# **Kelvin Lin**

Software Engineer, Boston, Massachusetts, 02215

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#### **EDUCATION**

# Boston University, College of Arts and Sciences, Boston, Massachusetts

December 2024

Bachelor of Arts in Computer Science, Minor in Business Administration and Management

## WORK EXPERIENCE

# Community Boating Incorporated, Boston, Massachusetts

May 2023 - September 2023

Front Office Administrator

- Diagnosed technical issues for 30+ clients per day by phone, email, and in person, resolving issues within 5 minutes on average.
- Created patron accounts for 50+ clients per week, inputting data into a MySQL database with close to 95% accuracy and remediating any errors to guarantee close to 100% clientele satisfaction and an error-free user experience.
- Ensured internal MySQL database operated correctly and troubleshooted errors in software when applicable.

#### **CERTIFICATES**

Bloomberg Market Concepts, Bloomberg Environmental Social Governance, Project Management Basics.

#### **PROJECTS**

CS Education in Massachusetts School Districts

September 2023 - December 2023

- Led data extraction efforts incorporating a Scrum workflow to construct 3+ number of models for analysis of correlations between funding and CS performance and generated 3 reports on areas requiring improvement.
- Aggregated and prepped 5-10 years of computer science education data from Mass. Education datasets manipulating Pandas, Numpy, Scikit-learn Python libraries.
- Determined with various Python clustering methods, school districts where Computer Science participation were underperforming and owned improvements and modifications to increase participation by 15%.

## Schalendar Android Mobile App

September 2023 - December 2023

- Spearheaded collaboration as team project manager with 3 engineers in an Agile workflow to develop productivity scheduling app with over 10 unique features to be deployed in 100+ scenarios.
- Designed user interface and interactions in XML employing layouts, buttons, text fields, and other Android widgets to create a smooth user experience.
- Streamlined development of a web scraping algorithm to extract course data from the Boston University course database with over 7000 entries.
- Architected and collaborated on a database for storing profiles in SQLite to store entries with more than 5 unique values.
- Guided development of a full-stack mobile app using Kotlin and XML and incorporated 4+ APIs such as the ChatGPT, Google Maps, OpenWeatherMap, and the Boston University transportation APIs.

#### Personal Website

September 2023 - November 2023

- Utilized HTML and CSS to produce a dynamic and interactive personal website with 10+ features and 3 unique layouts applying open-sourced CSS code.
- Maintained and hosted a webpage with a custom domain utilizing GitHub Pages foregoing hosting services and paid website design software in order to cut expenses and costs by over 97%.

#### Company Analytics Projects

September 2022 - December 2023

- Managed and coordinated communication across 5 team members to schedule weekly interactive project meetings and certified status updates to guarantee timely completion.
- Developed company plans and conducted SWOT analysis for 2 industry leaders to achieve company financial stability.
- Modeled financial and sustainability data using Microsoft Excel to present client recommendations using Microsoft Powerpoints for areas in need of investment and improvement.

#### **SKILLS**

Hard Skills: Python, Pandas, Scikit-learn, MatplotlibJava, Kotlin, XML, HTML/CSS, Git, C, Excel, Powerpoint, Word Soft Skills: Teamwork, Technical Writing, Problem Solving, Communication, Adaptability, Leadership, Initiative