

# MEMBER

- Member is not registered on the application
  1. The unregistered member can view the main page
  2. The unregistered member can view images, videos, etc, displayed on the main page.
  3. The unregistered member can click the sign up button, so he can be registered to the database of the application.
  4. The unregistered member can access the shop on the main page, but cannot order anything.
  
- Unregistered member is signing up on the application
  1. The unregistered member will be displayed a form by the application
  2. After filling the required information, he can click the register button.
  3. After clicking the register button, the member profile page will be displayed.
  
- Member decides what membership he will choose.
  1. The member clicks on choose membership button.
  2. The member chooses the plan which suits them most.
  3. They are displayed with a form for the transaction procedure.
  
- Member decides what course he may prefer.
  1. The member clicks on choose course button.
  2. An individual course or group course are displayed.
  3. The member chooses which one he prefers
  4. The available courses are displayed.

- The member chooses the individual plan.
  1. The member clicks on courses.
  2. The coach plans are displayed on each distinctive course.
  3. The member chooses the plan that he/she decides its best for themselves.
  4. The member specifies the details for his/her weekly plan for the course.
  5. The customized plan will be sent to the coach, which he will approve or decline.
  6. If approved, they are displayed with a form for the transaction procedure.
  
- The member chooses group plan
  1. The pertaining courses are displayed with their following plans.
  2. They provide a brief descriptive video.
  3. The member chooses which course suits him best.
  4. They are displayed with a form for the transaction procedure.
  
- The member wants to buy item/items from the shop
  1. The member clicks on the shop button
  2. The member gets redirected to the shop page.
  3. They choose a product or many products which are added to cart.
  4. The proceed checkout button is displayed after selecting the first item
  5. When the proceed checkout button is clicked, the payment method is displayed.

- The member reviews the course after finishing it.
  1. Member clicks on “Review Course” button after finishing a course, where he can review the trainer too.
  2. After pressing the submit button, the review is approved by the manager, and posted on course reviews.
  
- The member clicks “Video catalog”.
  1. The member has access to a broad catalog of videos showing how different exercises are performed.

## GYM COACH

- Gym coach registers for the first time.
  1. Gym coach chooses the “apply for coach” button on the sign up page.
  2. He turns in his CV which will be approved or denied by the manager.
  3. They will receive the answer by signing in back again with the account they created first.
  
- Gym coach signs in after being approved of the job.
  1. The application checks if the account has been approved of the job.
  2. The Gym Coach profile page is displayed.
  
- Gym coach creates and publishes his own course.
  1. Gym coach chooses which type of course they will teach.
  2. Gym coach clicks “Create” button to implement his course plan(*either individual or group*) and publishes it.

- The gym coach accepts/declines customized customer individual plans.
  1. Gym coach will receive a notification on offers tab
  2. After reviewing the offer he will either approve or suggest to the customer some changes corresponding to his availability.
  3. If no compromise is reached, the offer will be declined.
  
- Chatting with the customer.
  1. The chat field will be always on display.
  2. Every user will have an indicator to show whether they are online or not.
  3. A customer may message the coach and vice-versa.
  
- Create a customer plan based on the customer's requirements.
  1. The gym coach will receive this request on the request tab.
  2. After conducting the plan , they will deliver it to the customer and wait for their response.
  3. If the customer approves, they will continue this plan.
  
- Review gym equipment / recommend new equipment.
  1. While working they will keep an eye for the equipment's quality.
  2. If some equipment needs to be fixed or changed, they will report to the manager on their profile.

- Report customer / cancel course
  1. The coach decides if he wants to report a customer or cancel a course with a specific customer regarding their behavior.
  2. They need to provide an explanation about their decision.
  3. The report will be sent and reviewed by the manager.

## **GYM MANAGER**

- Approves reviews / reports for both users and coach
  1. A notification symbol will appear on the button “reviews & reports” in the main bar.
  2. When the button is clicked, each review or report will be displayed with their corresponding time and date.
  3. After reviewing them, the manager will make a decision.
- Analyze equipment complaints
  1. A notification symbol will appear on the button “Equipments” in the main bar.
  2. After clicking the “Equipments” button, the equipment page will be displayed.
  3. It will contain reviews from different trainers in that gym about damaged or destroyed equipment.
  4. Based on the review, they can order new equipment.
- Manage users
  1. Based on different reviews, the manager can ban or unban different users, whether it's coaches or members

- Manage coaches and their courses.
  1. A notification symbol will appear on the “Applications” button on the main bar.
  2. When the button is clicked, the Applications page will be displayed.
  3. It will contain every application from different users who want to apply for the coach position, where they will show their course plan
  4. The manager reviews the CV and the courses plan and decides if they will be approved or rejected
  
- Manage gym schedule
  1. Manager can decide when to close the gym for a specific reason, and leave a short notice.
  
- See statistics about customer flow
  1. The manager clicks”Statistics” on the main bar.
  2. The Statistic page displays the flow of customers and gives a review of each month.
  
- Manage income/expenses
  1. Manager clicks the “Finances” button on the main bar.
  2. The Finance page is displayed.
  3. Based on the income/expenses, the manages decides if there should be a shortage of employees, if they should promote the gym more, etc.