of Sale, Wakefern Food Corp

Edison, NJ

- Implemented next-gen Point of Sale System, enhancing transaction efficiency and accuracy.
- Maintained in-store Android app, ensuring seamless user experience and functionality.
- Troubleshot in-store issues with associates, resolving problems swiftly and minimizing downtime.

2013 - 2017

Programmer Analyst - Mainframe, Wakefern Food Corp

Edison, NJ

- Enhanced job scheduler system, improving efficiency and reducing errors by 15%
- Administered company-wide file transfer software, ensuring secure and reliable data exchange

2010 - 2013

Associate Programmer - Web Applications, Wakefern Food Corp

Edison, NJ

- Developed an application to collect charity donations, enhancing community engagement and support.
- Created a questionnaire for legal compliance, ensuring adherence to regulations and standards.
- Managed the company-wide CMS intranet, improving internal communication and resource access.

Education

DeVry University

Bachelor of Science (BS), Computer Information Systems 2009-2011