

Gen :-

It is ~~the~~ an element of chromosome.

② Fitness function :-

This function is utilised to verify a particular chromosome will be selected for the next stage or not.

③ mutation :-

This characteristic provides individual specification in the given chromosome.

UNIT - 5

Expert System

- It is a system that is designed to solve complex problems and provide decision making ability like human experts.
- It performs by extracting the knowledge from the knowledge base using the reasoning and inference rules.
- It solves the complex problems by using facts and heuristic algorithms.

Examples of expert systems:-

① Dendral :-

This project was made in chemical engineering to detect the unknown organic molecules from various organic data by utilising the knowledge base of mass spectra and chemical elements.

② MYCIN :-

This project helps in finding the bacteria causing infections like Bacteremia diseases.

It utilises the data of blood clotting diseases and various antibiotics.

3 PXES :-

In this project the expert system determines the step and level of Lung cancer along with the state of lung.

It utilises the x-ray images of upper part of body.

4) CaDET :- (Cancer Detection)

This project helps in diagnosing various kinds of cancer in early stages.

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Characteristics of expert system :-

① High Performance

The expert system provides high performance by solving complex problem with high accuracy.

② Understandable :-

The expert system responds in such a way that it is easily understandable by the user -

It accepts the inputs by the human understandable language and replies the solution in the same language.

(3) Reliable:-

The expert system provides a solution with high accuracy and efficient output.

(4) Highly responsive:-

The expert system can able to provide the result for any complex query within a very short period of time.

Benefits of expert system:-

- ① It improves the decision quality.
- ② It ~~reduces~~ the expenses of consulting experts for problem solving.
- ③ It provides fast and efficient solution in a narrow area of specialization.
- ④ It offers consistent answer for repetitive questions.
- ⑤ It helps you to get fast and accurate answer.
- ⑥ It gives the proper explanation of the decision making.
- ⑦ Ability to solve complex issues.

Limitations of expert system:-

- ① Unable to make a creative response in a extraordinary situation.
- ② Errors in the knowledge base can lead to wrong decision.
- ③ The ~~main~~ maintenance cost the expert system is too expensive.
- ④ As the expert system does not have any creative power so it can not able to provide multiple examples for the same solutions.

APPLICATIONS OF EXPERT SYSTEM :-

① Information management :-

The expert system helps in managing the various information according to the requirement.

② Hospital and medical facility :-

The expert system can able to connect to the doctors and the various medical facilities like blood bank, lab facility, etc for the patient.

③ Help desk management :-

The expert system helps in managing the office or solving the query of the user.

④ Employee performance evaluation :-

It helps the HR peoples to evaluate the employees performance yearly or quarterly to provide increment or other solutions.

⑤ Loan analysis :-

The expert system provides the in-depth analysis of your loans and their startters.

⑥ Financial decision making :-

The decision regarding finance can be provided by the expert system which shows best for your income.

⑦ Process monitoring and control :-

The expert system can able to manage the process and control it if there is any deviation.

(8) Stock market ~~trend~~, trading:-

The Expert system helps in analysing the market trend and your investment in stock market.

(9) Airline Scheduling:-

→ The expert system controls the airline ~~trend~~ for its proper movement and delivery.

Representing the domain knowledge

- ① The expert system is built around the knowledge base.
- ② The knowledge base provides the domain knowledge of various fields. So to incorporate the expert system in the knowledge base it is using some methods.

① Transferring the knowledge from the human expert to the computer is very difficult.
So it tries to transfer the representations of the experts.

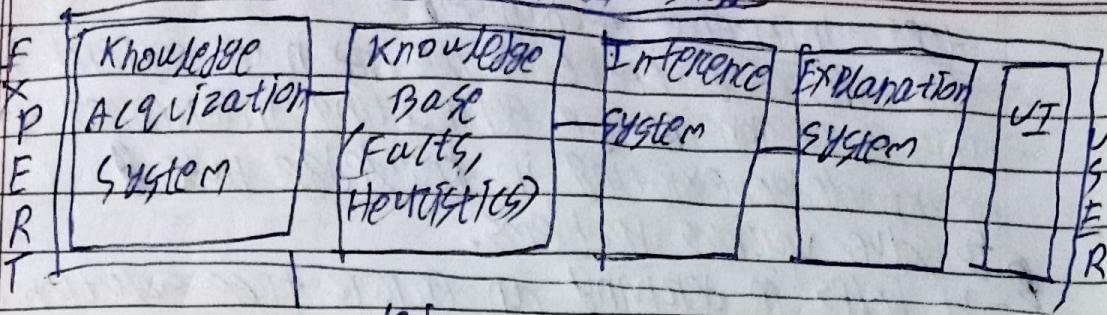
② It utilises if-then-else condition or creating rule base for efficient expert system.

