Cheah Siew Keng

CONTACT

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Nationality	Malaysian

PROFILE

- 20 years of experience and specializing in banking sector out of which 12 years of experience in banking software vendor.
- Working with Standard Chartered Bank and worked with Silverlake Sprints, Adapt, Maybank and Silverlake Systems.
- Experience in multiple roles from software engineer to software support, project management, implementation lead and test management.
- Managed multiple projects delivery for banking solutions ranging from Customer Information System, Loans, Deposit, General Ledger and Regulatory Reporting.
- Exposure in the client environment especially in term of strategic project planning, budgeting, project financial and workforce planning.
- Experience across testing life cycle, defining the scope of testing within the context of each release and delivery
- Deploying and managing the appropriate testing framework to meet the testing mandate
- Managed a team of 10 members onsite based in Malaysia
- Worked on Agile and Waterfall software delivery Methodologies
- Worked on ALM, Quality Centre, Test Director and JIRA
- Designing Test Strategy based on System under Test. Developing Functional Test Scenarios / Test Cases and Test Execution
- Developing Test Plan, Requirements gathering, Test Estimation, test schedule, Defect Reporting and tracking to closure, Budgeting, Traceability Matrix
- Utilized Project management practices throughout the testing phases of the program/project, adhere to bank standard processes and practice.
- Strong analytical skills with a positive attitude and excellent interpersonal and communication skills to communicate with globally placed Project Teams, Stakeholders and Senior Management.

EXPERIENCE

Standard Chartered Global Business Services Sdn Bhd

Senior Test Manager
April 2016 – Current

Enterprise Data Management (EDM) Testing Team
Responsible for EDM testing on Retail Banking, HR and Wealth portfolio related projects. Provide end to end project engagements, start from initiation phase to test closure. The functions include:

- Engaging with Stakeholders, Business Analysts and Users to understand the requirements, changes and define test estimation.
- Overall accountability for end to end SIT functional testing cycle and maintain the quality and delivery.
- Define test strategy, Test Planning, test design and test execution activities in line with project schedule and budget.
- Liaise with delivery and business team for SIT to ensure the end to end testing is performed and entry and exit criteria are met.
- Generate Daily Testing Status Reports and dashboard for stakeholders.
- Proactive communications to satisfy the requirements and resolve the dependency issues with project stakeholders.
- Provide effective and timely reporting on project, risk, and issue status to the relevant stakeholders.
- Provide regular update and support on test process to the team
- Identify and develop testing automation plan for the team, ensuring that appropriate tools are using and prioritises the high value-added tasks.
- Initiate the SDF controls tracking and testing process under my line manager portfolio to ensure the delivery teams are delivered projects in compliance to the mandatory controls.

Project Coordinator - Data quality for EDMP on ICM/ICDD
Work independently to manage the tasks tracking for EDMp on ICM/ICDD to improve the data quality control like reconciliation between ICM and EDMp. Initial a weekly checkpoint meeting with working group and create project/dashboard in JIRA to track all the tasks until closure. Provide monthly status update to senior management.

Testing Transformation Initiative
Selected as part of Testing Transformation working group and involved in weekly checkpoint meetings to provide feedback/suggestion on the operating model and process. Successfully completed a pilot project to follow the new Test Process as well as using the new templates and guidelines.

Senior Project Manager
September 2015 – March 2016

Thailand – UNO Program
Responsible for Project Implementation Plan at program level to manage project tracking and reporting on Security Matrix plan, Performance Testing, co-ordinate and support activities related all Dress Rehearsal & Business Simulation. Regular monitoring and timely project reporting and escalation of risk and issues related to the areas.

Silverlake Sprints Sdn Bhd

Senior Business Consultant
January 2015 – September 2015

Maybank Singapore – Core Banking Modernization Project
Responsible for leading Deposit BA team of 7 staffs for user requirements gathering and develop functional specifications for signoff, user manual, functional testing and ensure all the test artifacts are compliant to internal SDLC.

Adapt Systems & Solutions Sdn Bhd

Senior Consultant
February 2013 – Oct 2014

UOB Bank – Change Management
Responsible for bank's change request for CR MX Auto Rollover module, GST for Telco and NBPS module user requirements gathering and develop functional specifications for signoff, functional testing which includes to develop the test plan, test cases, test data and test result. Work closely with the development team to ensure the testing activities completed within the timeline and release for implementation.

