

# Kenish Patel

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📍 Gold Coast, Australia

## Profile

### Data Analyst | Insights Architect | Leveraging Python, R, SQL, PowerBI and Tableau

Data-driven problem solver with a passion for transforming complex data into actionable insights that empower informed decision-making. Adept at crafting compelling data visualizations that bridge communication gaps across all levels. Proven track record of building efficient data pipelines and interactive dashboards that streamline operations and drive measurable business improvements.

## Professional Experience

### Junior Full-Stack Developer, HNTechno

January 2023 – May 2023 | Ahmedabad, India

- Leveraged MEAN Stack (MongoDB, Express.js, AngularJS, Node.js) to build and maintain projects, enhancing the online education platform.
- Developed secure, optimized video streaming that prevented downloads and ensured smooth playback for a superior user experience.
- Learned MongoDB for NoSQL database management.

## Education

### Master Of Information Technology majoring Data Analytics,

Griffith University

Gold Coast, Australia

### Bachelor Of Engineering in Computer Engineering,

L.J. Institute Of Engineering And Technology

Ahmedabad, India

### Diploma in Computer Engineering,

The Maharaja Sayajirao University of Baroda

Vadodara, India

## Skills

- Data Engineering
- Data Analysis
- Data Visualization
- Data Reporting
- SQL
- Tableau
- Gephi
- Power BI
- Microsoft Excel
- Python
- R
- Google Workspace
- Analytical Skills
- ServiceNow
- Microsoft Dynamics/CRM
- Microsoft Office
- Project Planning
- Agile Methodologies
- Large Language Models
- Google cloud

## Projects

### Waze Scenario, an in-house Google Certification follow along project

- Led project defining goals and approach in the PACE strategy, meticulously preparing and transforming data for robust analysis.
- Implemented feature engineering and optimized algorithms to enhance model performance by 17%. Presented findings and recommendations to stakeholders.

### Recommendation System, using python for data science

- Built online recommendation system using cloud & Jupyter Notebook.
- Cleaned & analyzed data (ETL - Extract, Transform, Load) for recommendations.

## Certificates

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**Google Advanced Data Analytics Professional Certificate**   
*provided by Google via Coursera platform*

### Data Analytics and Visualization Job Simulation

Accenture North America Data Analytics and Visualization Job Simulation on  
Forage - April 2024

- At Accenture, advised a hypothetical social media client by analyzing 7 datasets to uncover content trends. Presented key insights through a compelling PowerPoint deck and video, informing strategic decision-making for the client and internal stakeholders.

### Google Cloud Data Analytics

## Volunteering And Extracurriculars

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### Annex Technology, *Technical Support Analyst*

February 2024 – present | Brisbane, Australia

- Fix tech problems by phone, email, or remote control.
- Solve hardware, software, and network issues.
- Create guides for customers to solve problems themselves.
- Make stakeholders happy with fast and effective solutions (95% satisfaction rate!).
- Tech expert in Windows, Google Workspace, Office, and Zendesk.
- Manage client data securely using Microsoft Dynamics/CRM.
- NOTE THIS IS MY VOLUNTARY WORK AND I WILL GET A WORK ACKNOWLEDGEMENT LETTER.

## Languages

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- English
- Hindi
- Gujarati

- Implemented NLP (Natural Language Processing) techniques such as tokenization, and TF-IDF for sentiment analysis.
- Utilized visualizations for data exploration & presentation.

## Knowledge Base

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### Welcome to ServiceNow

### ServiceNow Administration Fundamentals

### Security Operations (SecOps) Fundamentals

## Portfolio

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### My works