22.10.21

Development of expert system:-

The expert system is created by the knowledge of experts who is specialized in different fields according to the requirement of the expert system it gathered and filtered the required knowledge.

EXPERT SYSTEM SHELL



Step 1 :- Knowledge acquisition system :-

It is the fundamental step which helps to collect the experts knowledge required to solve the problem and to create knowledge base.

Step 2 :- Knowledge Base :-

- It is the heart of expert system as it stores the facts and heuristic knowledges about the application domain.
- It is like a database which stores the information of particular domain.
- Knowledge base can be treated as a collection of objects and its attributes.
- There are two kinds of knowledge :-
- ① Factual knowledge :-
This knowledge which is based on facts and accepted by the knowledge engineers comes under factual knowledge.
- ② Heuristic knowledge :-
The knowledge is based on experience and the ability to guess, evaluation and practice.

Step 3:- Inference mechanism :-

- The inference engine is the brain of expert system.
- This is responsible for generating inferences from the knowledge existing in knowledge base to solve various problems.
- It helps in deriving an error free solution of different queries provided by the user.
- There are 2 types of inference engine :-

① Deterministic Inference Engine :-

- The conclusion drawn from this type of inference engine is assumed to be true as it is based on the facts.

② Probabilistic Inference Engine :-

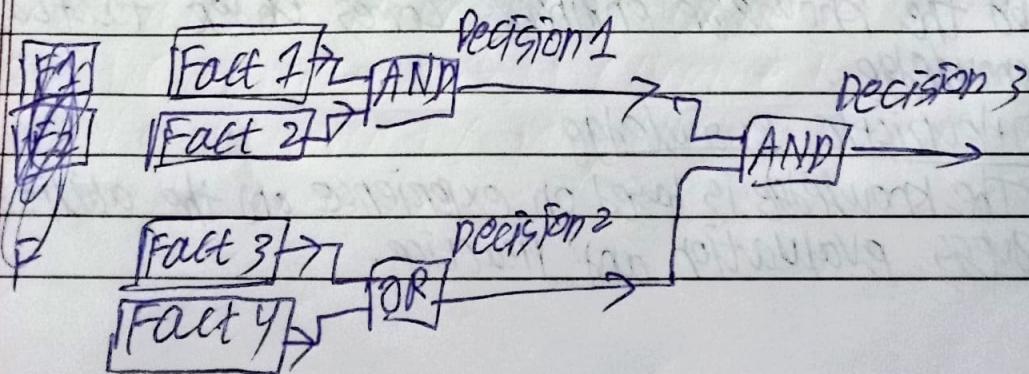
- This type of inference engine contains uncertainty in the result as it is based on heuristic data.

Chaining :-

The inference engine uses two different modes to deliver the solution

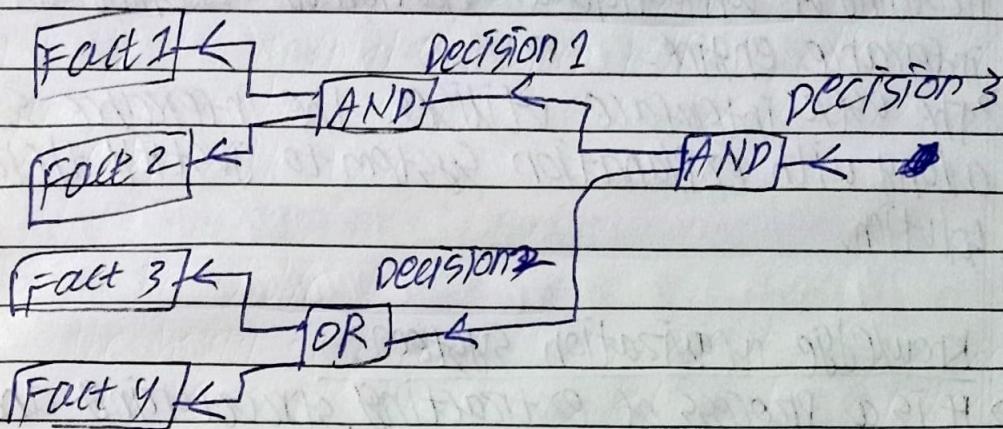
① Forward Chaining :-

- This is a data driven reasoning approach where the system starts with the available facts and applies rules to infer/get a new fact or conclusion.
- It generally predicts the future by using the current data.



② Backward chaining :-

- THIS IS A RULE DRIVEN REASONING APPROACH WHERE THE SYSTEM STARTS WITH A GOAL AND WORKS BACKWARD TO DETERMINE WHETHER THE FACTS UTILIZED ARE TRUE OR HEURISTICS.
- IT IS UTILIZED FOR VERIFICATION OF INPUTS.
FOR EX:- A PATIENT IS AFFECTED BY MALARIA OR STOMACH PAIN, ETC. SO UP NEED TO FIND THE REASONS OR INPUTS FOR THAT DISEASE.



