

Kenyona Parker

Profile

Seeking an entry-level opportunity in a computer science related field. Strong foundation in software engineering, programming principles and best practices of computer network security across multiple platforms.

Relevant Course Work – Data Analysis, Operating Systems, Linux, Computer Forensic, Intro to Cyber Security, Workforce Prep CompTIA Security & Cert.

Experience

Supervisor. City Staffing, Chicago, IL. 2021 – Present

Contracted by staffing agency City Staffing to work as a Transaction Specialist Supervisor on a temporary to permanent basis for JPMorgan Chase Lockbox. Performing various supervisory skills including but not limited to: ensuring customer and bank guidelines, lead small projects, proficiently executing administrative duties, and being responsible for employee engagement strategies.

- Responsible for shift operations, resolving problems or obstacles to productions and/or quality.
- Effectively managed programs designed for employee engagement and training. Increased participation to 85 percent within 90 days.
- Proficiently maintained LAN/PC environments and systems in web/browser based applications and technologies.
- Responsible for reporting labor, productivity and training for over 250 employees using Excel spreadsheet formatting.

Team Leader. Novitex Enterprises, Chicago, IL 2001-2018

- Responsible for oversight of all inbound/outbound mail processing over 30,000 pieces of mail monthly and the processed copy requests for onsite and offsite services that accounted for \$50,000 of revenue monthly.
- Supervised Mail Services, Distribution Services, and Copy Services for an on-site facility of 4,000 employees with another 2,000 employees in branch offices. Maintained these departments' volume reports utilizing MS Excel as well as their dashboard utility.
- Documented all processes and procedures for the equipment and job duties in each area by creating the on-site SOP manual.
- Provided guidance to 15-25 employees for cross-training using MS Excel as well as all other developmental needs on a consistent basis.
- Developed individual and team competencies with current technical software tools to illustrate the flow of the actual development of the department.

Contact

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[Linkedin Profile](#)

[Github Profile](#)

[Github Website](#)

Skills

Microsoft Office

Python API Libraries

UML

HTML5 & CSS

GNU/Linux

SDLC

Excel

Agile Methodologies

RStudio

VSCode

SAP

Java Programming

Ruby/Ruby on Rails

Education

Valparaiso University, Valparaíso, IN

Bachelor of Science, Major: Computer Science

G.P.A. 3.1 May 2020

Ivy Tech Community College, Valparaiso, IN

Associates of Applied Science, Major: Informatics

GPA 3.0 May 2018

Courses

Project + Mgmt. Certification, CompTIA May 2018

Projects

Paint – Image Editing Tool. August - December 2019

- Built a complex application using JavaFX GUI tools over 7 weeks using an iterative/agile risk-management-driven software development methodology while meeting aggressive deadlines.
- Used Java to code a new paint application that had Microsoft features along with new ones. Three J-unit tests completed.
- As well as threading methods to prevent deadlock race conditions and a log to keep track of every action performed. To view application see GitHub website.

Scholar Database Project. January - May 2020

- Implemented and deployed a functional patient database with customized treatment plans and progress notes for Choices!, a counseling service center.
- The database was built using Ruby on Rails with MySQL for documentation purposes.
- Front-end requirements were met with a combination of HTML and JavaScript, linked to a Bootstrap 5 framework in order to streamline user accessibility.
- To view more details of this project check the GitHub Website.