

KEN KUO

Aurora, ON L4G 4S3 |

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Diligent Closing Manager supervises closing shift in high-volume, fast paced retail atmosphere. Responds with flexibility to shifting priorities and rapid change to improve products, services and customer satisfaction. Committed to established closing operating procedures to protect assets and keep employees safe.

EXPERIENCE

INTERERN AT PLASTIC FACTORY

Trey Research | San Francisco, CA

MAY 2014- SEPTEMBER 2014

Interned at a private plastic factory in various departments during summer vacation of my study in U of T.

CLOSING STORE MANAGER

Little Caesars – L4G 2N9

NOVEMBER 2017- MAY 2019

- Reconciled register sales and receipts and determined if register tape matched the total sales.
 - Delivered value to customers by building reputation for quality products, friendly service and cleanliness.
 - Stocked empty shelves and assembled merchandise nearly on racks and in display to prepare for opening shift
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EDUCATION

BACHELOR OF ARTS: EAST ASIAN STUDIES

University of Toronto | Toronto, ON

BACHELOR OF APPLIED SCIENCE: EAST ASIAN STUDIES

Seneca College of Applied Arts and Technology | North York, ON

SKILLS

- OSHA Guidelines
 - Risk Management Policies
 - Loss Prevention Goals Monitoring
 - Customer Inquiries
 - Exceptional communication
 - Fluent in English, Mandarin and Japanese
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