

# Operational Efficiency Analysis

## Landscaping & Snow Removal

- Dataset: landscaping\_jobs\_clean.csv (2024)
- Tools: Excel, Power BI

**Executive summary:** In a 30-job sample (2024), total revenue was **\$4.89K** and profit **\$2.54K**. Snow Removal drives ~42% of revenue; two clients account for the largest share. Recommendations: secure recurring contracts, launch seasonal packages, and standardize crew best practice.

**Problem (What):** Analyse one year of job data (30 records) to identify high-value services, top clients and crew efficiency patterns to guide pricing, capacity planning, and operational improvements.

**Data & Tools:** Data: landscaping\_jobs\_clean.csv (30 jobs) - cleaned in Excel. Visuals & analysis built in Power BI.

### Key Findings:

- Total revenue: **\$4.89K**
- Total profit: **\$2.54K**
- Jobs analysed: **30**
- Top service by revenue: Snow Removal - **≈ \$2.0K** (~42% of revenue)
- Top city: **Montreal** (largest share of revenue)
- Top clients: Parkview HOA (**\$1,040**), Maple Condos (**\$940**), Oak Residence (**\$540**)
- Crew performance: Crew A highest total profit (**\$990**), Crew C highest average revenue/hour (**~\$87**)

### Business Insights:

- Seasonal concentration: revenue spikes in winter (snow removal), leaving off-season capacity unused.
- Client concentration risk: top clients account for a large share of revenue - losing one would materially reduce sales.
- Operational variance: differences between crews indicate opportunity to standardize best practices to raise productivity.

## Recommendations:

1. Convert top one-time clients to recurring contracts (offer early-renewal discount).
2. Launch fall & spring service packages to reduce seasonality.
3. Document and replicate Crew C's routing and tooling to increase average revenue/hr.

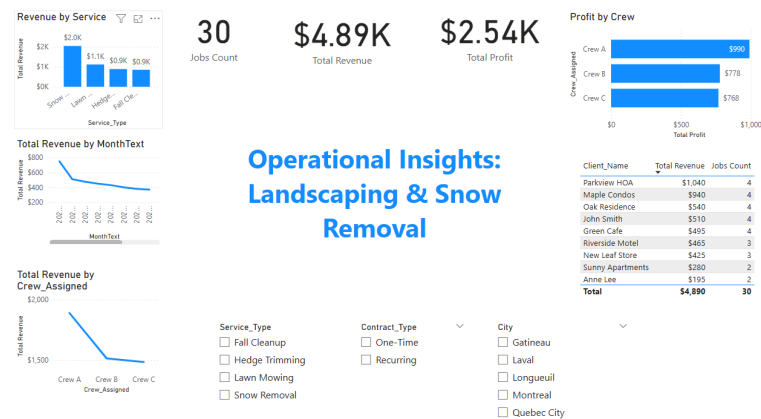


Figure 1 — Dashboard overview

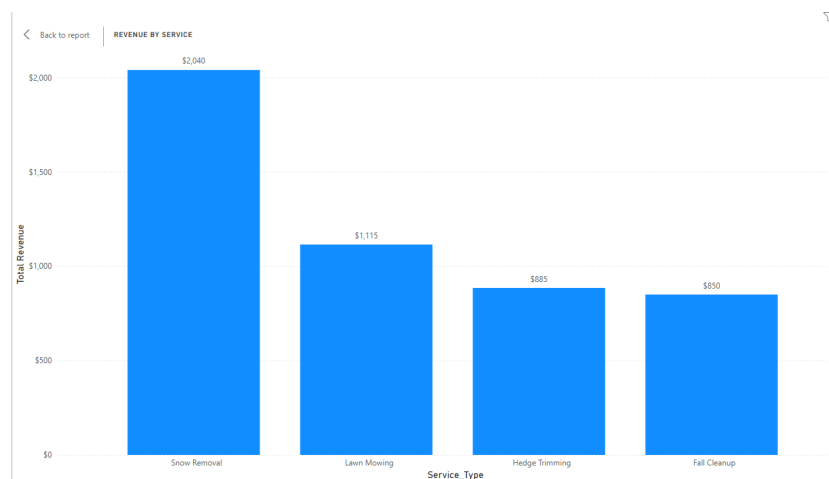


Figure 2 - Revenue By Service

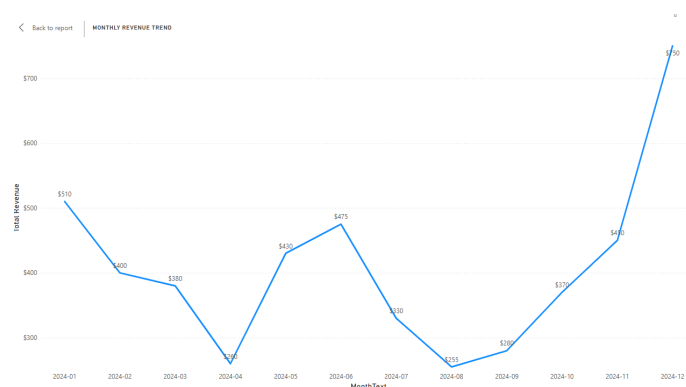


Figure 3 - Monthly Revenue Trend

**Methodology:** Data cleaned in Excel, combined via PivotTables, visualized in Power BI.

Prepared by: Ketki Deshpande • BA Landscaping Project • Date: 2025-10-14