Usability Testing

List 3 goals and tasks PRIOR to testing. When testing, verbally ask the participant to perform each task, without giving away the answer. Note what the participant does (and what they struggle with) for each participant.

Goal (What You Want to Test and Why)	**Task** (Scenario You'll Verbally Ask the Participant to Do, without giving away answer)	Participant 1 Results	Participant 1 Device Type + Operating System	Participant 2 Results	Participant 2 Device Type + Operating System
Easy to use navigation	Find Brians email address	user was unsure if this would be in "agents" or "about us"	iPhone 8 + ios 12.0.1	quickly found the address by using the agents tab	macbook Pro + Mojave
Ease of use when house searching	Ask Milton Real Estate about a house you are interested in	Found the form easily, but was put off by the size of the form	iPhone 8 + ios 12.0.1	found what they were looking for. commmented that form size needed worked on	macbook Pro + Mojave
Find important information the applies to selling your home	Find information about figuring out how much to sell your house for	Very easily found the pathway to this information. Was able to navigate through drop downs easily	iPhone 8 + ios 12.0.1	also was able to navigate through the information	macbook Pro + Mojave

Usability Recommendations

Actionable changes and fixes you'll make based on the results/findings above (to be filled in after testing). Write in complete sentences.

Possibly remove the "About Us" page because of it small amount of content. Move this paragraph to the top or side of the "Contact" page

Remove padding and margins on small screen size of the form.

adjust sizing of form at large screen size

Technical/Performance/Accessibility Testing

Test your 3 templates for technical issues in Google's performance test tool: https://web.dev/. Note any fixes identified and implemented. Once implemented, run your tests again to see if the score improves. Your score must improve in at least one area.

Template Name	SEO Score (Before)	Performance Score (Before)	Best Practices Score (Before)	Accessibility Score (Before)
Home Page	100	99	100	60
Sellers	100	99	93	75
Agents	100	100	93	74

Fixes Identified and Implemented

Properly size images

add alt text to images

Template Name	SEO Score (After)	Performance Score (After)	Best Practices Score (After)	Accessibility Score (After)
Home Page	100	99	100	89
Sellers	100	99	93	90
Agents	100	100	93	71