해커스 프리메엄 토익고사

HACKERS PREMIUM TOEIC TEST VOI.8 문제지





해커스인강 www.HackersIngang.com

해당 모의고사 결과에 대한 성적 분석표 및 해설강의는 응시 후 1일 이내에 **해커스인강 사이트에서 제공**되며, 로그인 후 **마이페이지**에서 확인 가능합니다.

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LISTENING TEST

In this section, you must demonstrate your ability to understand spoken English. This section is divided into four parts and will take approximately 45 minutes to complete. Do not mark the answers in your test book. Use the answer sheet that is provided separately.

PART 1

Directions: For each question, you will listen to four short statements about a picture in your test book. These statements will not be printed and will only be spoken one time. Select the statement that best describes what is happening in the picture and mark the corresponding letter (A), (B), (C), or (D) on the answer sheet.



Sample Answer

A • C D

The statement that best describes the picture is (B), "The man is sitting at the desk." So, you should mark letter (B) on the answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: For each question, you will listen to a statement or question followed by three possible responses spoken in English. They will not be printed and will only be spoken one time. Select the best response and mark the corresponding letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- **8.** Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- **10.** Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- **18.** Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- **21.** Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- **31.** Mark your answer on your answer sheet.

PART 3

Directions: In this part, you will listen to several conversations between two or more speakers. These conversations will not be printed and will only be spoken one time. For each conversation, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

- **32.** What are the speakers mainly discussing?
 - (A) A scheduled appointment
 - (B) A job interview
 - (C) A room layout
 - (D) A movie release
- 33. What is the man concerned about?
 - (A) Being late for a filming
 - (B) Decorating a studio
 - (C) Setting up some equipment
 - (D) Hearing back from a producer
- **34.** What will the woman most likely do next?
 - (A) Pay the man for his participation
 - (B) Take the man to a conference room
 - (C) Coach the man on interview questions
 - (D) Make sure the man checked in on time
- **35.** What is mentioned about the training course?
 - (A) It received high evaluations.
 - (B) It focused on computer programming.
 - (C) It was offered for employees.
 - (D) It had mandatory attendance.
- **36.** How will the woman get the information she needs?
 - (A) By talking to students
 - (B) By looking at a document
 - (C) By going to a meeting
 - (D) By reviewing a manual
- **37.** What does the man ask the woman to do?
 - (A) Call a manager
 - (B) E-mail a report
 - (C) Evaluate an instructor
 - (D) Attend a training class

- **38.** Why is the woman calling?
 - (A) She is seeking medical advice.
 - (B) She is rescheduling an appointment.
 - (C) She needs to report an accident.
 - (D) She wants to consult with a lawyer.
- 39. Why does the woman say, "I'm easy"?
 - (A) To indicate that her schedule is flexible
 - (B) To express that a matter is not urgent
 - (C) To show that she understands a situation
 - (D) To explain that she is familiar with a process
- **40.** Who most likely is Kelly Kingston?
 - (A) A legal adviser
 - (B) A physical therapist
 - (C) A police officer
 - (D) A car mechanic
- 41. What does the woman ask the man?
 - (A) Whether a business is open
 - (B) How to get to Main Street
 - (C) Where she can find a shop
 - (D) When she has to check out
- 42. Who most likely is the man?
 - (A) A front desk clerk
 - (B) A store manager
 - (C) A pharmacist
 - (D) A hotel guest
- **43.** What does the man say about Smithson Market?
 - (A) It offers the lowest prices.
 - (B) It has a large selection.
 - (C) It stays open late.
 - (D) It is right next door.

- 44. Who most likely is the woman?
 - (A) A regular customer
 - (B) A business professor
 - (C) A card designer
 - (D) A restaurant owner
- **45.** What does the man suggest to the woman?
 - (A) Running a special campaign
 - (B) Ordering extra supplies
 - (C) Calling each customer
 - (D) Pricing meals at \$25
- **46.** What will the man likely do next?
 - (A) Pay bonuses to employees
 - (B) Give workers a day off
 - (C) Analyze some information
 - (D) Estimate potential profits
- 47. Where do the speakers most likely work?
 - (A) At a housing complex
 - (B) At a government office
 - (C) At a construction company
 - (D) At a garden store
- **48.** What happened this morning?
 - (A) A project summary was modified.
 - (B) A notification was distributed.
 - (C) A press conference was held.
 - (D) A permit was approved.
- **49.** What will Clark most likely do next?
 - (A) Open an e-mail
 - (B) Revise a document
 - (C) Make an announcement
 - (D) Receive a phone call

- **50.** Why is the man calling the woman?
 - (A) To request a recommendation letter
 - (B) To let her know about a change
 - (C) To invite her to his retirement party
 - (D) To talk to her sister
- **51.** Why did Ms. Potts close her shop?
 - (A) She took a different job.
 - (B) She moved to another location.
 - (C) She had staffing problems.
 - (D) She chose to stop working.
- **52.** What does the woman ask the man?
 - (A) If she may schedule an appointment
 - (B) If she should change her hairstyle
 - (C) If he is surprised to hear from her
 - (D) If he will charge the same prices
- **53.** What is the woman's problem?
 - (A) She cannot find a button on a device.
 - (B) She has not received formal training.
 - (C) She is unsure about a process.
 - (D) She placed a package on the wrong tray.
- **54.** What does the man mention about the scale?
 - (A) It is the only one available.
 - (B) It cannot be repaired.
 - (C) It needs to be redesigned.
 - (D) It should be adjusted.
- 55. What does the man offer to the woman?
 - (A) His user manual
 - (B) His set of tools
 - (C) His assistance
 - (D) His feedback

- **56.** What does the man thank the woman for?
 - (A) Teaching new employees about office policies
 - (B) Placing a large order with a company
 - (C) Maintaining product quality standards.
 - (D) Increasing sales at an industry event
- **57.** Why does the woman say, "I'd be happy to"?
 - (A) To commit to a goal
 - (B) To take on a task
 - (C) To accept a promotion
 - (D) To confirm a delivery
- **58.** What is suggested about the man?
 - (A) He will attend a trade fair next month.
 - (B) He is a manager at the company.
 - (C) He will assist the woman with a task.
 - (D) He was recently hired as a salesman.
- **59.** What are the speakers discussing?
 - (A) Whether a film is suitable for an occasion
 - (B) How to obtain a copy of a movie
 - (C) Why a certain video is popular
 - (D) When to schedule a group meeting
- **60.** What does the woman mean when she says, "It's funny you mention that"?
 - (A) She finds a coincidence surprising.
 - (B) She enjoys talking with a friend.
 - (C) She believes a suggestion is strange.
 - (D) She thinks a story is entertaining.
- 61. What is the man concerned about?
 - (A) A discussion could be confusing.
 - (B) A meeting might not be well attended.
 - (C) A movie might be uninteresting.
 - (D) A screening could get canceled.

