

# JUAN ANDRES RIVERA ARANGO

Systems Engineering  
Student.

## PERSONAL PROFILE

Proficient in Python, C++, Java, JavaScript, and Kotlin, with solid experience in web development using CSS, HTML, MySQL, and Firebase. I am methodical, organized, and constantly seeking to perfect my skills. My ability to quickly adapt to new technologies and my proactive approach to challenges make me an ideal candidate to contribute to your team's success. I am excited about the opportunity to bring my experience to your company.

## LANGUAGES

English B2  
Italian B2  
Spanish Native

## CONTACT INFORMATION

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La Estrella, Antioquia, Colombia

## WORK EXPERIENCE

### Tutor in Machine Learning Technical Component

Sapiencia, September - November 2023

- Delivered lectures to 30 students, immersing them in the essential foundations of Python programming for Machine Learning in a remote setting. Not only did I successfully award certifications for advancement to the next level, but I was also responsible for the comprehensive creation of both theoretical and practical content, ensuring a complete and effective learning experience.
- My involvement in the project included close collaboration and successful coordination with other tutors from various courses at Sapiencia, demonstrating teamwork and adaptability skills.
- My focus on educational excellence ensured the program's success, and I am excited to apply these skills and contribute to new and challenging projects.

### Founder and CEO

Párchese Store, October 2017 - December 2023

- Made key decisions to achieve monthly sales goals within my company, ensuring constant capitalization and financial statement control.
- Led a team of 5 people, developing skills in assertive communication, teamwork, goal achievement, personnel training, working under pressure, and customer service.
- Efficiently managed administrative tasks such as payroll processing, advertising budget execution, and inventory management.
- Launched my website, offering a comprehensive experience with a catalog of 2500 products. Additionally, I developed innovative tools to optimize processes in inventory, shipping logistics, and the purchase lifecycle.
- Handled digital marketing, website traffic, advertising strategies, content development, and product design with added value.

### Lost Items Agent for Uber

Teleperformance, January - October 2017

- Provided immediate assistance and solutions to Uber users who lost their belongings during rides.
- Recognized as Top Performer in August for exceeding the KPIs of my entire workgroup, placing first.
- Supported different customer service areas, where I honed skills in adapting to constant change, continuous learning, coordination, and effective communication.
- My commitment to excellence and problem-solving highlights my significant contribution to every task.

## EDUCATION

### Universidad de Antioquia

Bachelor's Degree in Systems Engineering (In progress)

### Universidad de Antioquia

Bachelor's Degree in Telecommunications Engineering  
(Completed up to 5th semester)

### Universidad de Antioquia - Multilingua

Italian B2 (Completed)

### Instituto Camil

English B2 (Completed)