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Able to code web pages from the ground up using HTML, CSS, Bootstrap, Python, Java and Javascript. Along with a working proficiency of the Git version control, WordPress content management, Linux command line.

WORK EXPERIENCE AND EDUCATION

BACHELOR OF SCIENCE IN INFORMATION MANAGEMENT / EASTERN VISAYAS CENTRAL COLLEGES

- 2009.06 - 2015.04 Major in Information Systems - 4 Year Course Graduate

IT HELPDESK / Atos & Optum – Eastwood and Alabang 2020-2022

1. The role in IT which helps to fix computer bugs and technical issues.
2. Working in this department involves high discipline and focus to root causes.
3. As an IT Software Engineer, the commitment in helping inbound callers must be consistent on resolution and customer service.

BPO CSR / Telus International Philippines – McKinley West Exchange 2019-2020

1. This role involves high customer service oriented skill and empathy.
2. Working in this industry is a strong factor for personal development.

SELF-EVALUATION

- Constructive Teamwork - Communicate in a clear, precise and structured way..
- Effective Communication - Co-operates well with others, shares knowledge.
- Positive Vibe - By being positive and lively, I interact to fuel healthy relationships.
- Time Management Skill - I know how to prioritize get the most tasks done on time.
- Professional Development - I learn to improve by taking more feedbacks.

SKILLS & SPECIALTY

- Customer Service
- Music Creation
- Computer literate
- Computer programming
- UI/UX Design
- Photo Editing