- **62.** What information about a delivery is missing?
 - (A) An intended recipient
 - (B) A packaging type
 - (C) A transport method
 - (D) An arrival time
- **63.** What was the man doing when the package arrived?
 - (A) Working on a project
 - (B) Getting a beverage
 - (C) Signing some paperwork
 - (D) Speaking to a salesperson
- **64.** Why does the woman tell the man to open the package?
 - (A) Because she is curious about its contents
 - (B) So that they may assess the value
 - (C) Because she wants to use some materials inside
 - (D) So that he can determine whom an item is for

ADMISSION TICKET

Ticket Holder: Alan Lipman

Event Date: March 11

Ticket Price:

\$30

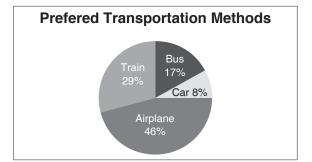
Venue:

Pittsburgh Hall

Seat Number:

35C

- 65. What event does the man want to attend?
 - (A) A museum tour
 - (B) A musical performance
 - (C) A city festival
 - (D) An arts fund-raiser
- **66.** Look at the graphic. What information on the ticket is incorrect?
 - (A) The event date
 - (B) The ticket price
 - (C) The venue
 - (D) The seat number
- 67. What will the man most likely do next?
 - (A) Check a waiting list
 - (B) Edit account information
 - (C) Provide payment details
 - (D) Visit a Web site



- **68.** According to the man, what did management agree to do?
 - (A) Pay for an expense
 - (B) Approve an electronics upgrade
 - (C) Distribute a staff questionnaire
 - (D) Sponsor a sports event
- **69.** Look at the graphic. How will the team members most likely get to the trade fair?
 - (A) By car
 - (B) By bus
 - (C) By train
 - (D) By airplane
- 70. What does the woman say she will do?
 - (A) Prepare a presentation
 - (B) Pay an entrance fee
 - (C) Choose a transport company
 - (D) Send a message

PART 4

Directions: In this part, you will listen to several short talks by a single speaker. These talks will not be printed and will only be spoken one time. For each talk, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

- 71. Who is Eli Jenson?
 - (A) A host
 - (B) A scientist
 - (C) A prizewinner
 - (D) A student
- **72.** According to the speaker, what did Martina Greer recently do?
 - (A) Published a study
 - (B) Obtained a degree
 - (C) Became a doctor
 - (D) Cured a disease
- 73. What will most likely happen next?
 - (A) A laboratory will be inspected.
 - (B) A class will begin.
 - (C) A demonstration will be held.
 - (D) A talk will be given.
- 74. What type of business is Bonaventure?
 - (A) A news network
 - (B) An architectural firm
 - (C) An Internet provider
 - (D) A consulting agency
- **75.** When will the companies begin the merger process?
 - (A) Today
 - (B) Next week
 - (C) In six weeks
 - (D) Next year
- **76.** What problem does the speaker mention?
 - (A) A name has not been agreed upon.
 - (B) A company chief refuses to sign a document.
 - (C) A deadline needs to be extended.
 - (D) A building does not have extra space.

- 77. Who are the listeners?
 - (A) Government inspectors
 - (B) Company directors
 - (C) Factory employees
 - (D) Product designers
- **78.** What does the speaker mean when he says, "our engineers are considering a wide range of options"?
 - (A) A selection has not been made.
 - (B) A solution has not been identified.
 - (C) A schedule has not been set.
 - (D) A location has not been selected.
- 79. What will the speaker most likely do next?
 - (A) Return to his office
 - (B) Go for lunch
 - (C) Attend another meeting
 - (D) Introduce another speaker
- 80. Who most likely is the speaker?
 - (A) A school official
 - (B) A health expert
 - (C) An athletic instructor
 - (D) A news announcer
- 81. What are listeners instructed to do?
 - (A) Wear warm clothing
 - (B) Watch an event
 - (C) Be cautious on walkways
 - (D) Listen to emergency reports
- **82.** What does the speaker mention about local schools?
 - (A) They have had concerns about attendance.
 - (B) They will temporarily shut down.
 - (C) They are expecting to hold a competition.
 - (D) They plan to change security policies.

- 83. What is the purpose of the message?
 - (A) To provide an update on arrangements
 - (B) To describe the features of an establishment
 - (C) To inquire about entertainment options
 - (D) To recommend a restaurant to a coworker
- **84.** What did the speaker do on Tuesday?
 - (A) Made a reservation
 - (B) Talked to an assistant
 - (C) Selected some food
 - (D) Toured a potential venue
- **85.** What does the speaker mean when she says, "I asked Kendrick Leland to handle it"?
 - (A) She asked an associate to send invitations.
 - (B) She asked a colleague to meet with her.
 - (C) Kendrick Leland will create a banquet menu.
 - (D) Kendrick Leland will choose a location.
- **86.** Who is the speaker?
 - (A) A business owner
 - (B) A city official
 - (C) A police officer
 - (D) An event planner
- **87.** According to the speaker, what will take place during the event?
 - (A) Amateur competitions
 - (B) Celebrity appearances
 - (C) Promotional giveaways
 - (D) Musical performances
- **88.** What does the speaker encourage listeners to do?
 - (A) Make a financial donation
 - (B) Purchase tickets online
 - (C) Support craftspeople
 - (D) Park on side streets

- 89. Who most likely are the listeners?
 - (A) Prospective investors
 - (B) Public school teachers
 - (C) Job recruiters
 - (D) College graduates
- **90.** What does the speaker say about his past?
 - (A) He earned money through several jobs.
 - (B) He received career advice.
 - (C) He was helped by a charity organization.
 - (D) He worked for a university.
- **91.** Why did the speaker choose to attend Durban University?
 - (A) It provided financial assistance.
 - (B) It ran an excellent business program.
 - (C) It offered its students internships.
 - (D) It employed famous professors.

Clarity Incorporated

Discount Amount: 10% Expiration Date: June 30 Discount Limit: \$20 Coupon Code: 50R

- 92. What is being advertised?
 - (A) A dishwasher
 - (B) A bathroom appliance
 - (C) A deodorizing spray
 - (D) A cleaning liquid
- **93.** What does the speaker say about Zap Plus?
 - (A) It is sold at certain retail locations only.
 - (B) It was promoted on a social media page.
 - (C) It was tested in consumer trials.
 - (D) It is stronger than competing products.
- **94.** Look at the graphic. Which information is incorrect?
 - (A) Discount Amount
 - (B) Expiration Date
 - (C) Discount Limit
 - (D) Coupon Code

Vid Company Directory for Opal Tower		
Floor Number	Department	
6	Accounting	
7	Human Resources	
8	Information Technology	
9	Marketing	

95.	What is the main purpose of the
	announcement?

- (A) To fix technical errors
- (B) To clarify schedule changes
- (C) To prepare for a move
- (D) To recruit some volunteers
- 96. What does the speaker tell listeners to do?
 - (A) Write down personal details
 - (B) Check an online posting
 - (C) Turn off electrical equipment
 - (D) Clean a work area
- **97.** Look at the graphic. Which department do the listeners work in?
 - (A) Accounting
 - (B) Human Resources
 - (C) Information Technology
 - (D) Marketing

WRZ Channel 5 TV Guide		
Show	Start Time	
Great Racers	2 р.м.	
Quiz Mania	3 р.м.	
Public Broadcast	4 P.M.	
Local News	5 P.M.	

