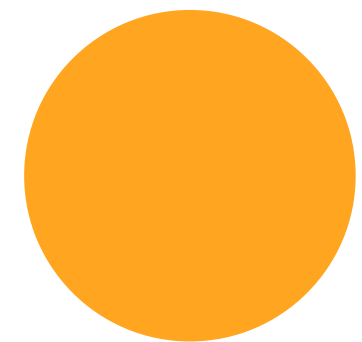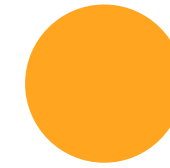# Leo – The Customer Intelligence Agent

Suggested Add-on to Lisa & Victor
By Ketan Darekar

What is Leo?

Leo is an AI agent focused on post-order customer insights. He works alongside Lisa and Victor to close the loop between procurement, sales, and customer experience.

Core Functions

- Collects customer feedback, return reasons, and complaints after orders are completed

- Detects patterns related to products, regions, or suppliers

- Shares insights with Lisa and Victor to improve procurement and sales strategies

Why Leo Adds Value

Leo turns customer behavior into strategic insights, helping clients make smarter decisions based on real-world outcomes.

Key benefits

- Improves quality control and customer satisfaction

- Helps reduce recurring product or supplier issues

- Adds a feedback loop to Recall Space's existing AI agent ecosystem

Why Leo Helps Clients and Recall Space

Client Benefits

- Reduces returns and improves product/supplier decisions
- Increases customer satisfaction through faster feedback handling

Recall Space's Benefits

- Enables upselling with Lisa & Victor
- Strengthens the AI ecosystem and customer retention

Pricing & Positioning Suggestion

Leo can be positioned as an optional, insight-focused agent — valuable for both large and growing businesses

Smart Monetization Options:

- Free add-on for clients who use both Lisa and Victor in premium plans

- Low-cost standalone for clients who want post-order analytics only

- Upsell opportunity for clients who want smarter automation without new process complexity

Thank you

Thank you for taking the time to listen to my idea.

This suggestion is purely based on my personal research and interest in Recall Space's innovative agent ecosystem. It is not a critique of Lisa or Victor, but a potential extension to further enhance value for clients.

All details about Lisa and Victor were referenced from the official Recall Space website: https://www.recall.space/?r=0

I truly appreciate the opportunity to contribute creatively and hope this perspective shows my passion for intelligent AI-driven solutions.

— Ketan Darekar