

# Choo, Chee-Keong

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## Education

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<b>Thomas Edison State University</b> <i>MSc, Data Science and Analytics (4.0 GPA)</i>	<b>2019-2021</b> New Jersey, US
<b>A.T. Still University</b> <i>MSc, Medical Informatics (4.0 GPA)</i>	<b>2001-2003</b> Arizona, US
<b>National Taiwan University</b> <i>BSc, Agronomy and Statistics (3.0 GPA)</i>	<b>1990-1994</b> Taipei, Taiwan

## Work Experience

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<b>United Parcel Service, Senior Technology Support Technician</b>	<b>2008-current</b>
<ul style="list-style-type: none"><li>• Perform enterprise large scale internal/external PC/server replacement at least one month ahead of deadlines and within budget.</li><li>• Provide database integration and trouble tickets support for UPS's flagship product WorldShip resulting in 100% customer retention rate.</li><li>• Escalate support desk tickets to Level 3 in the most crucial circumstances and after considerable time had been spent on a single ticket.</li></ul>	
<b>An-An Disposable Sdn. Bhd., Operation/Quality Assurance Supervisor</b>	<b>1997-1999</b>
<ul style="list-style-type: none"><li>• Develop, translate, and implement a standardized system from corporate and stabilize within the first month of new factory operation.</li><li>• Leading multiple continuous improvement projects namely continuous improvement, lean production, 5S, TPM, TQM, and successfully increase productivity by 10%.</li></ul>	
<b>Fuburg Industrial Co. Management Trainee</b>	<b>1995-1997</b>
<ul style="list-style-type: none"><li>• Participate and acquire certificates in continuous improvement training programs from CPC (China Productivity Center). Training program includes 5S, TPM, TQM, lean production, problem solving, and 6 sigma.</li></ul>	
<b>National Taiwan University Lab of Biotechnology, Lab Assistant</b>	<b>1993-1995</b>
<ul style="list-style-type: none"><li>• Commercial watermelon species identification using PCR technique. Seeds provided by Known-You co. Ltd. Taiwan.</li><li>• Sorghum genomic project – construction of RFLP genomic maps of multiple Sorghum species for plant breeding purpose.</li></ul>	

## Data Science Projects

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### Pima Indian Diabetes Prediction

- Create a tool to facilitate telemedicine for remote Native American tribe to self diagnose diabetes status.
- Developed in Python, Scikit-Learn, Seaborn, Matplotlib, and deployed using Pycharm and Flask.

## Technologies

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- Python, MySQL, VBScript, Tableau, XLMiner

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