- 98. What event will take place this week?
 - (A) An athletic competition
 - (B) A company workshop
 - (C) A grand opening
 - (D) An electronics convention
- **99.** What does the speaker say he will do?
 - (A) Volunteer at a help desk
 - (B) Display a corporate image
 - (C) Print out some pamphlets
 - (D) Shop during a promotion period
- **100.** Look at the graphic. When will the speaker appear on TV?
 - (A) At 2 p.m.
 - (B) At 3 p.m.
 - (C) At 4 P.M.
 - (D) At 5 P.M.

This is the end of the Listening Test. Turn to Part 5 in your test book.

Reading Test

In this section, you must demonstrate your ability to read and comprehend English. You will be given a variety of texts and asked to answer questions about these texts. This section is divided into three parts and will take 75 minutes to complete.

Do not mark the answers in your test book. Use the answer sheet that is separately provided.

PART 5

Directions: In each question, you will be asked to review a statement that is missing a word or phrase. Four answer choices will be provided for each question. Select the best answer and mark the corresponding letter (A), (B), (C), or (D) on the answer sheet.

Fully the new phone before using it	105	The new album was from previously
for the first time.	100.	unreleased songs by the artist.
(A) charge		(A) compile
• •		(B) compiled (C) compiling
(D) to charge		(D) compilation
John Peters will receive a significant pay raise he begins his new job.	106.	Grant's academic advisor said that he was the most student she had ever met.
(A) soon		(A) abundant
` '		(B) brilliant (C) clear
(D) since		(D) vivid
The development of Pylo-Color paint was a great for Maliko Inc. since it was superior to competing products.	107.	Although many reviewers said the book's characters were simplistic, they praised the storyline.
(A) advantage		(A) engage
` '		(B) engaged (C) engaging
(D) selection		(D) engagement
•	108.	Most of the new workers will be offered a
Telecommunications about an error inmonthly bill.		permanent contract the one-month probationary period.
(A) him		(A) while
		(B) under (C) toward
(D) himself		(D) following
	 (A) charge (B) charged (C) charging (D) to charge John Peters will receive a significant pay raise he begins his new job. (A) soon (B) once (C) upon (D) since The development of Pylo-Color paint was a great for Maliko Inc. since it was superior to competing products. (A) advantage (B) discount (C) industry (D) selection Simon Parker contacted Orange Telecommunications about an error inmonthly bill. (A) him (B) his (C) he 	for the first time. (A) charge (B) charged (C) charging (D) to charge John Peters will receive a significant pay raise he begins his new job. (A) soon (B) once (C) upon (D) since The development of Pylo-Color paint was a great for Maliko Inc. since it was superior to competing products. (A) advantage (B) discount (C) industry (D) selection Simon Parker contacted Orange Telecommunications about an error inmonthly bill. (A) him (B) his (C) he

109. Richard Sloane ----- the other competitors **115.** Employees who have incurred travel on the guiz show and received the grand expenditures should submit their ----expense reports to the accounting prize. department. (A) outperformed (B) recovered (A) completed (C) suffered (B) fulfilled (D) suspended (C) executed (D) accomplished **110.** The reporter ----- apologized for accidentally calling the company's new **116.** Belinda Mai proofread the company's CEO by his predecessor's name. financial reports ----- before releasing them to the stockholders. (A) quick (A) care (B) quickly (C) quicken (B) caring (D) quickness (C) careful (D) carefully **111.** The grocery store differentiated itself from its competitors ----- stocking imported 117. This year's Brook Prize for Literature ----foods. to Christine Yamaguchi at a ceremony later tonight. (A) of (B) to (A) award (C) on (B) is awarding (D) by (C) was awarded (D) will be awarded 112. Although the laptop is ----- small compared to others on the market, it is 118. The judge said that the ----- would begin very powerful. as soon as the attorneys were ready. (A) usually (A) evidence (B) exactly (B) law (C) relatively (C) trial (D) specifically (D) bench **113.** The aquarium ----- the best tourist **119.** Gruber Electronics looked forward to the attraction in the city last month by readers next quarter ----- as analysts had of the local newspaper. predicted an increase in sales. (A) rate (A) optimist (B) optimism (B) rating (C) be rated (C) optimistic (D) was rated (D) optimistically **114.** ----- recently have the finance employees **120.** The two delivery companies announced

begun using the paper shredder, despite it

having been in the office for nearly a year.

(A) Already(B) Always

(C) Before

(D) Only

GO ON TO THE NEXT PAGE

that ----- had decided to merge in the

near future.
(A) they

(B) them

(C) their

(D) theirs

- **121.** Knowing his mother's opinions about pets, Vladimir did not ----- to ask her if he could have a dog.
 - (A) worry
 - (B) bother
 - (C) occur
 - (D) realize
- **122.** Tony Perkins ----- as the most successful salesperson at Cindy's Car Warehouse for two months in a row.
 - (A) will honor
 - (B) honors
 - (C) is honoring
 - (D) has been honored
- **123.** The airline allows passengers to check one piece of ----- on domestic flights and two on international flights.
 - (A) lug
 - (B) lugged
 - (C) lugging
 - (D) luggage
- **124.** The insurance policy could be voided in the case of nonpayment or ----- of false information.
 - (A) handling
 - (B) submission
 - (C) acceptance
 - (D) consideration
- 125. Lynn Ogawa said that ----- Mount Everest was the most difficult and inspiring thing she had ever done.
 - (A) scale
 - (B) scaled
 - (C) scaling
 - (D) have scaled

- **126.** The marketing department worked ----the advertising department to find the best way to promote the company's products.
 - (A) in
 - (B) from
 - (C) beneath
 - (D) alongside
- **127.** The two jobs offered similar salaries, but one featured ----- shorter hours and more vacation time.
 - (A) suddenly
 - (B) questionably
 - (C) directly
 - (D) considerably
- **128.** Their employment contract states that all research discoveries they make in the corporate laboratory ----- to the company.
 - (A) belong
 - (B) belongs
 - (C) belonged
 - (D) belonging
- **129.** The engineer said that it was impossible to add a rooftop pool to the hotel because of the ---- of the water.
 - (A) weigh
 - (B) weight
 - (C) weighs
 - (D) weighed
- 130. Sunnydale Farms was forced to ----- its annual tax filings after an error was discovered by its accounting firm.
 - (A) revise
 - (B) relieve
 - (C) repair
 - (D) reposition

PART 6

Directions: In this part, you will be asked to read four English texts. Each text is missing a word, phrase, or sentence. Select the answer choice that correctly completes the text and mark the corresponding letter (A), (B), (C), or (D) on the answer sheet.

Questions 131-134 refer to the following notice.

Attention All Residents

- 131. (A) compulsion
 - (B) compulsory
 - (C) compulsiveness
 - (D) compulsively
- **132.** (A) access
 - (B) renovate
 - (C) vacate
 - (D) acquire

- 133. (A) had accompanied
 - (B) to accompany
 - (C) has been accompanied
 - (D) will accompany
- **134.** (A) Be sure to follow our guidelines carefully when installing your fire alarm.
 - (B) This regulation only applies to residents living on floors 9 to 18.
 - (C) Modifying the device in any way that hinders its effectiveness is also illegal.
 - (D) The latest smoke detection system costs an additional \$20.

