B- VidCom Service Desk – My name is Tom. Can I help you?

1. I hope so, I’m in a video conference and I have a problem with the microphone.
2. Make sure, you have correctly connected the microphone to the VidCom system
3. Yes, I have it.
4. Sounds to me like in this version of VidCom system, there are a switch in the cable of the microphone.
5. Oh yes, that’s, now it’s working, thanks.