

## Digital Transformation: Creating a Web-Based Hub for 1AVC Printing Inc.

Dear Respondents,

Greetings!

We, as third-year college students from the Polytechnic University of the Philippines, are currently undertaking a thesis titled "Digital Transformation: Creating a Web-Based Hub for 1AVC Printing Inc." We kindly ask for your assistance in completing this evaluation form, as your feedback will significantly influence the future of our web-based hub. You have the option to fill out the assessment form anonymously. Once the survey analysis is completed, the original questionnaires will be securely stored electronically. Your time and support are greatly appreciated.

Respectfully,

The Researchers

### Data Privacy Act of 2012

By RA 10173 of the Data Privacy Act of 2012, all personal and sensitive information collected and disclosed from this questionnaire shall be used only for the study alone. Rest assured that your responses to this instrument will be kept confidential. Thank you for taking the time to complete this questionnaire.

☐ Agree

☐ Disagree

Email: (Optional) \_\_\_\_\_

Name: (Optional) \_\_\_\_\_

Age: \_\_\_\_\_

Gender: \_\_\_\_\_

ISO 25010					
<b>Direction:</b> Please put a check (/) on the criteria of your choice. The questionnaire uses a Likert scale to assess the system. Please place your checkmark closer to one end or the other to indicate the strength of your agreement or disagreement with the statement.					
A. FUNCTIONALITY SUITABILITY	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
1. The web-based hub provides all the necessary features for ordering, tracking, and managing print jobs.					
2. Does The system have any functionalities missing that you expected or needed?					
3. The functions provided by the hub are accurate					

<b>B. PERFORMANCE EFFICIENCY</b>	<b>Very good (5)</b>	<b>Poor (4)</b>	<b>Acceptable (3)</b>	<b>Poor (2)</b>	<b>Very poor (1)</b>
1. Rate the system's speed in loading pages and processing orders.					
2. The web-based hub loads quickly under typical usage conditions, which refer to the average number of users and the usual tasks performed on the hub.					
3. When the hub is operational, it does not require many resources, such as network and data capacity.					
<b>C. COMPATIBILITY</b>	<b>Strongly Disagree (1)</b>	<b>Disagree (2)</b>	<b>Neutral (3)</b>	<b>Agree (4)</b>	<b>Strongly Agree (5)</b>
1. Does the system have compatibility issues when accessing the system from different devices or browsers?					
<b>D. INTERACTION CAPABILITY</b>	<b>Strongly Disagree (1)</b>	<b>Disagree (2)</b>	<b>Neutral (3)</b>	<b>Agree (4)</b>	<b>Strongly Agree (5)</b>
1. The interface for selecting printing options and placing orders is intuitive.					
2. The system allows you to customize your printing orders easily.					
3. New users can quickly learn how to use the hub					
4. The system is easy to operate and control.					
5. The system alerts users to invalid input data					
6. The visual design of the hub is pleasing and professional.					
<b>E. RELIABILITY</b>	<b>Strongly Disagree (1)</b>	<b>Disagree (2)</b>	<b>Neutral (3)</b>	<b>Agree (4)</b>	<b>Strongly Agree (5)</b>
1. The system is reliable in accurately processing your orders?					
2. The system is free from critical bugs and crashes.					
3. The hub is stable during continuous operation.					

<b>F. SECURITY</b>	<b>Strongly Disagree (1)</b>	<b>Disagree (2)</b>	<b>Neutral (3)</b>	<b>Agree (4)</b>	<b>Strongly Agree (5)</b>
1. The system ensures that sensitive data is protected from unauthorized access.					
2. User credentials are stored securely.					
<b>G. MAINTAINABILITY</b>	<b>Very poor (1)</b>	<b>Poor (2)</b>	<b>Acceptable (3)</b>	<b>Poor (4)</b>	<b>Very good (5)</b>
1. 1. How easy was it to customize your printing orders according to your requirements?					
2. How easy is modifying or updating your orders after placing them?					

Do you have any comments or suggestions from the system?

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We sincerely appreciate your time and effort in completing this survey.