Questions 135-138 refer to the following letter.

Edward Foley 181 Sprucewood Drive Cleveland, OH 44106

Dear Mr. Foley:

After looking at your yard, I have come up with a quote for your ----- services. The cost for 135. removing the three trees where the pond will go is \$200 each. In addition, the installation fee for the body of water plus a standard filtration system is \$2,800. ------, the full cost is subject to increase depending on the type and quantity of ornamental plants you would like to add. -----. Also, when we met last week, you specified that you would like the pond to be bordered 137. by stones. According to my -----, that will cost an additional \$300, including the delivery charge for the materials. This brings the total base cost of the project to \$3,700. Once you have decided, I will put the order in. You can reach me any time at (216) 555-9876.

Sincerely,

Doug Jenkins

Jenkins & Sons Landscaping

- 135. (A) to request
 - (B) request
 - (C) requesting
 - (D) requested
- **136.** (A) However
 - (B) Similarly
 - (C) For this reason
 - (D) Otherwise

- 137. (A) I have enclosed a brochure that may help you decide which ones you want.
 - (B) It is unfortunate that you have hired another landscaper for this project.
 - (C) We used to have many different fountain sculptures in stock.
 - (D) The work will most likely be completed in a few days.
- **138.** (A) capacity
 - (B) schedule
 - (C) receipt
 - (D) estimate

Questions 139-142 refer to the following article.

Young Writers in the Spotlight

- 139. (A) contribution
 - (B) incident
 - (C) opportunity
 - (D) determination
- **140.** (A) As opposed to
 - (B) During
 - (C) In front of
 - (D) Despite

- **141.** (A) All of the materials have been loaned by school libraries.
 - (B) These will be rescheduled so that more students can take part.
 - (C) The professional writers spent much of the time providing detailed feedback.
 - (D) Most of the content was written by English literature professors.
- 142. (A) typically
 - (B) disappointingly
 - (C) surprisingly
 - (D) briefly

Questions 143-146 refer to the following memo.

TO: All programmers FROM: Rachel Lowe

SUBJECT: Feedback on Web site

DATE: June 13

The results of our first user survey are in, and I would like to give you a summary of the most common complaints. First of all, the majority of ----- found the draft version of the Web site difficult to navigate due to the small size of the text in the drop-down menus. Many of them recommended that we use a larger and simpler font as that would make the text more ------Additionally, about half of the testers think that we should change the Web site's color scheme. The site is intended for buyers of luxury clothing, but it was mentioned that -----145. orange and blue design makes the products look cheap. Finally, the newly added shopping cart feature appears to have a malfunction. $\frac{1}{146}$. I ask that you please consider solutions for these issues in preparation for our next meeting on Thursday at 1:00 P.M. Thank you, and see you all then.

- 143. (A) responses
 - (B) responsive
 - (C) respond
 - (D) respondents
- **144.** (A) valuable
 - (B) legible
 - (C) delicate
 - (D) intricate

- 145. (A) us
 - (B) them
 - (C) our
 - (D) their
- **146.** (A) Several people noticed that their items disappeared after being selected.
 - (B) The feature will be added in accordance with the results of the survey.
 - (C) We have received many customer complaints about this in recent years.
 - (D) The error is currently in the process of being fixed by our technicians.

PART 7

Directions: In this part, you will be asked to read several texts, such as advertisements, articles, instant messages, or examples of business correspondence. Each text is followed by several questions. Select the best answer and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Stay Cool All Summer Long at Splash!

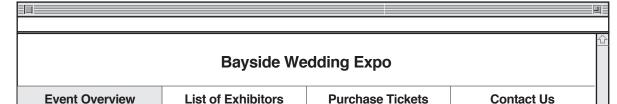
It's that time of the year again. Summer has arrived, and the Splash Water Park will be opening its gates on Saturday, June 1. To celebrate, we are offering a 30 percent discount on day passes for that day. Don't miss out on this great opportunity to experience our many attractions, including:

- Rolling Thunder: Are you brave enough to try the tallest waterslide in the state?
- Surfs Up: Enjoy fun for the whole family in our massive wave pool.
- Mellow River: Spend the day floating on a raft along our artificial river.
- Toddler's Play Zone: Younger kids will love our collection of shallow pools.

In addition, there will be many fun activities arranged for that day, such as games, contests, and a concert by the popular pop band, The Spirals. And if you get hungry, all five of our restaurants will offer special deals on June 1 as well. We hope to see you then!

- **147.** What is being advertised?
 - (A) A series of outdoor performances
 - (B) A recreational facility's opening
 - (C) A travel package for the summer
 - (D) A town's annual community fair
- **148.** What is NOT indicated about the Splash Water Park?
 - (A) It contains a record-breaking attraction.
 - (B) It features a separate area for children.
 - (C) It stays open throughout the year.
 - (D) It includes several dining establishments.

Questions 149-151 refer to the following Web page.



If you are planning a wedding, then you'll want to attend this event. — [1] — . From April 14 to 18, over 300 exhibitors—ranging from photographers to caterers to designers—will gather at the Delta Convention Center in downtown Seattle.

No matter what stage of the planning process you are in, there is something for you here. Highlights of the expo will include presentations by several of the country's most successful wedding organizers and, on the last day, a bridal fashion show. — [2] —. And, of course, there will be a wide range of industry experts on hand to answer your questions and help make your dream wedding a reality. Best of all, attendees will receive a coupon book that includes discount offers for the goods and services provided by the exhibitors. — [3] —.

Tickets for the Bayside Wedding Expo are \$20 for individuals and \$18 each for groups of four or more. Buy your tickets in advance on our Web site to receive an immediate discount of \$2.50 on your purchase. — [4] —.

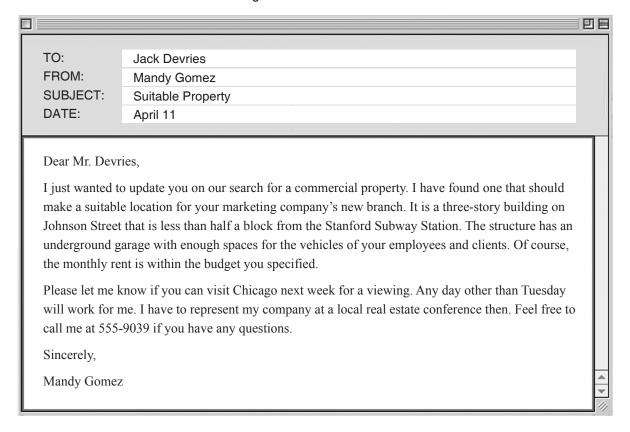
- 149. What will happen on the final day of the event?
 - (A) Some outfits will be modeled.
 - (B) A talk will be given.
 - (C) A photo shoot will be held.
 - (D) Some gifts will be distributed.
- **150.** How can people pay less for tickets?
 - (A) By using a coupon
 - (B) By buying ahead of time
 - (C) By contacting an exhibitor
 - (D) By signing up in person

151. In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

"All told, you could save over \$2,000."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 152-153 refer to the following e-mail.



