

KEN SPARKS

Front-End Developer looking for remote apprenticeship and Junior Developer opportunities.

Philadelphia, PA
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EXPERIENCE

MEDTRICS LAB, PHILADELPHIA, PA — *DIRECTOR OF CLIENT SERVICES*
AUGUST 2018 - PRESENT

- Train clients on how to use the Medtrics platform
- Triage client correspondence
- Organize and host monthly webinar
- Create platform documentation

CONNECT AMERICA - MEDICAL ALERT — *CUSTOMER CARE ASSOCIATE: BILLING AND TECHNICAL SUPPORT*

NOVEMBER 2016 - MAY 2017

- Handled 60-100 inbound and outbound calls from customers.
- Assisted Customer in activations and troubleshoot medical alert
- Provided a comprehensive understanding of equipment.
- Updated billing and account information including payment method, rate of pay

EDUCATION

NUCAMP — *FRONT END AND MOBILE DEVELOPMENT*

MARCH 2020 - JULY 2020

SUPERFRIENDLY — *WEB DEVELOPMENT APPRENTICESHIP*

SEPTEMBER 2017 - JULY 2018

COMMUNITY COLLEGE OF PHILADELPHIA

SEPTEMBER 2011 - JULY 2014

GRADUATED W/ ASSOCIATES IN LIBERAL ARTS

BLOOMSBURG UNIVERSITY

JUNE 2008 - JULY 2011

HARD SKILLS

HTML

CSS

SCSS

JAVASCRIPT

BOOTSTRAP

REACT JS

GIT

GITHUB

SOFT SKILLS

CRITICAL THINKING

TEAM WORK

TEACHABLE

FRIENDLY

OTHER

FAMILY ORIENTED

COMIC BOOK COLLECTOR

FILM ENTHUSIAST

MONOPOLY COLLECTOR

FOOD LOVER