Laundry Website
Interview Notes

CSC 350 Group E
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1. **Q. Who is operating the current system?**

   A. Mr. Sean Joyce operates the laundry schedule. He sets it up every week by hand. We are looking to automate this process.

2. **Q. What procedures does the current system perform?**

   A. The administrator emails a link to all households so they can reserve a time slot. There are only eight time slots available per day. Each time slot is three hours long. Users cannot change their reservation once it is made.

3. **Q. What kind of features would you like to see?**

   A. The website can have an alternating color scheme or graphical feedback that changes every week. This would prevent confusion whenever the reservation system transitions into a new week. It must also give users the option of reserving a three-hour time slot. Everyone should be able to see who and from what apartment reserved a certain time slot. Only one slot per household. There is no need to record historical data. Only one account per household; each account has a predefined username and password. However, the user must

change it after the initial login. This would imply the need for a password recovery function. The username should reference the apartment unit A user should be able to change their reservation within a certain amount of time.

4. **Q. What is wrong with the current system?**

A. An invite link is given to every tenant in the building; performing this action is very time consuming. The user cannot change their reservation once it is set. Signup genius is not free, there are ads on the page.