

# Pets First Content

## HOME

*(Recommended)*

## Search Tool

## Social Media Icons

## Hours

<b>Monday</b>	7:30am – 6:00pm
<b>Tuesday</b>	7:30am – 2:00pm
<b>Wednesday</b>	7:30am – 6:00pm
<b>Thursday</b>	7:30am – 6:00pm
<b>Friday</b>	7:30am – 6:00pm
<b>Saturday</b>	9:00am – 1:00pm
<b>Sunday</b>	Closed

*We will be closed on Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day and New Year's Day.*

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## Contact Info

330-672-3000

858 Portage Drive

Kent, OH 44240

Follow Us: Facebook, Twitter, Instagram

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Employment

## **IMMEDIATE OPENING – REGISTERED VETERINARY TECHNICIAN**

Pets First. is a 3-clinic, 7-doctor practice looking for a full-time **Registered Technician**. Our ideal candidate will be enthusiastic, hardworking, dependable, eager and able to travel to all three clinics. He or she must be team focused and must possess the following qualities and skills:

Great communication skills

Leadership qualities

Initiative

Flexibility

Positive attitude

Ability to multi-task efficiently

Be adaptable to change

Ability work w/ minimal supervision

Willingness to work through sensitive and stressful situations

Previous computer experience required

If you are a Veterinary Technician wanting to utilize your knowledge and skills, please forward your resume' with cover letter to [info@petsfirst.com](mailto:info@petsfirst.com).

## ABOUT US

Veterinarian, Dr. Brian V. Benjamin, opened Pets First in June of 2003. Dr. Benjamin has been a veterinarian in Akron since his graduation from the Cleveland State University of Veterinary Medicine in May of 1992. Pets First is a full service veterinarian practice for small animals that focuses upon preventive medicine, internal medicine and surgery for pets. Dr. Benjamin has many areas of special interest, including pain relief for pets, emergency/critical care veterinary services, pet dentistry, pet geriatric care, endocrinopathies, the treatment of chronic ear infections for pets and more. Dr. Benjamin also has a strong relationship with the local veterinarians with specialty practices and utilizes veterinary specialists regularly for input on complex cases.

Pets First is a fully equipped veterinary facility. We have a full service in-house animal laboratory that allows us to perform immediate testing on critical cases for pets. Additionally, we have advanced pet dentistry equipment. We have machines for monitoring vital signs on anesthetized patients, as well as blood pressure monitors and other advanced diagnostic equipment for pets. We are also American Animal Hospital Association (AAHA) certified.

Dr. Benjamin and Pets First work very closely with multiple pet rescue organizations in an attempt to help less fortunate abandoned pets that may be in need of veterinarian medical care or assistance in being prepared for pet adoption or pet foster care.

At Pets First, our goal is to make pet owners and their pets as comfortable as possible during your veterinarian visit. Pets First strives to provide pets with decreased wait time, and always make client service a priority. Additionally, all of the Veterinarians at Pets First enjoy rewarding our patients with as much T.L.C. as possible. We are very flexible and will do anything we can to make the visit less stressful for your loved pets – dogs, cats and more. Dr. Benjamin chooses his veterinary team members very carefully and specifically looks for individuals that can help him achieve these goals.

Here at Ohio Drive Animal Hospital, we always welcome new clients and patients to our full service veterinary practice in Plano, TX.

*If you're interested in becoming a client.....*

We know you will be very happy with our services. Our veterinarians and staff are devoted to staying on top of the latest diagnostics, treatments, and wellness programs to maintain your pet's optimal health. Let's work together to keep your beloved furry friend happy and healthy!

We look forward to meeting you and your pets!

As a new client of our animal hospital in Plano, TX, you can expect our full attention to your pets' needs.

When you arrive for your appointment, you will be greeted warmly, and we'll usher you into an examination room after checking in your pet.

In most cases, one of our veterinary technicians will start by asking about your pet's medical history, current condition and the reason for your visit, gathering data for the doctor.

Then, one of our veterinarians will examine your pet, ask you further questions and then may recommend diagnostic tests if needed. Once the tests have been run, which can usually be done in the practice, your doctor will discuss a possible diagnosis and treatment plan if warranted.

**This is a great time to ask questions.** Our veterinary team wants to make sure you're completely comfortable with the information we're providing.

Our veterinary technician will likely come back to wrap things up and will provide you with helpful pet care information and answer wellness and care questions for you. Our front desk staff will process your payment and schedule any needed follow up.

