



K.LYNN PARKER

Computer Scientist

PROFILE

A high energy, polished and collaborative problem solver. Detailed oriented, time-driven to meet deadlines, multi-tasking, with exceptional written and verbal skills. A computer science graduate with a CompTIA Certification in Project+ Management.

Relevant Course Work – Data Visualization, Public Speaking, Business Intelligence & Report, Business Ethics & Social Responsibility, E-Commerce & E-Business Technology.

CONTACT

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219-276-5631

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[Github Website](#)

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EDUCATION

Valparaiso University, Valparaiso, IN

August 2018 – May 2020

Bachelor of Science, Major: Computer Science
GPA 3.1

Ivy Tech Community College, Valparaiso, IN

August 2014 – May 2018

Associate of Applied Science, Major: Informatics
GPA 3.0

Project + Mgmt. Certification, CompTIA May 2018

WORK EXPERIENCE

City Staffing Consultant for JP Morgan Chicago, IL. Supervisor
February 2021–Present

Ensuring customer and bank guidelines, leading small projects, proficiently executing administrative duties and responsible for employee engagement strategies.

Responsible for shift operations, resolving problems or obstacles in productions and/or quality.

Effectively manages programs designed for employee engagement and training. Increased participation to 85 percent within 90 days.

Responsible for reporting labor, productivity and training for over 250 employees using Excel spreadsheet formatting

Novitex Enterprises Chicago, IL. Team Leader
February 2001–January 2018

Contracted Team Leader for CNA Insurance. Ensured customer goals and business needs were met. Orchestrated a positive contractor/client relationship.

Supervised Mail Services, Distribution Services, and Copy Services for an on-site facility of 4,000 employees with another 2,000 employees in branch offices. Maintained equipment and volume reports utilizing MS Excel, SAP as well as their dashboard utility to report PKI's. Developed individual and team competencies utilizing SharePoint to illustrate the flow of the actual development of the associates in each department.

SKILLS

