Choo, Chee-Keong

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Education

Thomas Edison State University   **2019-2021**
MSc, Data Science and Analytics (4.0 GPA)   New Jersey, US

A.T. Still University   **2001-2003**
MSc, Medical Informatics (4.0 GPA)   Mesa, US

National Taiwan University   **1990-1994**
BSc, Agronomy and Statistics (3.0 GPA)   Taipei, Taiwan

Work Experience

UPS, Senior Technology Support Technician   **2008-current**
- Perform enterprise large scale internal/external PC/server replacement at least one month ahead of deadlines and within budget.
- Provide database integration and trouble tickets support for UPS's flagship product Worldship resulting in 100% customer retention rate.
- Escalate support desk tickets to third level in the most crucial circumstances after considerable time had been spent on a single ticket.

An-An Disposable Sdn. Bhd., Operation/Quality Assurance Supervisor   **1997-1999**
- Develop, translate, and implement a standardized system for the factory and stabilized within first month of operation.
- Hosting multiple continuous improvement project namely lean production, 5S, TPM, TQM, and successfully increased productivity by 10%.

Fuburg Industrial Co., Management Trainee   **1995-1997**
- Participate and acquire certificates in continuous improvement training programs from CPC (China Productivity Center). Training program includes 5S, TPM, TQM, problem solving, and 6 sigma.

National Taiwan University Lab of Biotechnology, Lab Assistant   **1993-1995**
- Commercial watermelon species identification using PCR technique. Seeds provided by Known-You co. Ltd. Taiwan.
- Sorghum genomic project – construction of RFLP genomic maps of multiple sorghum species for plant breeding purpose.

Data Science Projects

PIMA Native American Diabetes Prediction
- Create a tool that predict diabetes status for Native American tribe.
- Developed in Python, Scikit-Learn, Seaborn, Matplotlib, and deployed using Pycharm and Flask.

Technologies

- Python, MySQL, VBScript, Tableau, XLMiner