



# Access Control for Project Table

### 1. Project Overview

This project focuses on **Customizing the ServiceNow Project Table** to streamline the user experience for employees with the "Employee Management" user role. The primary objective is to **hide specific fields** from this user group to help them concentrate on their assigned responsibilities. By leveraging ServiceNow's customization capabilities, this initiative aims to **enhance operational efficiency**, **reduce distractions**, and ensure data security by restricting access to non-essential fields.

### 2. Objectives

#### **Business Goals:**

- Improve the usability of the Project table for "Employee Management" users.
- Enhance data security by restricting access to sensitive fields.
- Optimize employee productivity by displaying only relevant information.

### **Specific Outcomes:**

- A customized Project table view for "Employee Management" users.
- Documentation of the fields hidden and the rationale behind each.
- Validation of the solution across different use cases.

# 3. Key Features and Concepts Utilized

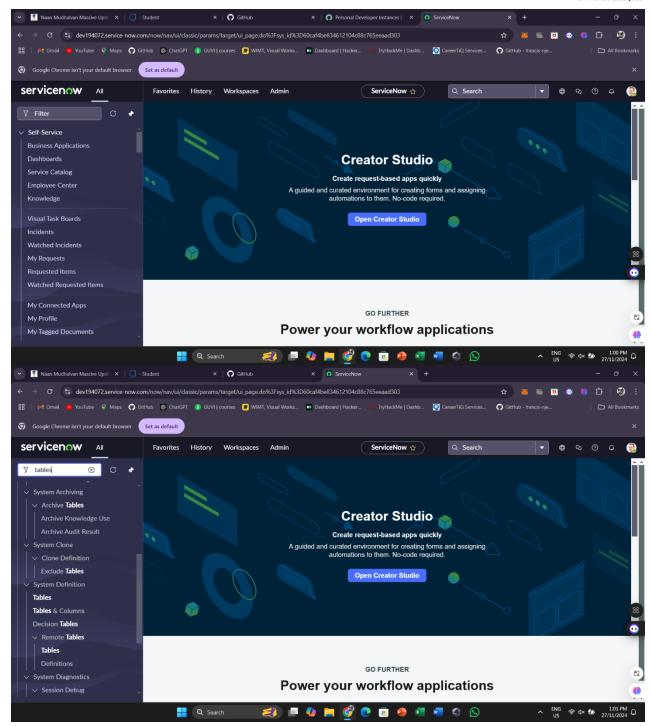
This highlights the main functionalities and concepts applied within the project.

- Role-Based Access Control (RBAC): Restrict visibility of fields based on user roles.
- **UI Policy and Script Customization:** Implementation of ServiceNow UI policies or client scripts to hide fields dynamically.
- **Testing Frameworks:** Use ServiceNow testing tools to validate the customization.

