Kent Nolan

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SUMMARY

As a highly motivated and enthusiastic software engineering student, I am eager to take on a challenging software engineering internship and gain hands-on experience in the field. With a strong foundation in sales, IT and software development, I am confident in my ability to learn quickly, work effectively as part of a team, and contribute meaningfully to real-world projects.

Whether working on software design, coding, testing, or debugging, I am passionate about using my skills and creativity to make a positive impact on both the technology and the people that use it. With a strong commitment to ongoing learning and professional development, I am eager to take on new challenges, build new skills, and become an even more valuable contributor to the software engineering industry.

ACADEMIC EXPERIENCE

A- average
Skilled in Python, Java, HTML/CSS, JavaScript
Strong interest in data structures and algorithms
Minor in Data Science

EXPERIENCE

PASS Tutor (Teachers Assistant) , Unitec Institute of Technology
Auckland | Jan 2020 - Nov 2020

Brought on as a PASS tutor to assist Electrical Certificate and Electrical Diploma students in both AutoCad and Solidworks. Running independent catch-up classes and assisting the tutor in his class.

National Partner Manager , Experian Data Quality
Auckland | Jan, 2018 - July, 2019

Responsible for identifying new potential partners, building internal and external business cases for partnership and drawing up partnership contracts.

Senior Partner Manager , Experian Data Quality
Melbourne | May, 2016 - Jan, 2018

As a senior member of the Experian Data Quality partnership team, I help manage the full spectrum of strategic partnerships, tactical partnerships and technology integration partnerships. Working daily with partners and end-users to identify strategic accounts, creating win/win business relationships and developing new channels to market resulting in positive revenue growth.

APAC Channel Manager , PaperCut Software
Melbourne | Feb, 2013 - Jan, 2016

Developed and executed the regional strategic plans for PaperCut Software in APJ. Owned the revenue/growth results for the assigned region, provided sales commentary and reports.
- Set new highest recorded revenue month for APJ three times
- Managed $4.5 million in sales of software subscriptions and upgrades

Senior Support Engineer, PaperCut Software
Melbourne | Feb, 2012 - Feb, 2013

Hands on customer support via phone, email and remote desktop support. Working with development to identify any software bugs, managing the expectations of customers and escalating issues when needed.

Accomplishments
- Contributed greatly to the Knowledge base, FAQ and product manuals.
- Prioritize feature requests, bugs and automation tasks

System Administrator, South Seas Film & TV School
Auckland, New Zealand | 2009 - Jan, 2012

Hired as a full-time systems administrator following an initial consulting role. Provided Windows/Unix administration, LAN/WAN/VPN administration, VMware administration, and intrusion detection and prevention (IDP) monitoring. Also manage FTP servers, AD/DNS and wireless access points. Design and implement highly available (HA) and disaster recovery (DR) solutions for clients.

Owner, KMN I.T. Enterprise Services
Auckland, New Zealand | 2006-2009

Ran my own business where I engaged with a number of clients to build, maintain or grow their IT needs. Clients ranged from bars needing support with POS systems to home desktop support and replacing hardware.

Accomplishments
- Had a number of regular clients who gave a consistent, full time income

References

Professional and personal references are available upon request.