- **152.** What is NOT mentioned about the building on Johnson Street?
 - (A) It is near public transportation.
 - (B) It includes a parking facility.
 - (C) It has an affordable monthly rental fee.
 - (D) It is located in the city center.
- **153.** Why will Ms. Gomez be unable to meet on Tuesday?
 - (A) She will be attending an event.
 - (B) She will be inspecting a property.
 - (C) She will be going out of town.
 - (D) She will be visiting a client.

Flying with a Pet

At Pacific Airlines, we make every effort to ensure that our passengers' pets arrive at their destinations safely. If you are planning to fly with an animal, please note the following:

- Arrive early. For domestic flights, pets should be brought to the designated drop-off area in the airport two hours prior to departure. If you are taking an international flight, you should arrive three hours early.
- Bring the required documentation. At the same time, you must submit documentary proof attesting to your pet's current medical condition. The document must be issued by a licensed veterinarian within 10 days of your expected departure. Other documents may be required for international flights. Call the embassy of your destination country to inquire about any additional requirements.
- Use the right carrier. It must be large enough to accommodate your pet comfortably and have adequate ventilation. If the carrier has wheels on the bottom, they must be locked or removed so that the container does not move around while the aircraft is in flight.
- Do not administer sleep medication on your pet. Due to the risk of health complications, Pacific Airlines will not transport any animal that has been artificially sedated.

For more information, visit www.pacificairlines.com.

- **154.** What is the main purpose of the information?
 - (A) To report some delays
 - (B) To identify some problems
 - (C) To announce a new service
 - (D) To present some regulations
- **155.** In the information, the phrase "prior to" in paragraph 2, line 2, is closest in meaning to
 - (A) up to
 - (B) ahead of
 - (C) close to
 - (D) according to

- **156.** What must be submitted before leaving on a scheduled flight?
 - (A) A cash deposit
 - (B) An emergency contact
 - (C) A travel itinerary
 - (D) A health certificate

Questions 157-158 refer to the following online chat.

P Tanya Stewart	9:33 а.м.	Derek We need to make some changes to the presentation we're giving on Monday. I just spoke with Mr. Harper, and he wants us to include any data or analysis that we can gather from social media.
Derek Parker	9:40 а.м.	That makes sense. I think it will improve our presentation if we discuss what people are sharing about us online.
Tanya Stewart	9:42 а.м.	Yeah, that's what I thought. Why don't we get together this afternoon to discuss how to proceed?
Derek Parker	9:44 а.м.	I'm attending a workshop after lunch. How about tomorrow morning? 9:30 works for me.
Tanya Stewart	9:47 а.м.	OK. I'll book the conference room for that time. Do you have the full analysis reports from each of the social media Web sites that we're on? It might be a good idea to go through them before we start tomorrow.
Derek Parker	9:49 A.M.	Actually, no. I only have the one-page summary showing the number of visits we get on each site, but not much more detail than that. Could you send it to me?
Tanya Stewart	9:50 а.м.	Sure. Check your e-mail in about 10 minutes.

- **157.** At 9:44 A.M., what does Mr. Parker most likely mean when he writes, "I'm attending a workshop after lunch"?
 - (A) A video presentation will not be ready.
 - (B) A conference room will not be available.
 - (C) A meeting time is not convenient.
 - (D) An assignment deadline is not reasonable.

- 158. What will Ms. Stewart send by e-mail?
 - (A) A presentation summary
 - (B) A detailed document
 - (C) A customer complaint
 - (D) A monthly invoice

Questions 159-160 refer to the following notice.

Notice

From August 27 until September 4, the third floor of the library will be closed as workers will be installing a new ceiling. We regret any inconvenience this work may cause, but it is necessary to ensure everyone's safety. During this period, additional desks will be set up on the second and fourth floors for the use of library patrons. In addition, our collection of newspapers and magazines will be moved from the third floor to temporary shelves set up near the main

If you have any questions or concerns, please speak to one of our staff members at our checkout desk. You may also visit our Web site, which features details about this project as well as other planned facility upgrades. Thank you.

- **159.** In the notice, the word "regret" in paragraph 1, line 2, is closest in meaning to
 - (A) mourn for
 - (B) disapprove of
 - (C) apologize for
 - (D) look back on

- 160. What is mentioned about the library's Web site?
 - (A) It has a variety of new features for users.
 - (B) It contains an updated map of the building.
 - (C) It includes information about future projects.
 - (D) It provides details about employees.

Questions 161-164 refer to the following form.

North Star Yoga - Registration Form Fresno Branch

The wait is over! After two months of construction, our newest studio is now accepting registration for classes. To participate, please complete and submit this form. All classes begin on March 1.

Personal Information

Name: Amy Lee

Address: 1827 Field Street, Fresno, CA 93704

Telephone Number: 555-0394 E-mail Address: alee@cabletek.com

Classes

Beginner Intermediate Mon and Thu, 8:00 A.M. to 9:30 A.M. Wed and Sat, 6:00 P.M. to 7:30 P.M. \$87 per month \$90 per month **Advanced** Lunchtime Stretch (All levels) Tues and Thu, 7:00 A.M. to 8:30 A.M. Mon to Fri, 12:30 p.m. to 1:00 p.m.

\$95 per month \$65 per month

If you sign up for more than one class, we'll reduce the total owed for that month by 10 percent. Please note that payment is due by the 15th each month. We accept cash, check, and credit card payments both online and at any of our locations throughout California. The fee is only refundable if you notify us a minimum of five days before the first day of the class.

Please check our Web site, www.northstaryoga.com, for detailed information about our instructors. All have taught yoga professionally for at least five years prior to coming to North Star Yoga.

- **161.** What is stated about North Star Yoga?
 - (A) It has recently expanded.
 - (B) It will hire new instructors.
 - (C) It will redecorate a studio.
 - (D) It has launched a new Web site.
- **162.** What is implied about Amy Lee?
 - (A) She has already contacted an instructor.
 - (B) She is interested in an evening class.
 - (C) She has some knowledge of yoga.
 - (D) She has lived in Fresno for many years.

- **163.** What must Amy Lee do to qualify for a discount?
 - (A) Use a particular payment method
 - (B) Join multiple classes
 - (C) Submit the form before a deadline
 - (D) Visit another branch
- **164.** According to the notice, what qualifies a yoga instructor to teach at North Star Yoga?
 - (A) Attendance at a North Star training course
 - (B) Evidence of classroom experience
 - (C) Completion of an international program
 - (D) Membership in a professional association

Questions 165-167 refer to the following customer review.

Restaurant Name: The Seville Grill

Reviewer: Gerald Banner

Score: 2/5

My wife and I decided to try The Seville Grill for our 10th anniversary because we both enjoy Spanish cuisine and there are few local restaurants that specialize in it. The dining area was clean, and the atmosphere was very pleasant. We particularly enjoyed the band that played traditional folk songs.