# 4. Detailed Steps to Solution Design

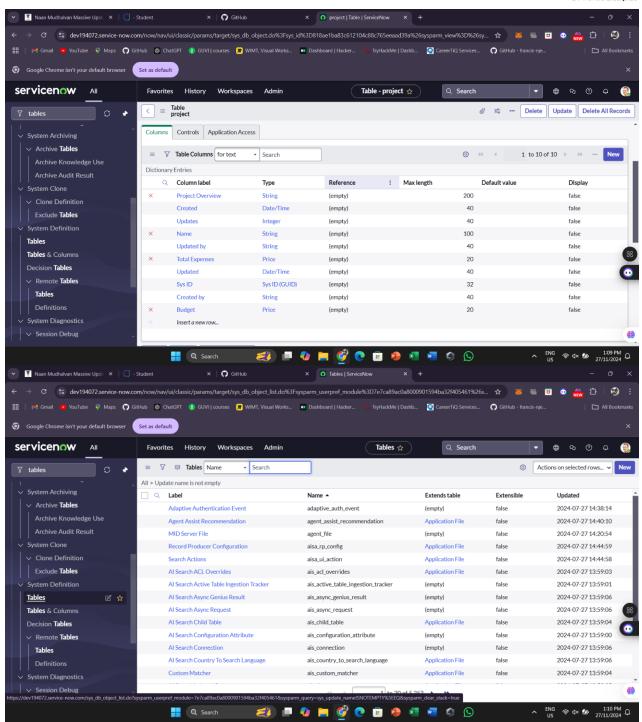






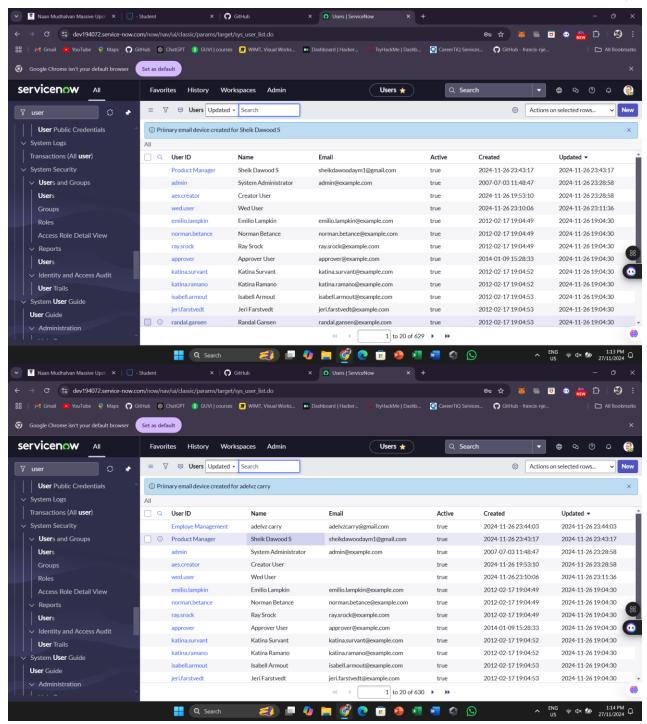






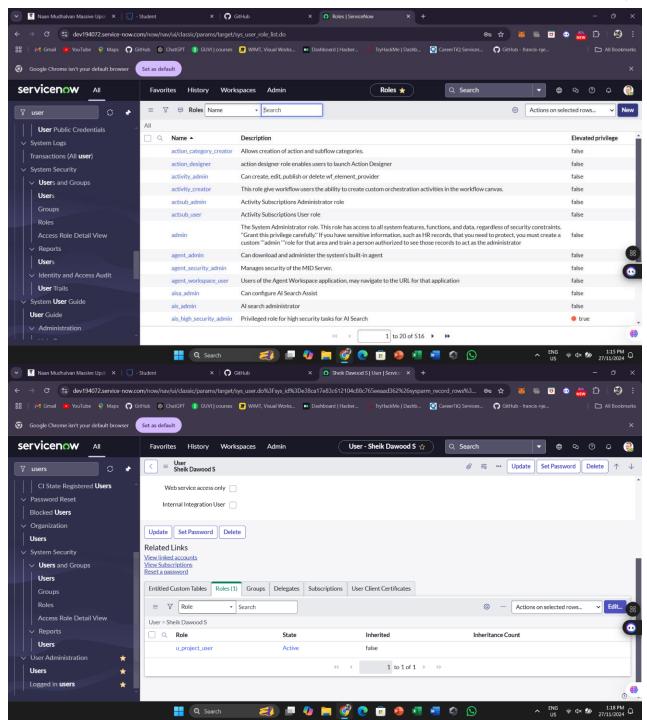






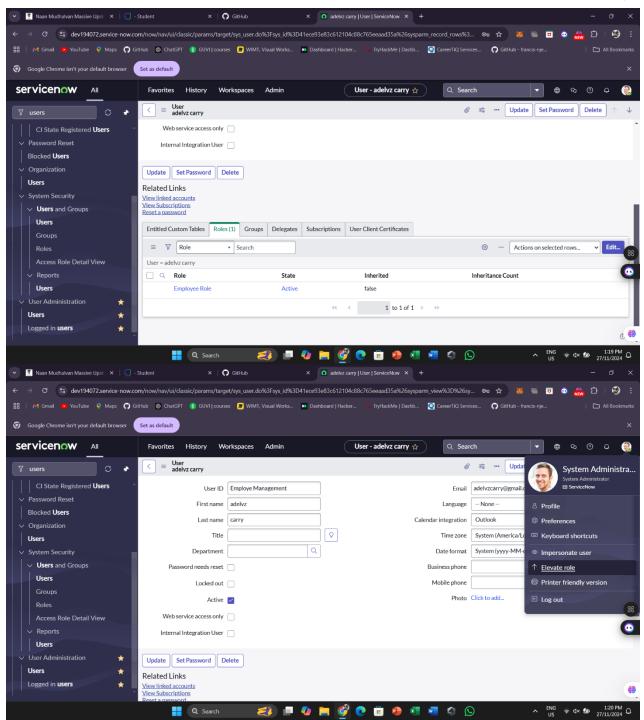






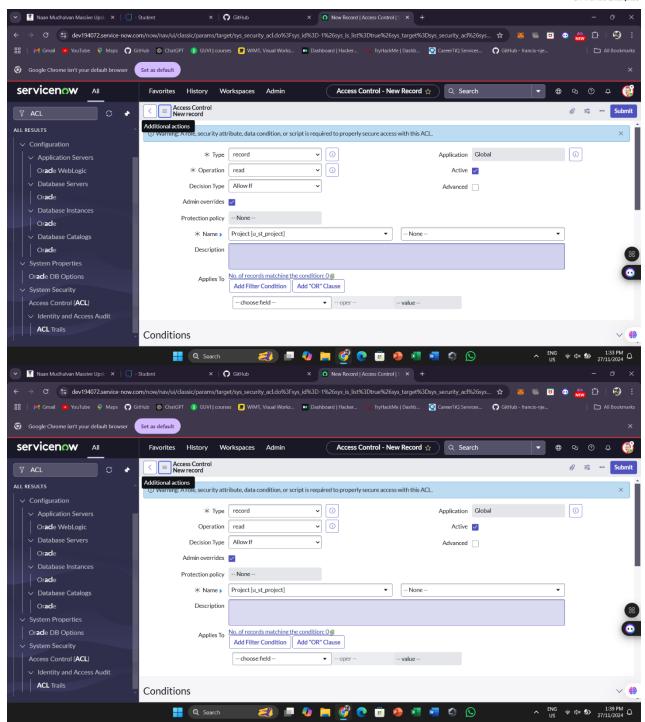


















## 5. Testing and Validation

- Unit Testing: Verify each field's visibility rules with test users.
- User Interface Testing: Ensure the interface is intuitive and works as expected for all roles.

### 6. Key Scenarios Addressed by ServiceNow in the Implementation Project

- **Scenario 1:** "Employee Management" users access the Project table and see only permitted fields.
- Scenario 2: Other user roles access the table with full visibility to ensure role-based access is correctly implemented.
- Scenario 3: Changes are tested across multiple devices and browsers for compatability

### 7. Conclusion

#### **Summary of Achievements:**

The customization successfully implemented role-specific access control on the ServiceNow Project table. This ensures that "Employee Management" users can focus on their tasks without distractions, enhancing productivity and securing sensitive information.



