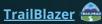
# Joaquin Haro Filippon













Esquel, Chubut (9200) **2** (**+54) 02945 15699379** 

## **About** me

I am a Salesforce developer with experience in computer repair and customer service. My passion for learning, problem-solving, and collaborating with other professionals drives me continuously. I am an adaptable individual who makes decisions with initiative and confidence. Additionally, I possess lateral thinking skills that enable me to find creative and innovative solutions. My goal is to continue growing professionally and add value to the companies I work with.

#### **Projects**

CloudConsulting, Salesforce Implementation
 April - May 2023

Developed a project management application that unified scattered data into a single platform. Applied agile methodologies (SCRUM).

Worked for 4 weeks, 9 hours per day.
For more details, please refer to my <u>Github</u>.
Collaborated with a team of three developers.

E-learning Platform, Pair Programming
 April 2023
 Developed a user-friendly and adaptable e-learning platform for both students and instructors.
 Worked for 2 weeks, 8 hours per day.
 For more details, please refer to my Github.

#### **Experience**

Infinitech, Esquel — It Technician

Collaborated with a partner.

June 2017 - August 2021

I was responsible for the repair and maintenance of notebooks, PCs, and video game consoles. Assisted customers in diagnosing and resolving hardware and software issues. Provided excellent customer service by addressing inquiries promptly and effectively resolving technical problems. Collaborated with the sales team to provide product knowledge and technical support during the sales process. Strong customer service and communication skills. Extensive knowledge of hardware and software troubleshooting.

#### Skills

GitHub - Visual Studio Code - SCRUM. SQL - HTML - CSS3 - Bootstrap -JavaScript ES6 Apex - LWC - Flows - Salesforce Declarative tools - Trello.

# <u>Superbadges</u>

- Lightning Web Components Specialist
- Apex Specialist
- Record-Triggered Flow Superbadge Uni
- Screenflow Specialist Superbadge
- Screen Flow Distribution Superbadge Unit
- Screen Flow Fundamentals Superbadge Unit

### **Education**

Plataforma 5 - CloudGaia SalesForce Bootcamp February 2023 - May 2023 +800 hours.

Plataforma 5 - CloudGaia Introductory Course November 2022 - January 2023 +54 hours

#### Languages

Spanish Native English B2