

KEVIN D. JACKSON II

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CAREER OBJECTIVE

A motivated individual with in-depth knowledge of languages and development tools, seeking a position in a growth-oriented company where I can use my skills to the advantage of the company while having the scope to develop my own skills.

CORE QUALIFICATIONS

- Frontend and Backend Web Design(HTML,CSS, Javascript)
- Object Oriented Programming(Javascript, Java)
- Vast knowledge of software engineering concepts
- Exceptional leadership qualities, a team player, self -motivated, adaptability and flexibility in the working environment
- Excellent time management and organizational skills

EDUCATION

Bachelor of Business Administration – Information Systems Concentration

Iona College | New Rochelle, New York | Expected Graduation May 2020

Relevant Coursework

- Analysis and Design of Management Information Systems
- Database Management
- Managing Network Systems
- Building Mobile Business Applications Using Java

PROFESSIONAL EXPERIENCE

Deskside Support Intern | Sharp Electronics | Montvale, NJ | 07/2019 – 08/2019

- Supported 400 onsite and offsite users
- Solved multiple issues ranging from hardware to software
- Created multiple task sequences using Microsoft Deployment Toolkit (MDT) Server
- Completed Windows 7 to Windows 10 upgrade migrations
- Member of a team that acquired Texas Document Solutions in Austin, Texas and implemented them into Sharp's Business System.
- Onboarded new users and provided training for the software and IT procedures

IT Technician/Support | Bergen Catholic High School | Oradell, NJ | 05/2018 – 09/2018

- Provide onsite computer support and repair service to a campus of 900 students
- Diagnosed software issues, installed updates of new software and removed malicious programs
- Consulted students regarding technology needs as well as technical problems
- Disassembled systems to diagnose issues and make repairs
- Performed all repairs with the utmost concern for customer privacy
- Created and maintained install and configuration documentation
- Mentored Junior IT Technicians

Camp Counselor | Bergen Catholic H.S. Summer Camp | Oradell, NJ | 07/2012 - 08/2017

- Developed camp members basketball skills
- Organized team tournaments
- Coaching, Referee and Teaching
- Managed supplies budget for campers