UOB Bank – Data warehouse Standardization Project
Led and managed 7 staffs for supporting day to day progress and monitoring of project defects and change requests. Acts as the supporting contact between project management and internal resources to ensure that all the defects and change request are completed on time and meet users' expectations. Provide daily status update to management team.

OCBC Bank – OneSIBS Core Banking Project
Responsible for functional testing on Deposit and Loan modules. Key involvement in testing activities which includes test plan, test cases and test results. Works closely with IT users to ensure the testing activities completion and closure of all defects within deliverables and timeline.

Malayan Banking Berhad (Maybank)

Head, Delivery Planning (IT Transformation Programme)
September 2011 – Nov 2012
Finance Lead, Delivery Planning (IT Transformation Programme)
December 2010 – August 2011
Senior Business Analyst, Enterprise General Ledger
January 2008 – November 2010
Business Analyst, Information Team (Core Banking Replacement Project)
January 2007 – December 2007
Project Management Office (Core Banking Replacement Project)
June 2006 – December 2006

Led and managed the Finance and Workforce Planning teams' of 5 staffs in transformation programme. Oversees and maintains a view on project financials for all the projects under the IT Transformation Programme from planning phase to completion. Key contributor towards financial planning, forecasting and operating expenses

analysis as well as an annual budget coordinator for department and projects budgeting. Oversees and manages the Workforce requirements for IT Transformation projects within approved budget.

Collaborated with business users, IT and vendors in applying creativity and knowledge on both business processes and systems to meet the operational efficiency targets for the project.

Participated in business requirements gathering, documentation and complete review and signoff with key stakeholders. Accountable for the continuous process improvement activities to ensure we meet both current and future business needs. Involved in testing methodology, principles and process to define and implement key metrics to manage and assess the testing process including test execution and defects resolution.

Applied business and functional knowledge to meet the team's overall test objective. Coached and advised testers as required. Conducted training sessions to business users on functionality and process flow. Involved in project roll-out and post implementation support.

Maybank Achievements
- Implementation of the Workforce Management and Project Financial Management frameworks across the Maybank IT organization in 2012.
- Standardization of the Payments Process across IT Transformation Programme in 2011
- Implementation of the Oracle E-Business Suite R12 (General Ledger, Accounts Payable and Fixed Assets) in 2010.

Silverlake System Sdn Bhd

Project Lead
   January 2002 – May 2006
Senior Application Specialist
   February 1999 – December 2001
Application Specialist
   July 1996 – January 1999
Software Engineer
   June 1995 – June 1996

Responsible for leading project teams in delivering a solution to customer (Application solution ranging from CIF, GL, Loan, and Regulatory Reporting). Involved in all aspects of project management from developing work plans to managing deadlines and coordination of project team and sub-team activities. Others include defining and agreeing on deliverables and milestones, setting and controlling scope of work, as well as project status reporting to the clients and management teams.
Implementing Silverlake's application start from product demo, requirements study, development, testing, training, deployment and post implementation support.

Silverlake Achievements
- Silverlake System's Regulatory Reporting in Affin Bank in 2005.
- Silverlake System's Corporate Loans module at Commerce International Merchant Bankers Berhad in 2004
- Silverlake Systems's Loans module in Hong Leong Bank in 2002.
- Silverlake System's interface to third party GL system in Bank Pertanian Malaysia in 1997.
- Silverlake System's General Ledger module in Multi-Purpose Bank Berhad in 1996

SOLUTIONS & TOOLS KNOWLEDGE

1. Silverlake Integrated Banking System
2. Oracle E-Business Suite R12 (Financial Management System)
3. Test Directory, HP Quality center, ALM, JIRA
4. IBM Focal Point
5. Hadoop
6. Teradata
7. Genie
8. MicroStrategy

LANGUAGE ABILITIES

English, Bahasa Malasysia, Mandarin, Cantonese

PROFESSIONAL QUALIFICATION

Bachelor of Science (Major in Information Systems), Campbell University / Tunku Abdul Rahman College, 1995.