



Kenn Audie Elaco

WEB DEVELOPER



To secure a challenging position in a reputable organization to expand my learnings, knowledge and skills.

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Purok Bombshell Babag 1

Lapu-Lapu City, Cebu 6015

CERTIFICATE

Full Stack Web Development

KodeGo Booth Camp
(November 2022 - March 2023)

Experience

Chat Support Advisor

24/7 Intouch INC 2021 - 2022

- Ensures prompt and proper resolution of customer queries by providing answers.
- Providing additional information and give suggestions to improve their Merchant Growth

Customer Service Representative

Concentrix 2020 - 2021

- Provide product/services information, answer questions.
- Resolve any emerging problems that our customer accounts might face with accuracy and efficiency.

Customer Service Representative

GlobalLink BPO INC 2018 - 2020

- Interact with customers to address their concerns, answer their questions and assist them with their needs.

Education

Aircraft Maintenance Technician

Philippine State College of Aeronautics - 2015 - 2017

Hard Skills

- Front-End Coding
- Back-End Coding
- Web Design

Soft Skills

- Critical Thinking
- Willingness to learn and trainability
- Can work under pressure