

KENETH MEDINA

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Professional Summary

A highly motivated and hard-working individual. Passionate about learning new things and bringing new ideas to the table. A football and sports enthusiast, with excellent leadership and coaching skills. A sociable team player with a friendly and helpful nature, who excels under pressure. Furthermore, a technology enthusiast, with intermediate web and software development skills and training.

Employment History

Jun 2018 – Present

Customer Assistant, Vue Cinema Westfield

- Full time front of house staff working in a dynamic and fast-paced environment, where no two days are the same, in the largest flagship Vue cinema in the country.
- Providing exceptional customer service in a busy environment, meeting sales targets, and maintaining a pleasant experience for all customers.
- Resolve customers' queries or complaints by performing activities such as exchanging merchandise, refunding payments, or adjusting bills.
- Assist with maintaining stock levels and stock replenishment, while also handling large scale deliveries of stock ensuring all produce is accounted for and stored in a safe and convenient manner
- Occasionally providing support to head office events teams, and Vue clientele, during large-scale, high-profile events.

Mar 2020 – Jan 2022

Innoventive Services Merchandiser (Evening Standard)

- Delivered various numbers of bundles of newspapers from Monday-Friday (roughly 720 a day, accounting for 3600 a week).
- Distributed for Evening Standard from door to door throughout the pandemic.
- Maintained excellent time management skills ensuring all deliveries were made on time, and according to schedule.
- Named employee of the month on multiple occasions for my contribution to merchandising numbers.

May 2022 – July 2022

Wagtail Kitchen Porter

- Demonstrated further excellent time management skills providing support to chef's and all kitchen staff ensuring an efficiently run kitchen.
- Maintained a safe and clean working environment, meeting health and safety requirements always.
- Displayed excellent teamwork and communication skills creating a smooth-running operational kitchen environment.
- Gained further wait staff and service skills for a high end, luxury service restaurant.

Education and IT Training

July 2023 – Oct 2023

Just IT Training Ltd, London

- Digital Skills Bootcamp: Software. A twelve week intensive bootcamp covering the fundamentals of Web and Software development.

Sept 2017 – May 2018

Little Ilford, London

- BTEC Level 3 Sport and Fitness: Sports Science

Sept 2012 - Apr 2017

Chelsea Academy, London

- 6 GCSE's A to C including English, Maths and Science

IT Skills

Core Programming Languages:

- Proficiency in languages like Python, JavaScript, HTML, CSS, and more depending on project requirements

Projects:

- Weather app meticulously crafted using HTML, CSS, and JavaScript. This application provides real-time weather updates, demonstrating my ability to intergrate API's and create interactive user interfaces. Additionally, I have developed a user-friendly Food Recipe App, also designed with HTML, CSS and JS.

Additional Skills

- Bilingual (Spanish and English) *Expert*
- Adobe Premier Pro *Experienced*
- MS Office (Including Word, Excel and Powerpoint) *Expert*
- Social Media Management (Youtube) *Experienced*

References available upon request