# Choo, Chee-Keong

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## Education

**Thomas Edison State University**                    **2019-2021**
*MSc, Data Science and Analytics (4.0 GPA)*            New Jersey, US

**A.T. Still University**                              **2001-2003**
*MSc, Medical Informatics (4.0 GPA)*                   Mesa, US

**National Taiwan University**                         **1990-1994**
*BSc, Agronomy and Statistics (3.0 GPA)*               Taipei, Taiwan

## Work Experience

### UPS, Senior Technology Support Technician                    **2008-current**

- Perform enterprise large scale internal/external PC/server replacement at least one month ahead of deadlines and within budget
- Provide database integration and trouble tickets support for UPS's flagship product Worldship resulting in 100% customer retention rate
- Escalate support desk tickets to third level in the most crucial circumstances after considerable time had been spent on a single ticket

### An-An Disposable Sdn. Bhd., Operation/Quality Assurance Supervisor        **1997-1999**

- Develop, translate, and implement a standardized system for the factory and stabilized within first month of operation
- Hosting multiple continuous improvement project namely lean production, 5S, TPM, TQM, and successfully increased productivity by 10%

### Fuburg Industrial Co., Management Trainee                    **1995-1997**

- Participate and acquire certificates in continuous improvement training programs from CPC (China Productivity Center). Training program includes 5S, TPM, TQM, problem solving, and 6 sigma

### National Taiwan University Lab of Biotechnology, Lab Assistant        **1993-1995**

- Commercial watermelon species identification using PCR technique. Seeds provided by Known-You co. Ltd. Taiwan
- Sorghum genomic project – construction of RFLP genomic maps of multiple sorghum species for plant breeding purpose

## Data Science Projects

### PIMA Native American Diabetes Prediction

- Create a tool that predict diabetes status for Native American tribe
- Developed in Python, Scikit-Learn, Seaborn, Matplotlib, and deployed using Pycharm and Flask

## Technologies

- Python, MySQL, VBScript, Tableau, XLMiner