Kenish Patel

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Data Analyst | Insights Architect | Leveraging Python, R, SQL, PowerBI and Tableau

I transform complex data into actionable insights, driving results. Skilled in data visualization for clear communication across all levels. Proven ability to create data pipelines and dashboards that enhance efficiency and decision-making.
Data Analyst, Statistical Analysis, Data Visualization, R, Python, SQL, Data Pipelines, Dashboards, Business Intelligence.

EDUCATION

Master Of Information Technology majoring Data Analytics   Gold Coast, Australia
Griffith University

Bacholer Of Engineering in Computer Engineering   Ahmedabad, India
L.J. Institute Of Engineering And Technology

  Recommendation System using Python for data science
- Built online recommendation system using cloud & Jupyter Notebook.
- Cleaned & analyzed data (ETL - Extract, Transform, Load) for recommendations.
- Implemented NLP (Natural Language Processing) techniques such as tokenization, and TF-IDF for sentiment analysis.
- Utilized visualizations for data exploration & presentation.

Diploma in Computer Engineering   Vadodara, India
The Maharaja Sayajirao University of Baroda

PROFESSIONAL EXPERIENCE

Technical Support   Feb 2024 – present
Annex Technology   Brisbane, Australia
- Fix tech problems by phone, email, or remote control.
- Solve hardware, software, and network issues.
- Create guides for customers to solve problems themselves.
- Make customers happy with fast and effective solutions (95% satisfaction rate!).
- Tech expert in Windows, Google Workspace, Office, and Zendesk.
- Manage client data securely using Microsoft Dynamics/CRM.
- NOTE THIS IS MY VOLUNTARY WORK AND WILL GET A WORK ACKNOWLEDGEMENT LETTER.

Tech Support   Jun 2023 – Jul 2023
SimplifyPI
- Delivered technical support, ensuring the organization met its technological goals.
- Managed Google Workspace, guaranteeing its smooth operation and security.
- Mastered diverse tools: JotForm, DialPad, Google Voice, 8x8
- Supported colleagues by resolving inquiries and offering solutions.

Junior Full-Stack Developer   Jan 2023 – May 2023
HNTechno   Ahmedabad, India
- MEAN Stack Developer: Built & maintained projects using MongoDB, Express.js, AngularJS & Node.js.
- Enhanced Online Education Platform.
- Developed secure video streaming with optimized bitrates for smooth playback.
- Optimized video delivery & prevented downloads for a smooth user experience.
- Learned MongoDB for NoSQL database management.

PROJECTS

Waze Scenario
an in-house Google Certification follow along project
- Led project by defining goals & approach in the PACE strategy document.
- Meticulously prepared, cleaned, and transformed data sets to facilitate comprehensive exploratory data analysis.
- Utilizing various visualizations and employing statistical and regression analyses.
- Enhanced model performance through feature engineering & algorithm selection.
- Delved into exploring random forests and decision trees, identifying tuning parameters to optimize model accuracy.
- Evaluated models & communicated insights & recommendations to stakeholders.

SKILLS

- Data Engineering
- Data Reporting
- Gephi
- Python
- Analytical Skills
- Microsoft Office
- Data Analysis
- SQL
- Power BI
- R
- ServiceNow
- Project Planning
- Data Visualization
- Tableau
- Microsoft Excel
- Google Workspace
- Microsoft Dynamics/CRM
- Agile Methodologies

CERTIFICATES

Google Advanced Data Analytics Professional Certificate ⬀ (*provided by Google via Coursera platform*)

Data Analytics Essentials ⬀ (*provided and verified by Cisco*)

Introduction to Data Science ⬀ (*provided and verified by Cisco*)

Data Analytics and Visualization Job Simulation (Accenture North America Data Analytics and Visualization Job Simulation on | Forage - April 2024 | Completed a simulation focused on advising a hypothetical social media client as a Data Analyst at Accenture | Cleaned, modelled and analyzed 7 datasets to uncover insights into content trends to inform strategic decisions | Prepared a PowerPoint deck and video presentation to communicate key insights for the client and internal stakeholders)

KNOWLEDGE BASE

Welcome to ServiceNow

ServiceNow Administration Fundamentals

LANGUAGES

- English
- Hindi
- Gujarati

PORTFOLIO

My works ⬀