Please note: Our goal is to see all our clients and patients on time, and although we have contingencies for emergencies, there will be times where the unexpected will create delays. We will ensure these are minimized as much as possible.

We are excited to meet you and your human and animal family members!

## SERVICES

Doctors (in addition to Dr Benjamin)

**Dr. Brian Lokai** has been affiliated with Pets First since 2011, first as a client, and then by joining the kennel staff at age sixteen. After all these years he still enjoys working here with the animals. Dr. Lokai graduated from the University of Dayton in 1989 and then graduated from the Ohio State University College of Veterinary Medicine in 1993. Dr. Lokai enjoys hiking, reading, outdoor activities and spending time with his family.

**Dr. Savannah Hoying** was raised in Lebanon, Ohio. She graduated from The Ohio State University College of Veterinary Medicine in 2010. Following graduation, she worked as an emergency vet in Cincinnati and a volunteer at SICSA in Akron. Her history with Pets First began as a shadow with Dr. Stull in 2005 and continued with Dr. Lokai until she started working at Pets First in 2012. She has a strong interest in internal medicine and ultrasonography, as well as emergency medicine and surgery. She and her husband, Mark, have two sons, Noah and Jude. They enjoy being outdoors, playing sports and spending time with family and friends.

## Forms

**New Client Registration Form** - This is for our new clients to fill out PRIOR to their first visit.

**Existing Client Information Update Form** - This is for our existing clients to fill out yearly.

**Additional Pet Registration Form** – only to be completed if you're registering more than 1 pet at your initial visit.

**Food Order Request Form** – Please use this form to request your pet's prescription food orders.

**Permission to Treat in My Absence / Pet Sitting Consent** - To be completed if someone else will be staying with your pet while you are away.

## **Payments**

We accept cash, personal checks (accompanied by a valid drivers license), Visa, MasterCard and Discover and CareCredit. So that we can continue to provide you high quality service utilizing the best medical technologies, we request that payment be made at the time services are rendered.

**\*\*CareCredit users:** Please note that we offer 6 months no interest if total is over \$200 and 30 days no interest for anything under \$200

We provide estimates for all surgeries and hospitalizations. If you have not received an estimate, you are welcome to request one at any time for your expected charges.

## **Services offered**

Your pet is an important part of your family, and when he or she is ill, you want the best medical care available. Because we're American Animal Hospital Association (AAHA) certified, you can feel assured that your pet will receive the highest possible level of care.

The veterinarians and staff at our clinic are ready to provide your pet with cutting edge veterinary medical care. From wellness exams and vaccines to advanced diagnostics and complex surgical procedures, your dog, cat or ferret will receive high quality care at our hospital.

Anesthesia

Behavioral Counseling

Boarding (see additional info)

Dental Care

We believe that dental care is as important for your pet as it is for you. We have 2 fully equipped dental stations that feature ultrasonic scalers as well as hand scaling of teeth followed by thorough polishing.

Every dental procedure receives pre-anesthetic medication, a comprehensive oral exam, IV catheter, supportive fluids and full anesthetic monitoring by a licensed veterinary technician.

Diagnostic and Therapeutic Services

Digital Radiology (X-Rays)

Electrocardiography Services

Emergency and Critical Care

Hospice and Euthanasia Services (including at-home)

In-house Laboratory

Laser Therapy

Microchipping

Nutritional and Dietary Counseling

Parasite Prevention and Control

Puppy and Kitten Care

Puppy and Kitten Parties

Rabbits and Small Mammals

Rehabilitation

Senior Care

Surgery

Surgical Laser

Ultrasound

Vaccinations

Wellness Exams



## BOARDING

Pets First offers boarding services for our clients with an already established medical history. We offer separate boarding facilities designed specifically for dogs and cats.

Boarding reservations can be made up to 3 months in advance and our facility books up quickly, so please make arrangements as soon as you are able.

***Pets must be current on vaccinations.***

If you would like more information or to schedule a tour, please call our office and our staff will be happy to assist you.

Services and Pets Seen

### **Types of Pets Seen**

Because a large number of veterinarians who practice here, we can care for many types of pets:

Dogs

Cats

Rabbits\*

Pocket Pets\*

Reptiles\*

Birds\*

\*Select veterinarians only. Call us for more information.

