

Q4) A - 7
G - 2
F - 4
B - 6
E - 1
D - 3
C - 5

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Q5) a) $1/1000$

b) %30

c) $1/1000 \rightarrow$ real reliability should be same for all users.

Q6) a) Process iteration

b) Commercial off the shelf (COTS)

c) systematic reuse

d) Expression or communication.