

kennyou.com kenny.you.3@protonmail.com (509) 578 - 8948

Education

University of Washington

Seattle, Washington Graduating Year: 2022

Experience

Skills

Best Buv

Sony Home Theater Advisor

Seattle, Washington December 2022 - Current

WMI Worldwide

Lead UX Designer

Bellevue, Washington June 2022 - Current

Reddit

Product Designer (Capstone)

Seattle, Washington January 2022 - June 2022

University of Washington

Undergraduate Teaching Assistant

Seattle, Washington September 2021 - December 2021

DAX Services LLC

Product Designer

Van Alstyne, Texas January 2020 - December 2020

Seattle Children's Hospital

UX Designer (Student Organization)

Seattle, Washington October 2019 - April 2021

DubsTech | 8th Protothon

Product Designer

Seattle, Washington May 2020

Tools + Tech

Figma, Adobe XD, Sketch Adobe Creative Suite, Microsoft Office Google Analytics HTML5, CSS3, JavaScript Java, Python, React.js Jira, Confluence, Asana, Monday B.S in Human-Centered Design & Engineering

GPA: **3.62** Major GPA: **3.95** Dean's List Recipient Washington State Opportunity Scholar

Leader of the Sony Home Theater platform; presenting the excellence of Sony products to customers for brand loyalty. Expert in the user experience of every Sony television/audio system from this year's model. Generated **\$80,000+ in revenue** for the company in just 21 days through sales. **#1 Home Theater Advisor** within the store in revenue, memberships, and customer relationships.

Making design decisions for an internal business management tool (SaaS) called **oRooster** through usability testing. Provided email template designs for clients at **Microsoft** within the **Azure DevOps Team**. Identifying overall opportunities for user experience development and proposing solutions.

Designed and prototyped a synchronous engagement platform for Reddit. Utilized a mixed-method approach for user research, analyzing data from a broad user group. Created a high-fidelity prototype to present to stakeholders and earned **Best in Communication within the Undergraduate Department**.

Led **90 students** in and out of class, as well as providing feedback on assignments. Reinforced Python lecture material with class lab time and personal office hours, **7 days/week**. Minimized assignment errors and provided feedback on upcoming assignments by testing the assignments before release.

Designed and published company website through a CMS. Conducted competitive analysis, and user testing of low and high-fidelity prototypes. Digitally hand drew all logos for service section of website on **Procreate**. Onboarded client to confidently modify website tailored to future needs. Attracted 200+ unique visitors and generated +\$15,000 in revenue in the past year for the client.

Movement: designed a mobile application that encourages Cancer Care Unit patients at the **Seattle Children's Hospital** to remain physically, mentally, and emotionally motivated. Researched adolescent psychology on motivation and gamified the app as a scavenger hunt to encourage patient's proactivity.

Fully redesigned and built a high-fidelity prototype of the **Coding with Kids** website on **Adobe XD** and **Figma** to improve the registration and course discovery for parents and children. Course registration was forecasted to increase by **25%**. Our team of five took **1st Place for this track**.

Research

Mixed Method
Field Observations
Usability Testing
Personas
Ethnography
Affinity Diagramming

Design

Wireframing Storyboarding Rapid Prototyping Information Architecture Design Systems Interactive Prototyping