



# MUHAMMAD HASIFF BIN JAZLAN

## Software Developer

As a seasoned and adaptable professional, possess a proactive approach to problem-solving, and remain eager to expand my knowledge. My innovative mindset and effective communication abilities are assets ready to enhance any endeavor.

### RELEVANT SKILLS

- Javascript, HTML, CSS, Bootstrap
- jQuery, AJAX
- React
- PL/SQL logic
- Angular JS
- Jelly Scripting
- Office 365

### LANGUAGE

- Native English
- Native Malay

### REFERENCE

#### Dr Ahmad Sufril Azlan Mohamed

Associate Professor

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#### Shankar Periasamy

Team Lead IT Helpdesk

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### CONTACT

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📍 Kuala Lumpur, Malaysia

### EDUCATION HISTORY

#### Bachelor of Computer Science

University Sains Malaysia - (2016 - 2020)

- Project Director of The USM DOTA 2 (2018)
- Project Director of Rancangan Khidmat Masyarakat (2017-2018)

### WORK EXPERIENCE

#### Software Developer (ServiceNow)

April 2023 - Present

- *Developed custom applications using ServiceNow platform to meet the specific requirements of our internal users*
- Analyzing user needs, designing and developing applications, testing and implementing

#### IT Service Desk Analyst

March 2022 - March 2023

- *Diagnose and troubleshoot technical issues, including account setup and network configuration.*
- *Own issues through resolution within agreed time limits, or to the point of escalation.*

### PROJECTS

- Concrete Rejected Report
- Migration of SAP Change Request
- Permit to Work

### CERTIFICATES

- Meta Front-End Developer (Coursera)
- Meta React Native (Coursera)
- Front-End Fundamentals Bootcamp (OneCodeChamp)