Unfortunately, the food did not meet our expectations. We ordered several appetizers and were disappointed that they did not taste fresh. For example, the garbanzo bean dip tasted like it had been made two or three days in advance. Furthermore, our entrées were not well prepared—the chicken my wife ordered was overcooked, and the sauce on my seafood dish was far too salty. When I complained to the waiter, I was informed that the kitchen had just closed, so our entrées could not be replaced. Instead, he gave us a free bottle of the house wine. Given the price of our meal, this was unacceptable, and, as a result, we will not be returning to the restaurant again.

- **165.** What is mentioned about The Seville Grill?
 - (A) It mainly serves local cuisine.
 - (B) It opened 10 years ago.
 - (C) It added tables to its dining room.
 - (D) It featured live music.
- 166. Why was Mr. Banner unhappy with his entrée?
 - (A) It was not cooked thoroughly.
 - (B) It was not seasoned properly.
 - (C) It was not made with fresh ingredients.
 - (D) It was cold when it arrived.

- **167.** What did the waiter provide to Mr. Banner?
 - (A) A complimentary beverage
 - (B) A price reduction
 - (C) A free appetizer
 - (D) A takeout menu

Grants for Young Filmmakers

In a press release issued on May 11, the National Arts Council announced that it will start providing financial support to young filmmakers to create documentaries. — [1] —. Grants of \$30,000 will be awarded to five individuals between the ages of 20 and 30 who successfully complete the application process.

According to Jacob Lee, the director of the organization, the goal of the program is to offer encouragement to talented young artists. — [2] —. In a recent interview, Mr. Lee said, "Although documentaries do not receive a great deal of public attention, they are important forms of cultural expression. These films provide more than just factual information; they present unique perspectives and ways of relating to the world around us." — [3] —. He went on to add, "Ensuring that a new generation of filmmakers produces these works is an important objective of our organization."

Ever since he became the head of the National Arts Council, Mr. Lee has been trying to draw attention to film and other types of electronic media. This stands in sharp contrast to his recent predecessor, Sandra Levine, who had a clear preference for supporting more conventional art forms such as painting and sculpture. — [4] —. While Mr. Lee's approach does have its critics, he has been praised for expanding the scope of the National Arts Council's activities to address the needs of a more diverse group of artists.

Anyone interested in applying for a grant should visit the organization's Web site to get information about the process and download the necessary forms. The deadline is June 3. Successful candidates will be notified by July 15, and the funds will be dispersed on August 2.

- **168.** What is NOT mentioned about the National Arts Council?
 - (A) It launched a new funding initiative.
 - (B) It has a program for a specific age group.
 - (C) It has shifted focus away from traditional arts.
 - (D) It is financed by the government.
- **169.** What is implied about Jacob Lee?
 - (A) He has already selected grant recipients.
 - (B) He recently began working in a new position.
 - (C) He has hired additional staff members.
 - (D) He produced several documentaries.

- 170. What is expected to happen in August?
 - (A) A film festival will be held.
 - (B) A new head will be appointed.
 - (C) Selected artists will receive monetary aid.
 - (D) Chosen interns will begin their work.
- **171.** In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

"At the same time, it is to promote an underrated film genre."

- (A)[1]
- (B)[2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following chain of text messages.

Steven Johnson

7:23 A.M.

I just wanted to let everyone know that I will be at the convention center at 8. I'm stuck in traffic on the Park Street Bridge right now, so I'm running late. Is our company's booth ready for the trade show?

Pam Martinez

7:24 A.M.

Almost. I'm just testing the audio-visual equipment. But there's a problem. I left the brochures about our products at the office.

Katherine Olson

7:25 A.M.

I'm at the office now. Where are they?

Pam Martinez

7:28 а.м.

They're in the lobby, next to the receptionist's desk. Two boxes.

Katherine Olson

7:29 A.M.

No problem. I can get them to the center by 8:30. Will that be too late?

Steven Johnson

7:33 A.M.

That's fine. The doors won't open until 9, so we have plenty of time.

Pam Martinez

7:34 а.м.

One more thing. Apparently there was a mix-up with our payment. One of the center's representatives told me that our payment only covers one day, but I know we were charged for two.

Katherine Olson

7:36 A.M.

OK. I'll stop by the administration desk when I get there. I have the receipt, so I should be able to sort that out quickly.



Send

- 172. What type of event is being discussed?
 - (A) A sales seminar
 - (B) A company workshop
 - (C) A press conference
 - (D) An industry exhibition
- **173.** At 7:25 A.M., what does Ms. Olson most likely mean when she writes "I'm at the office now"?
 - (A) She will arrive later than expected.
 - (B) She will participate in a meeting.
 - (C) She will pick up some materials.
 - (D) She will speak with a receptionist.

- **174.** When will the public gain access to the facility?
 - (A) At 8:00
 - (B) At 8:30
 - (C) At 9:00
 - (D) At 9:30
- **175.** Why will Ms. Olson visit the administration desk?
 - (A) To request document copies
 - (B) To resolve a billing concern
 - (C) To make a payment
 - (D) To inquire about parking

Questions 176-180 refer to the following schedule and e-mail.

Portland Art Museum Special Exhibits – Summer Schedule			
Date	Exhibit	Description	
June 7 – June 21	The Open Land	This exhibit shows a collection of works by 19th-century Australian landscape painter Dennis Larkin, including several unfinished pieces.	
June 22 – July 10	Pop Goes the Art	Discover American pop art from the 1960s and 1970s. Curator Gina Davis has selected pieces from 25 different artists to showcase the fun and playful spirit of this period in art history.	
July 11 – August 8	Motionless Bodies	Don't miss this exhibit by contemporary sculptor Brian Kilgore, whose innovative work has the art world intrigued. Come to the opening and take advantage of an opportunity to meet the artist in person.	
August 9 – August 27	Works in Progress	Organized in collaboration with the National Gallery, this exhibit features the preliminary sketches used to create some of the most famous paintings of the Italian Renaissance.	

To: Zoe Yoon <z.yoon@harbor.university.edu> From: Bill Morales

bmorales@pam.com>

Subject: Museum Tour

Date: May 15

Dear Ms. Yoon,

Thank you for your interest in visiting the Portland Art Museum. In answer to your question, we would be happy to arrange a tour for June 29. Unfortunately, we do not offer a group discount. But the regular price of admission includes access to our special exhibit, and a museum staff member will be available to guide you and your students through the facility at no additional charge.

Please let me know the number of people who will be participating in this tour by June 15 so that I can make the necessary preparations. If you have any further requests or questions, feel free to send me an e-mail or call me at 555-0393. Thank you.

