

Keoni Lanoza

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Education

Chapman University, Orange CA

May 2023

Currently pursuing a Bachelor's of Science in Software Engineering

Work Experience

Resident Advisor

Chapman Grand/Henley Hall, Anaheim/Orange CA

August 2020-Present

- Create and maintain a community of 39 residents that promotes relationships with each other and academic success.
- Mentor and serve as a source of support and empathy for residents and coworkers.
- Communicate with my residents at least once a month to ensure they were getting the support they needed.
- Enforce code of conduct and Chapman University policies.
- Submit maintenance requests to ensure safety in the community
- Execute programs to build community and educate residents.
- Develop bulletin boards and flyers to educate and inform residents

Student Event/Ticketing Support

Chapman University, Orange CA

September 2021-Present

- Perform ticket transactions with patrons while building rapport and providing event-specific information.

Box Office Attendant

Chapman University, Orange CA

October 2019-March 2020

- Sold tickets to patrons through AudienceView while building rapport.
- Explained the ongoing events and gave further directions if needed to patrons.

Leadership/Campus Involvement

Member

Chapman University, Asian Pacific Student Association(APSA)

September 2019-Present

- Active participant in club meetings and volunteer in club events such as APSA Fest.

Skills

- **Programming:** Python, Java, and C#
- **Project Management:** Trello, Figma