Keval Patel

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TECHNICAL SKILLS

Python | Java | Java script | C++ | C | C# | MATLAB | SQL | Git / GitHub | Linux / Unix | HTML/CSS | Microsoft Office | Access | Probability and Statistics | Presentation Skills | Public Speaking | Team Leadership | Software Development | JUnit | Visual Studio Code | Eclipse | Vi / Vim | GDB | Communication Skills | Collaboration Skills | Problem Solving | Adaptability | React | SCSS |

WORK EXPERIENCE

Country Motel - Desk manager/Maintenance (January 2015 – Current)
- Provided excellent customer service by taking and placing room check-ins and offering daily specials
- Engaged in problem-solving and conflict management by handling customer complaints
- Communicated effectively with team members to improve daily operations

BestBuy – Technical Advisor (May 2021 – Current)
- Customer service and sales professional responsible for managing product inventory, processing transactions, and providing exceptional service to customers
- Troubleshooting and debugging hardware and software in various sorts of devices and coming up with an immediate, practical fix.
- Repaired and installed a variety of hardware problems with various device's batteries, charging ports, chips, and processing units
- Created new sales tactics to address shifting consumer demands

Marcs – Cashier/Stock Clerk (May 2018 – September 2018)
- Managed all cash transactions, including processing customer payments, issuing receipts, and handling returns and exchanges
- Successfully maintained inventory levels and stock rotation for a high-volume grocery store as a stock clerk. Assisted with ordering and receiving products and ensured that shelves were well-stocked and organized

EDUCATION

Stark State College (2017-2020)
- Dual credit - 24 credits concurrent with high school degree (President's List all years)

Ohio University (2020-2021)
- BS in Computer Science and Engineering (Deans List both semesters)

The Ohio State University (2021-2024 *anticipated*)
- BS in Computer Information Systems
- Artificial Intelligence Club - Attend lectures and seminars on the fundamentals and best practices of AI
- Competitive Programming Club - Work in teams to solve challenging code issues in a time-critical setting
- OSU Origins – The Ohio State's newest premier Bollywood fusion dance team