Sincerely,

Bill Morales

Assistant curator, Portland Art Museum

- **176.** What is implied about Mr. Kilgore?
 - (A) He donated a sculpture to a museum.
 - (B) He lectures on the history of art.
 - (C) He has had a long career as a painter.
 - (D) He will attend a showing of his work.
- **177.** What is mentioned about the exhibit *Works in Progress*?
 - (A) It features pieces from different periods.
 - (B) It is not covered by the regular admission fee.
 - (C) It includes a workshop for students.
 - (D) It is a joint project of two organizations.
- **178.** Which exhibit will Ms. Yoon most likely view?
 - (A) The Open Land
 - (B) Pop Goes the Art
 - (C) Motionless Bodies
 - (D) Works in Progress

- 179. Who most likely is Ms. Yoon?
 - (A) A student
 - (B) A curator
 - (C) An artist
 - (D) An instructor
- **180.** What is Ms. Yoon requested to do?
 - (A) Indicate the size of a group
 - (B) Specify the details of an event
 - (C) Confirm the date of a visit
 - (D) Transmit a copy of a form

Questions 181-185 refer to the following e-mail and announcement.

To: Keith Vargas <k.vargas@hammondgroup.com> From: Cody Boyer <c.boyer@hammondgroup.com>

Date: October 1

Subject: Flu Shot Days Announcement

Attachment: FluShotDays

Dear Keith,

I have attached a copy of this year's Flu Shot Days announcement for people working in Hammond Group's Seattle office. The success of this program depends on the human resources department playing an active role in promoting it, so I need your team's help spreading the information. Could you notify everyone about this event and encourage them to participate?

On the announcement, you'll notice some codes. Managers can see who are scheduled to receive shots at a particular time by entering the code on our Web site. For instance, if you look up code THO15 on the site, you would see the names of all employees registered to receive shots on October 15 between 11:30 A.M. and 1:30 P.M., in the auditorium right above your office. That's all for now. Thanks and let me know if you have questions.

Sincerely,

Cody Boyer

Hammond Group Headquarters

HAMMOND GROUP FLU SHOT DAYS

It's time for the annual Hammond Group Flu Shot Day. As you know, the schedule differs according to which branch you are in. Below is the schedule for the Seattle office, which offers employees there four opportunities to get a flu shot.

If you know which day you would like to receive your flu shot, register at www. hammondgroup.com/flushotdays to save time. You will need to provide your insurance information. If you choose to drop in to the clinic without registering, the process will take longer because staff will need to verify your insurance coverage before administering the vaccine.

Flu Shot Days Clinic Schedule

Date	Code	Time	Where
October 12	MO12	7:30 а.м. – 10:30 а.м.	Hubbard Atrium, Third Floor
October 15	THO15	11:30 а.м. – 1:30 р.м.	Stevenson Auditorium, Seventh Floor
October 21	WO21	10:30 а.м. – 1:30 р.м.	Conference Room 805, Eighth Floor
October 26	MO26	3:30 р.м. – 5:30 р.м.	Lobby, First Floor

- **181.** What is the purpose of the e-mail?
 - (A) To request assistance
 - (B) To provide medical information
 - (C) To announce a client's visit
 - (D) To change an event plan
- 182. Who most likely is Mr. Vargas?
 - (A) An employee at a head office
 - (B) An owner of a local business
 - (C) A doctor from a flu shot clinic
 - (D) A worker in human resources
- **183.** What is suggested about the Hammond Group?
 - (A) It recently got a new insurance provider.
 - (B) It is testing a new vaccine product.
 - (C) It has offices in several locations.
 - (D) It conducts Flu Shot Days twice a year.

- **184.** How can workers save time when getting their flu shots?
 - (A) By visiting early in the morning
 - (B) By enrolling on a Web site
 - (C) By paying an extra fee
 - (D) By contacting a physician
- **185.** On which floor does Mr. Vargas most likely work?
 - (A) The first floor
 - (B) The second floor
 - (C) The sixth floor
 - (D) The seventh floor

Questions 186-190 refer to the following brochure, e-mail, and notice.

Hartford Language Academy Spanish Classes Offered in June

Beginner Spanish: This is an introductory course for individuals with no background in Spanish.

Correct pronunciation is emphasized through interactions with the teacher.

Instructor: Maria Lopez

Schedule: Tuesdays and Thursdays-9:00 to 11:00 A.M.

Intermediate Spanish: This is designed for those who have had some exposure to the Spanish language. Students will acquire the vocabulary and grammar necessary for everyday

conversations.

Instructor: Samuel Gomez

Schedule: Mondays and Thursdays-1:00 to 3:00 P.M.

Conversational Spanish: Advanced students have the opportunity to put their language skills to use. Students will divide into small groups and role-play common business and social situations.

Instructor: Mateo Garcia

Schedule: Wednesdays and Fridays-3:00 to 5:00 P.M.

Business Spanish: The focus is on providing the communication tools necessary in a corporate

setting. Students will be expected to give a formal presentation in Spanish.

Instructor: Gabriel Torres

Schedule: Mondays and Fridays-8:00 to 10:00 A.M.

To: Jackie Hong From: Peter Murray Date: May 15

Subject: Language Course **Attachment: Course Descriptions**

Dear Ms. Hong,

I was informed by your department manager that you would be leaving for an overseas assignment to Costa Rica for three months, to oversee development of the company's newest resort property. He mentioned that you speak Spanish but would benefit from a refresher course that provides an opportunity to use the language in a business context. He asked me to arrange it for you.

I contacted the Hartford Language Academy, and it offers two options that meet this requirement. Could you look at the attachment to this e-mail and let me know which you prefer? I suggest that you take the afternoon one because it provides a wider variety of learning opportunities.

The registration deadline is May 25, so I'll need an answer before then. Of course, the company will pay for all fees and materials.

Thank you,

Peter Murray

Hartford Language Academy Notice of Instructor Change May 23

One of our instructors, Samuel Gomez, will be taking a long-term leave of absence due to health issues, effective immediately. The class that Mr. Gomez was scheduled to teach has been assigned to the current instructor of the introductory one instead. Also, please note that there will be some changes to the course content. You should review the updated syllabus that will be posted on the academy's online message board on May 27. If you have already purchased the textbook, don't worry—it will not be changed.

The management of the Hartford Language Academy would like to apologize for any inconvenience that this situation may cause and provide assurances that we are doing everything possible to minimize its impact on students. If you have any questions or concerns, please feel free to contact us at 555-0392. Thank you.

- **186.** In the brochure, the word "acquire" in paragraph 2, line 2, is closest in meaning to
 - (A) win
 - (B) buy
 - (C) take
 - (D) gain
- **187.** What is NOT true about Ms. Hong?
 - (A) She will be working in a foreign country.
 - (B) She will be managing a facility's construction.
 - (C) She will be developing a new training program.
 - (D) She will not be required to pay for a lesson.
- **188.** Which course does Mr. Murray recommend?
 - (A) Beginner Spanish
 - (B) Intermediate Spanish
 - (C) Conversational Spanish
 - (D) Business Spanish

- 189. What is implied about Maria Lopez?
 - (A) She will take extended leave.
 - (B) She will change a time schedule.
 - (C) She will lead an orientation session.
 - (D) She will teach multiple courses.
- **190.** What are students instructed to do?
 - (A) Purchase a new textbook
 - (B) Enroll in a different course
 - (C) Participate in an online class
 - (D) Read a revised document

Questions 191-195 refer to the following advertisement, form, and e-mail.

Escape to the Sunset Lodge!

