Kevin Jackson

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CAREER OBJECTIVE

A motivated individual with in-depth knowledge of languages and development tools, seeking a position in a growth-oriented company where I can use my skills to the advantage of the company while having the scope to develop my own skills.

SKILLS

- Languages: JavaScript, Java
- Frontend: HTML, CSS
- Vast knowledge of software engineering concepts
- Exceptional leadership qualities, a team player, self -motivated, adaptability and flexibility in the working environment
- Excellent time management and organizational skills

EDUCATION

2016-2020 **Bachelor of Business Administration** - Information Systems Concentration
- Relevant Coursework
- Analysis and Design of Management Information Systems
- Database Management
- Managing Network Systems
- Building Mobile Business Applications Using Java

EXPERIENCE

2019   **Deskside Support Intern** - Sharp Electronics
- Supported 400 onsite and offsite users
- Solved multiple issues ranging from hardware to software
- Created multiple task sequences using Microsoft Deployment Toolkit (MDT) Server
- Completed Windows 7 to Windows 10 upgrade migrations
- Member of a team that acquired Texas Document Solutions in Austin, Texas and implemented them into Sharp's Business System.
- Onboarded new users and provided training for the software and IT procedures

2018   **IT Technician/Support** - Bergen Catholic High School
- Provide onsite computer support and repair service to a campus of 900 students
- Diagnosed software issues, installed updates of new software and removed malicious programs
- Consulted students regarding technology needs as well as technical problems
- Disassembled systems to diagnose issues and make repairs
- Performed all repairs with the utmost concern for customer privacy
- Created and maintained install and configuration documentation
- Mentored Junior IT Technicians