## **BLOG**

### Events

#### **SEP 25 2016**

Kent Parks & Recreation Presents: Thomas Heritage 1st Annual "Tail" Gating Party Sunday, Sept 25th from 10am-1pm Fee: \$10 (paid at gate) Highlights: Walk & wag through Thomas Heritage Park...

#### Kent's Bark Boo-nanza

#### **OCT 8 2016**

BARK BOO-NANZA 2016 is being held with AURORA'S FALL FAMILY FUN FEST. Presented by Freedom Greyhound Rescue and Aurora Parks & Recreation. Saturday, October 8th from 11:00am to 6:00pm at Sunny...

#### **Ravenna Trunk or Treat**

#### **OCT 21 2016**

Ravenna Trunk or Treat Children can enjoy trick-or-treat fun in a safe, kid-friendly environment. Wear your Halloween costume and trick-or-treat by going from car trunk to car trunk in the...

### News

#### **Microchipping Saves Lives - blog post**

#### **Microchipping Saves Lives!!**

1 in 3 pets go missing during its lifetime and without proper ID 90% never return home. To ensure permanent identification that cannot get lost, we recommend the Home Again Microchip.

A microchip is about the size of a grain of rice that is implanted under your pet's skin between their shoulder blades. The process only takes a few seconds and is very similar to a routine shot. We then register your contact information with a national pet recovery database.

Today, more than 6.5 million pets are enrolled with Home Again. They are responsible for reuniting more than 600,000 lost pets with their owners.

A pet microchip creates a forever bond between you and the pet you love. A HomeAgain microchip with enrollment will give your pet the best chance of coming back home to you.

Call us today for further information or to schedule your pet's appointment.

### **SEP 15 2016**

The American Kennel Club has been celebrating Responsible Dog Ownership days for over 14 years, hosting events and demonstrations, Canine Good Citizen tests and more in an effort to celebrate and...

### **Animal Pain Awareness Month**

#### **SEP 08 2016**

September is Animal Pain Awareness Month, created by the International Veterinary Academy of Pain Management, to encourage various individuals and organizations such as clinics, veterinarians,...

### **September is Happy Cat Month!**

#### **SEP 01 2016**

September is Happy Cat Month! Cats are wonderful companions and pets. Take some time to make sure as a cat owner, you are dedicated to ensuring you have a happy feline friend. Some things you can...

### **August 26th is National Dog Day!**

#### **AUG 25 2016**

National Dog Day was created to celebrate all dogs; large and small, purebreds and mixed breeds, family and companion dogs as well as all the working dogs that selflessly provide services, assistance...

### **Aug 22nd is Bring Your Cat to the Vet Day**

**AUG 18 2016**

August 22nd is Bring your Cat to the Vet Day. It is the perfect opportunity to schedule your cat's routine veterinary check-up and think about any health-related red flags or issues you may have...

### **August 15 is Check the Chip Day!**

**AUG 11 2016**

We've talked about microchipping before; about what they are and the benefits of getting your pet microchipped. Microchipping is a safe and easy way to greatly increase the chances of your pet...

### **August 7-13 is International Assistance Dog Week**

**AUG 04 2016**

You've probably seen them around town, in the grocery store or the park; the cute puppies with the colored vests identifying them as service dogs-in-training. Or, maybe you've noticed people in...

### **Celebrate National Mutt Day July 31st!**

**JUL 28 2016**

July 31st is National Mutt Day! This day to celebrate all the wonderful mixed-breed dogs out there was created in 2005, and is celebrated twice during the year. It was created to raise awareness for...

## **PET PORTAL**

### **In House Pharmacy**

For your convenience, Pets First offers a large selection of pharmaceuticals and prescription diets on for your pet's specific health needs.

### **Online Pet Portal - make this prominent!**

Access your pets' health history, upcoming appointments, recommended care plans and more!

Login (user name and password)

Need a sign up link - will go to our third party site.

Forgot password link - will go to our third party site

### **Make an Appointment Online**

We are happy to book an appointment for you. Once we receive your request, we will contact you to confirm a date and time that is as close to your request as possible.

This form should only be used for requesting appointments that will take place at least 2 full business days after the time of the submission of this form.

If your appointment has not been confirmed within 24 hours, please feel free to contact the practice by phone to confirm a date and time.

Name\*

First Last

Email\*

Phone\*

Pet Name\*

Preferred Date\*

Preferred Time\*

AM

PM

Reason for appointment\*