Step 4:- Explanation System :-

- THIS IS AN EFFECTIVE TOOL OF EXPERT SYSTEM AS THE USER CAN ABLE TO UNDERSTAND THE REASON BEHIND THE INFERENCE SYSTEM.
- SO IT CONSIST OF TWO DIFFERENT STEPS-
 ① EXPLAIN ITS REASONING
 IN MANY DOMAINS OF EXPERT SYSTEM THE USER IS NOT ACCEPTING THE INFERENCE OUTPUTS.
 SO THE REASONING PROCESS HELPS IN PROVIDING THE EXACT REASON OF CONVINCING THE USER.
 FOR EX:- A DOCTOR IS PRESCRIBING MEDICINES AFTER A PROPER ~~PROPER~~ DIAGNOSIS.

② Acquire new knowledge after modification

since the expert system ~~has~~ given new knowledge from the existing knowledge base, so the accuracy of new knowledge from the raw data is verified by the expert system.

Step 5 :- User Interface (UI) :-

- With the help of user interface the expert system interacts with user taking the queries as input and providing an appropriate solution by utilising the inference engine.
- The user interface utilises the inference system along with explanation system to justify the solution.

Knowledge organization system :-

- It is a process of extracting, structuring and organizing the knowledge from various types of experts to build a proper expert system.
- There are 3 major areas to knowledge organization that requires the consideration of expert system projects.
 - ① The domain must be evaluated to determine the type of knowledge in the domain suitable to expert system.
 - ② The source of expertise must be identified and evaluated to ensure the knowledge is correct.
 - ③ If the major sources of expertise is from a specific field, then the participants need to be identified properly.

knowledge organization techniques:-

we have different methods for knowledge organization from experts:-

① Diagram based technique.

→ In this technique the use of concept map, even diagram and process map is utilised.

→ This technique captures the questions using own words

② Matrix based technique :-

→ This technique involves various grids which suggests the solution of individual questions provided by various experts

③ Hierarchy generation technique:-

~~HS~~ In this technique it creates the tree of solutions for a particular problem.

④ Protocol analysis technique:-

In this technique the expert system utilises a proper protocol for finding the goal, decision from the expert

⑤ Protocol generation technique:-

In this technique they are creating the interviews like structured or semi-structured or unstructured way.

How the components of expert system works :-

For ex:- A medical expert system designed to diagnose Phenomia

Step 1:- Input

A patient reports symptoms like fever, cough and fatigue through the user interface.

Step 2:- Processing

The inference engine analyses the symptoms using the rules from the knowledge base.

Step 3:- Output

The system suggests a possible diagnosis of Phenomia through the user interface.

Step 4:- Explanation

The explanation module provides the detailed explanation like the presence of fever, cough and chest X-ray issues.

Step 5:- Updation :-

The knowledge organization model adds new data like recent Phenomia treatment to keep the system up-to-date.

TYPES OF EXPERT SYSTEM IN AI:-

depending on the structure and application the expert system is categorized into 5 types:-

① RULE BASED EXPERT SYSTEM:-

This is the common expert system where it relies on if-then rule to process the information and make the decisions.

These rules are created by the domain experts, and used as the system reasoning mechanism.

② FRAME BASED EXPERT SYSTEM:-

In this technique of expert system similar type of objects are created using one frame - so the questions from user will be connected to the corresponding frame for getting the solution.

③ FUZZY LOGIC SYSTEM:-

The situations involving uncertainty and imprecision is dealt with fuzzy logic system where the fuzzy control system uses its mechanism to handle the data.

For example fuzzy AC or fuzzy washing machine are the appliances where expert system is utilised.

④ NEURAL NETWORK BASED EXPERT SYSTEM:-

This system learns from the pattern of data and improve the decision making.

The examples like image processing or speech recognition are the application of this type of system.

Neuro-fuzzy expert system:-

In this hybrid approach the inputs are imprecise data and it follows particular patterns for decision making.

Some examples are financial forecasting, automated control system, etc.

UNIT - 5

1. Discuss the examples of expert system.
2. Discuss the advantages and limitations of expert system.
3. Explain various applications of expert system.
4. Diagrammatically show the internal structure of expert system shell.
5. Discuss the different components of knowledge base.
6. Explain the types of inference engine.
7. Explain knowledge acquisition and its technique.
8. Describe various types of expert system in AI.

UNIT 6

1. Discuss the two components of NLP.
2. Describe the advantages and limitations of NLP.
3. Discuss the 5 stages of NLP.
4. Explain grammar in phrasings.
5. Describe the phrasings techniques with ex.
6. Explain the various types of spelling errors.
7. Discuss the spell checking technique.
8. Discuss learning in AI.
9. Explain 3 different AI learning model.