KN

KELSEY NAKITARE

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Summary

Enthusiastic Front-End Developer with a solid foundation in HTML, CSS, and JavaScript. Experienced in creating responsive and interactive websites through various projects and internships. Passionate about web design and improving user experience. Eager to bring strong problem-solving skills and creativity to a dynamic development team.

Experience

Nakuru County Teaching and Referral Hospital | Nakuru, Kenya
Technical Support Intern
05/2023 - 07/2023

- Managed servers and data to perform optimal levels, enable recovery and preserve memory.
- Customised desktop applications to provide accessibility and simplify user needs.
- Assisted in creating technical manuals to provide step-by-step instructions to clients.
- Wrote and submitted job reports to inform management regarding status and developments.
- Tracked performance and speed of desktop to maintain strong infrastructure.
- Connected to computer of client using remote link to install programmes and applications.
- Tested alternative pathways to address complicated issues, escalating to manager.
- Tested programmes to identify discrepancies, reporting system issues to vendors for fast recovery.
- Communicated with clients to follow up functionality of systems, increasing satisfaction.
- Answered calls and emails to respond to user requests and assist with fixing problems, providing speedy solutions.

Skills

- Website optimisation
- Debugging
- Website troubleshooting
- CSS
- Javascript
- MySQL
- HTML
- Wordpress
- Team leadership and motivation
- Confident communicator
- Organisation
- Coaching and mentoring

Education

Kabarak University | Nakuru
Bachelor of Business Information Technology
2024

Certifications

- Cisco Networking

- Data Analytics

References

1. Mr. Alukwe Akhonya Chrispus
Lecturer, Kabarak University
Tel: 0720-474923