

Kevin D. Jackson

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CAREER OBJECTIVE

A motivated individual with in-depth knowledge of languages and development tools, seeking a position in a growth-oriented company where I can use my skills to the advantage of the company while having the scope to develop my own skills.

SKILLS

- Languages: JavaScript, Java
 - Frontend: HTML, CSS
 - Vast knowledge of software engineering concepts
 - Exceptional leadership qualities, a team player, self-motivated, adaptability and flexibility in the working environment
 - Excellent time management and organizational skills
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EDUCATION

2016-2020 **Bachelor of Business Administration, Information Systems**, IONA College, New Rochelle, NY

- Analysis and Design of Management Information Systems
 - Database Management
 - Managing Network Systems
 - Building Mobile Business Applications Using Java
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EXPERIENCE

- 2019 **Deskside Support Intern** - Sharp Electronics, Mahwah, NJ
- Supported 400 onsite and offsite users
 - Solved multiple issues ranging from hardware to software
 - Created multiple task sequences using Microsoft Deployment Toolkit (MDT) Server
 - Completed Windows 7 to Windows 10 upgrade migrations
 - Member of a team that acquired Texas Document Solutions in Austin, Texas and implemented them into Sharp's Business System.
 - Onboarded new users and provided training for the software and IT procedures
- 2018 **IT Technician/Support** - Bergen Catholic High School, Oradell, NJ
- Provide onsite computer support and repair service to a campus of 900 students
 - Diagnosed software issues, installed updates of new software and removed malicious programs
 - Consulted students regarding technology needs as well as technical problems
 - Disassembled systems to diagnose issues and make repairs
 - Performed all repairs with the utmost concern for customer privacy
 - Created and maintained install and configuration documentation
 - Mentored Junior IT Technicians
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kevjackson2.github.io/Website/index.html - github.com/KevJackson2