

Kendi Njeru

University Student Studying Informatics And Computer Science

Diligent IT intern excels in collaborating with technology specialists to assist project management. Supports IT team members in ascertaining optimum policies to secure sensitive information. Aims to seek and maintain an opportunity that offers professional challenges utilizing interpersonal skills, excellent time management, and problem-solving skills.



Contact

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Skills

Software Proficiency

Active Listening

Interpersonal
Communication

Teambuilding

Analytical and Critical
Thinking



Work History

2023-01 -

Current

Intern

Co-operative Bank of Kenya, Nairobi

- Shadowed personnel to learn appropriate methods for solving customer issues and troubleshooting technical problems.
- Installed application software and upgrades, virus protection, and drivers.
- Helped in monitoring and securing the bank's networks.
- Provided primary support to internal employees who faced challenges when using the bank's systems.

2022-01 -

2022-03

Student Volunteer

St John Ambulance, Nairobi

- Prepared objectives and outlines for First Aid courses of study by following curriculum guidelines and standards.
- Instructed students through lectures, discussions, presentations and problem-based learning in First Aid.
- Prepared and edited documents to produce precise, accurate and professional communication.
- Maintained and updated office records, both digital and physical.
- Utilized MS tools to create colorful brochures and flyers used for marketing special First Aid competitions and events.



Education

2020-07 -
Current

Bachelor of Science: Computer Science

Strathmore University - Nairobi, Kenya

- Dean's List [1st Year]
- Dean's List [2nd Year]



Certifications

CCNA Routing and Switching: Introduction to Networks

CISCO: IT Essentials



Referee

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