

Kemal Sahin

Web Developer



Saint Louis, MO, 63116



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Hardworking newcomer to web development looking to begin a career in the field. I'm eager to learn, self-motivated and personable. Through years of customer service experience in the healthcare field I've developed excellent communication skills as well as quick problem solving ability. I'm committed to growing my skills and contributing to a team to the best of my ability.



Skills

- Java
- JavaScript
- React.js
- MySQL
- Angular



Work History

Customer Service Team Lead

Unitedhealthcare, Maryland Heights, MO

- Collaborated with staff members to enhance customer service experience and exceed team goals through effective client satisfaction rates.
- Assisted callers with escalated and complex issues involving their healthcare.
- Trained other agents on company policies, plan-specific guidelines, and internal claims processing applications as well as provided guidance on interacting with members.



Education

Bachelor of Arts: Political Science

Saint Louis University - St Louis, MO

Web Development

LaunchCode - St. Louis, MO

2015-01 - Current



Software

- Visual Studio Code
- IntelliJ
- MySQL



Languages

- Bosnian

