

**PERSONAL  
INFORMATION**

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Lindah Kelida Wamalwa  
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**OBJECTIVES**

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To find a stable job security which will be an opportunity to educate myself and network more on a professional level. In this way, I will enhance my professional skills in order to advance and be an expert in my field of expertise.

**SKILLS**

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After sale, Big data and data analytics Computer, laptop maintenance and repair, Confidence, Dealing with difficult people, Direct sales, Domain name systems (DNS), E-mail and internet Emotional control, Leadership Marketing, Network regulation, Office tools: Word, Excel, Outlook, Problem solving, Public speaking, Reporting, Retail banking, SWIFT Sales strategy, Team building, Teamwork UNIX Virtualization.

**EDUCATION  
BACKGROUND**

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**Sept 2014 – Dec 2018**

**Bachelor of Science in Mathematics****The University of Nairobi**

Majored in Operations Research with units in Programming Methodology, Mathematical Modelling, Linear programming, Design and Analysis of Algorithms and Stochastic Processes).

**Jan 2010 – Nov 2013**

**Kenya Certificate of Secondary Examinations****The Sacred Heart Mukumu Girls High School.**

Mean Grade: A- (minus).

**WORK EXPERIENCE**

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**July 2019 – June 2020**

**ICT Authority**

ICT intern under the Presidential Digital Talent Program working with Kenya Revenue Authority with responsibilities in:

- Overseeing installation of new anti-virus software and critical system update
- Test and evaluate all new technology e.g. database systems, websites.

**April 2019 – July 2019**

**National Bank of Kenya**

Direct Sales Representative.

- Managed selling of various products in a professional manner.
- Developed new business prospects in specific geographic areas through cold calls.
- Interacted with existing customers to increase sales of the bank's products and services.

## TRAININGS AND OTHER COURSES

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### Honors and awards

#### **Internet Society Certificate - 2019**

In Introduction to Networks Operations: UNIX/Linux, Networking and DNS.

#### **Google Digital Skills for Africa - 2019**

Having acquired a certificate in The Fundamentals of Digital Marketing.

#### **Huawei Certification- 2019**

Recognized as HCIA Routing and switching.

#### **The Ascent- 2018**

##### **Training program in leadership**

Certificate in leadership – University of Nairobi.

#### **Mathematics Association for Nairobi University -2016**

##### **Certificate in Computer and Statistical Packages in**

Advanced Excel, C++ and MATLAB Computational Software.

### Interests and Hobbies

Dancing, singing, listening to music and intense reading.

## REFEREES

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#### **Josephat Yator:**

ICT Manager, Western Region, Kenya Revenue Authority,

Tel; +254721861671, [Josephat.Yator@kra.go.ke](mailto:Josephat.Yator@kra.go.ke).

#### **John Tarus:**

Branch Manager, South C Kebs, National Bank of Kenya,

Tel; +254722235475, [jtarus@nationalbank.co.ke](mailto:jtarus@nationalbank.co.ke).

#### **Jack Shihundu:**

Human Resource Manager, White Rose Dry Cleaners,

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