Ahmed Moussa
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Fully Work Authorized • No Visa Sponsorship Required

PROFESSIONAL SUMMARY
Junior Undergrad studying in Application Development program at North Seattle College seeking to utilize skills and knowledge as a Software Engineer Intern at Tableau

KEY SKILLS
- **Programming languages:** Python, Java, HTML5, CSS5 and JavaScript
- **Data Analytics:** SQL, NumPy, Pandas, Matplotlib, Scikit-learn Machine learning
- **Data Visualization:** Tableau, Python
- Skilled in application design, implement and test
- Fluent in English, Arabic (native), and proficient in German

PROFESSIONAL DEVELOPMENT
- **SQL for Data Science**, Coursera, Online   **2019**
- **IBM Data Science Professional Certificate**, Coursera, Online   **2019**
- **Data Visualization with Tableau Specialization,** Coursera, Online   **2019**
- **Unix Workbench**, Coursera, Online   **2019**
- **Programming: Getting Started with Python**, Coursera, Online   **2019**
- **Programming: Python Data Structure**, Coursera, Online   **2019**

EDUCATION
Bachelor's Degree in Application Development   **Expected 2021**
North Seattle College, Seattle, WA

Master of Arts, Egyptology   **2008**
Helwan University, Cairo, Egypt
One of Egypt's public universities established in July 1975, consisting of 21 faculties

Bachelor of Arts, Egyptology   **2001**
Cairo University, Gizah, Egypt
Cairo University is Egypt's premier public university established in December 1908

ADDITIONAL WORK EXPERIENCE
Courier Delivery
FedEx Express, Seattle, WA   **Nov 2017 – Present**
- Providing courteous and efficient delivery and pick-up of packages
- Checks shipments for conformance to FedEx features of service
- Provides related customer service functions

Courier Delivery   **Mar 2016 – Sep 2017**
Amazon Flex, Seattle, WA
- Deliver 150 Amazon Prime Now products weekly to customers with professional and timely manner
- Provided exceptional customer service to customers and handled package issues by contacting support department

Medicine Distributor   **Jan 2016 – Mar 2016**
Broadway Services, Baltimore, MD
- Picked up and delivered medicine from Johns Hopkins pharmacy to other pharmacies in Baltimore and Columbia city
- Maintained and resolved issues with package errors and provided excellent customer support

Customer Service Representative   **Sept 2015 – Dec 2015**
Access to Case, Clearwater, FL
- Managed a high volume of 40-50 inbound and outbound customer calls daily in Arabic and English
- Addressed and resolved 5-9 customer complaints daily; checked systems and contacted insurance company for solutions