

## Kenneth Dy

Email: kennethndy@yahoo.com Phone: 510-529-8080

Address: 4991 Heritage Drive Yorba Linda, CA 92886

### Work Experience

---

**Panasonic Avionics Corporation**, Lake Forest, CA

June 2019 - March 2020

IT Technician I

- Tier 1 Service Desk technician for Panasonic Avionics Corporation(PAC) IT department.
- Handle the asset management of terminated employees ensuring they are collected and accounted for by coordinating with their managers.
- Oversee new hire deployments by configuring their laptop/desktop and handling set up.
- Cover the front desk for Service Desk assisting users who walk in with general troubleshooting, pick ups, or drops offs.

**Stratus Video LLC**

November 2018 - December 2018

iPad Upgrade Representative

- Upgrade Video Remote Interpreters(VRI) for Kaiser Permanente in the Southern California region.

### Projects

---

#### Weekndr

- Web App for users who want to make or find events to do on the weekend.
- Front-end used HTML, CSS, and Javascript while the Back-end used MySQL, Node, Express, and Sequelize

#### Bartender's Friend

- Web App for users who wish to search up their favorite cocktails and learn their nutritional value.
- Project used HTML, CSS, and Javascript while interacting with CocktailDB and NutritionX API.

### Education

---

**University of California, Irvine**

Graduation: June 2017

**Bachelor of Science in Computer Science**

Specialization in Visual Computing

### Skills

---

Tools: KACE Systems Management, Bomgar(BeyondTrust) Remote Support

Software: Microsoft Office 365, McAfee ePolicy Orchestrator,

Operating Systems: Windows 7/10, iOS