

## Digital Transformation: Creating a Web-Based Hub for 1AVC Printing Inc.

Dear Participants,

Hello there! As part of our ongoing research project, "Digital Transformation: Creating a Web-Based Hub for 1AVC Printing Inc.," we humbly ask for your help in filling out this evaluation form. You may fill out the assessment form anonymously. Once the analysis of the completed surveys has been finished, the original questionnaires will be electronically kept.

Thank you very much for your time and support.

### Data Privacy Act of 2012

In accordance with RA 10173 of the Data Privacy Act of 2012, all personal and/or sensitive information collected and disclosed from this questionnaire shall be used only for the study alone. Rest assured that your responses to this instrument will be kept confidential. Thank you for taking the time to complete this questionnaire.

☐ Agree

☐ Disagree

Email: (Optional) \_\_\_\_\_

Name: (Optional) \_\_\_\_\_

Age: \_\_\_\_\_

Gender: \_\_\_\_\_

ISO 25010					
To answer the following questions below, kindly visit the prototype website: <url address of the website>					
FUNCTIONALITY SUITABILITY	Strongly Agree (5)	Agree (4)	Neither/N or Agree (3)	Disagree (2)	Strongly Disagree (1)
To what extent did the system meet your functional requirements for managing printing orders?					
Were there any functionalities missing in the system that you expected or needed?					
PERFORMANCE EFFICIENCY	Strongly Agree (5)	Agree (4)	Neither/N or Agree (3)	Disagree (2)	Strongly Disagree (1)
Rate the system's speed in loading pages and processing orders.					
COMPABILITY	Strongly Agree (5)	Agree (4)	Neither/N or Agree (3)	Disagree (2)	Strongly Disagree (1)
Did you face any compatibility issues while accessing the system from different devices or browsers?					

<b>USABILITY</b>	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither/N or Agree (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>
How intuitive was the user interface for selecting printing options and placing orders?					
Were you able to easily interact with the system to customize your printing orders?					
Were there any difficulties or obstacles you faced while navigating through the system's interactive features?					
(How satisfied were you with the overall interaction experience while using the web-based printing management system?					
<b>RELIABILITY</b>	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither/N or Agree (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>
How reliable was the system in accurately processing your orders?					
Did you encounter any errors or glitches during the order process?					
<b>SECURITY</b>	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither/N or Agree (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>
How confident are you about the security of your personal information while using the system?					
<b>MAINTABILITY</b>	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither/N or Agree (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>
How easy was it to customize your printing orders according to your specific requirements?					
Were you able to easily modify or update your orders after they were placed?					
Were there any limitations or constraints you encountered when trying to customize your printing orders?					

Any comments or suggestions from the system?

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Thank you for completing the survey.