Kelsie Avella

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EDUCATION

Carthage College, Bachelor's Degree, Kenosha, WI

(May 2023)

Intended Major: Computer Science GPA: 3.4

Waukegan High School, High School Diploma, Waukegan, IL GPA: 3.5

(May 2019)

WORK EXPERIENCE

Brand Ambassador, Aerie, Pleasant Prairie, WI

(March 2021-Present)

- Maintaining brand standards and cleanliness in the workspace.
- Working at the cash register completing transactions such as purchases, returns, and online orders.
- Promoting a safe work environment for myself and others.
- Working in multiple zones of the store to collaborate with other brand ambassadors.
- Giving personal testimonies to customers on the different styles and fits of the products.
- Keeping track of the number of people that enter the store in order to comply with CDC guidelines.
- Working in the fitting rooms to help customers find the right sizing and style tailored to their interests.

Brand Ambassador, Aerie, Gurnee, IL

(November 2019-January 2021)

- Helped customers with inquiries on sizing, order updates, merchandise and other concerns.
- Worked efficiently to ring up customers at the cash register.
- Greeted and conversed with customers in order to understand their needs.
- Updated marketing with new promotions.
- Worked on building an entire new layout for the store when transitioning between floorsets.
- Worked in the stockroom organizing new merchandise and replenishing the sales floor.
- Made curbside pickup deliveries.
- Kept track of inventory.

Math Tutor (6th grade level), **Private Tutor**, Evanston, IL

(Summer 2019)

- Worked with the student individually giving them a one on one experience.
- Taught academic concepts involved in lower-level math
- Assigned daily work based on the concepts covered in the tutoring sessions.
- Taught the importance of patience and self forgiveness when working with challenging problems.
- Taught how to problem solve and utilize the tools at the child's disposal.

CLUBS & VOLUNTEER WORK

Volunteer, Feed My Starving Children, Libertyville, IL

(Spring 2017-Present)

- Helped package food to be sent to children in need all over the globe.
- Led my group in cheerful chants to keep our energy up while packing.
- Distributed more supplies to different stations
- Helped put labels on packaging

Member, Random Acts of Kindness Club, Carthage College 2019)

(Academic Year of

- Attended meetings discussing ways to improve positivity on Campus.
 - Wrote letters to uplift others through the organization: moreloveletters.com

• Involved in projects such as: painting rocks with bright messages, distributing candy and cards on campus during October

SKILLS & INTERESTS

Skills: Beginner Adobe Illustrator and Adobe Photoshop knowledge, Basic C++ knowledge, Public Speaking, Problem Solver, Leader, Team Player,

Interests: Soccer, Writing Fun Programs, Listening to Music, Photographing nature and capturing memories, Baking, Socializing with friends and new people, traveling