Located two hours away by car from San Diego and overlooking beautiful Break Point Beach, the Sunset Lodge is the perfect place for a short getaway or even a long holiday. The hotel was built just three months ago and features clean and modern rooms with top-notch facilities. In addition, it includes a pool, spa, and gym.

From May 25 until June 31, we are running two promotions:

Multi-Night Specials

Book any room and receive a 20 percent discount on a two-night stay and a 25 percent discount on a three-night stay. Note that this offer is not valid for stays including Friday, Saturday, or Sunday.

Suite Plus

If you stay in one of our luxurious suites, you'll have access to a complimentary mini-bar that includes an assortment of gourmet snacks and beverages. You'll also be able to order breakfast from our room service menu from 8:00 A.M. until II:00 A.M. at no charge.

To make a reservation, please visit www.sunsetlodge.com today.

Sunset Lodge-Reservation

Personal Information

Address: 23 Elm St. Portland OR 97201 Name: Leon Barr

E-mail: lbarr@dsm.com **Telephone:** 555-7364

Check out: Sat June 5 Room Type: Suite Check in: Wed June 2 Number of Guests: 2

Amount Owed Payment Details

Credit Card: Rate: \$235 X 3 nights CityPlus Tax: \$75.00 Cardholder: Leon Barr Number: 45827292

Total: \$780.00 Expires: 01/2020

Special Requests

I need to arrange transportation to and from the airport, so please send me information about your shuttle bus service. Also, as I am a light sleeper, I would like my room to be far from the pool or any other areas of the hotel that are noisy in the mornings. Thank you.

To: Leon Barr < lbarr@dsm.com>

From: Beth Porter <customerservice@sunsetlodge.com>

Date: June 7

Subject: Previous Stay

Dear Mr. Barr,

I am writing in response to the e-mail you sent on June 6 regarding your stay at the Sunset Lodge. First of all, I am sorry that the room was not up to your standards. Specifically, you mentioned that the faucet in the bathroom leaked and the air conditioner did not function correctly. I have asked our maintenance manager to address these problems immediately. To compensate you for the inconvenience, we have refunded the cost of one night's accommodation. Please check your credit card statement to confirm that this was done. I would like, however, to point out that the charge for the breakfast you ordered to your room on June 4 at 11:30 A.M. was not an error. Please refer to the terms of the promotion.

If you have any other questions or concerns, please don't hesitate to contact me.

Sincerely,

Beth Porter

- **191.** What is indicated about the Sunset Lodge?
 - (A) It offers fitness classes for guests.
 - (B) It has not been in business long.
 - (C) It does not have valet parking.
 - (D) It has only a few available rooms.
- **192.** Why is Mr. Barr ineligible for a discount?
 - (A) His reservation is for more than one guest.
 - (B) His stay is not long enough.
 - (C) His stay includes a Friday and Saturday.
 - (D) His payment is made with credit card.
- 193. What does Mr. Barr request?
 - (A) A poolside suite
 - (B) A quiet location
 - (C) A shuttle bus ticket
 - (D) A wake-up call

- **194.** What is the purpose of the e-mail?
 - (A) To explain a refund process
 - (B) To promote a special offer
 - (C) To respond to a complaint
 - (D) To confirm a payment
- **195.** Why was Mr. Barr charged for breakfast on June 4?
 - (A) He had it delivered to the pool area.
 - (B) He ordered it too late.
 - (C) He referred to the wrong menu.
 - (D) He did not submit a request.

Questions 196-200 refer to the following article, e-mail, and Web page.

Blackstone Entertainment Acquires Core Systems

By Sandra Parker

At a press conference on September 3, Donald Hong, CEO and founder of Blackstone Entertainment, announced that his company has taken over the mobile application development firm Core Systems. Blackstone Entertainment is one of the dominant gaming companies, with revenues in excess of \$160 million annually for the last five years. However, there was concern among investors that as more and more people switch to playing games on smartphones and tablets, the company's focus on PC and game console products would hinder future growth. Mr. Hong said that the acquisition of Core Systems addresses this issue by bringing into his company a talented team of programmers with a proven track record of creating successful mobile applications. Included in this group are Danielle Meyers, the designer of the hit role-playing game Morning Star; Bill Waters, a talented programmer; and Jared Collins, who will head Blackstone Entertainment's new mobile division. Blackstone Entertainment plans to release its first mobile game in December.

To: Sandra Parker <sparker@bostonsun.com>

From: Jason Kowalski <jkowalski@blackstone.com>

Date: September 5 Subject: Merger Article

Dear Ms. Parker.

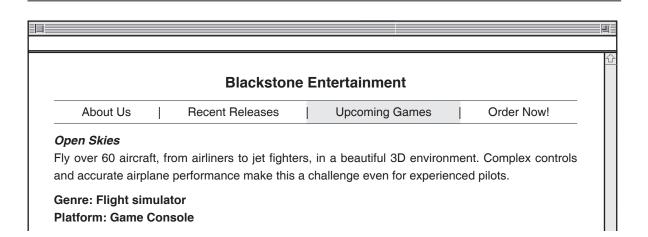
I would like to thank you for the coverage of Blackstone Entertainment's purchase of Core Systems. This deal will enable our company to remain the industry's leader for years to come, and it is important that investors and customers are made aware of it. However, the article you wrote includes a couple of errors. First of all, there is a typo regarding the company's earnings. Our annual revenues have exceeded \$260 million for five years straight now. In addition, you reported that Jared Collins will lead our mobile division. Given the success of Morning Star, we felt that the designer of this game should be put in charge.

I would appreciate it if you would publish corrections as soon as possible in both the print and online versions of your publication. Thank you.

Sincerely,

Jason Kowalski

Public relations manager



Major League

Take control of your favorite baseball team and see if you can make it through the regular season to win the national championships. Includes an online multiplayer mode.

Genre: Sports Platform: PC

Super Cart

Race against your friends on one of seven tracks. Each win earns you in-game currency that can be used to upgrade your vehicle.

Genre: Racing Platform: PC Silver Tower

Solve a series of increasingly difficult mazes. Compete with other gamers to see who can finish each level of the tower in the shortest amount of time.

Genre: Puzzle
Platform: Mobile

Click the game title for more details!

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- 196. What happened on September 3?
 - (A) A company relocated its offices.
 - (B) A software product was released.
 - (C) A media event was held.
 - (D) A new CEO was introduced.
- **197.** Who will be appointed head of Blackstone Entertainment's mobile division?
 - (A) Donald Hong
 - (B) Danielle Meyers
 - (C) Bill Waters
 - (D) Jared Collins
- 198. Why did Mr. Kowalski write the e-mail?
 - (A) To negotiate some terms
 - (B) To point out some mistakes
 - (C) To request some information
 - (D) To confirm a decision

- **199.** In the Web page, the word "challenge" in paragraph 1, line 2, is closest in meaning to
 - (A) difficulty
 - (B) claim
 - (C) competition
 - (D) question
- 200. Which game will likely be released in December?
 - (A) Open Skies
 - (B) Major League
 - (C) Super Cart
 - (D) Silver Tower

This is the end of the test. You may review Parts 5, 6, and 7 if you finish the test early.

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