### Kevin Towner

908.577.6666 kevintowner@gmail.com https://townerk91.github.io/portfolio\_/

### Career

#### AIG / Account Analyst 07.17 - Present / Berkeley Heights, NJ

- · Abide by a quality goal of 99.76%.
- Work cross-functionally across Surplus Lines and Op Services.
- Develop responsive workflows in HTML & CSS for various projects.
- Troubleshoot client login inqueries and reset user authentication information

# Hollister Co / Visual Manager 08.14 - 05.17 / Livingston, NJ

- Chosen for the 6-month Manager in Training program upon graduating from university.
- Created weekly schedules based on part-time employee availability.
- Tracked KPIs and store budget trends
- Met quarterly sales goals and relayed the store's progression in weekly conference calls.
- · Lead in-store marketing and seasonal floorsets.

### Education

### Brainstation / UX Design Certification 01.19 - 03.19 / New York, NY

 With a focus on utilizing human centered design methodologies, I participated in daily stand-ups, class lectures, card-sorting excercises, qualitative research (interviews), low to high fidelity wireframing challenges and prototyping.

# Rutgers Coding Bootcamp / Web Development Certification 07.17 - 01.18 / Jersey City, NJ

 Upon being accepted into the 6 month boot camp, the cohort and I learned various tools and technologies such as: HTML, CSS, Javascript, jQuery, Git, Nodejs ect. used in full stack web development.

# Kean University / BA - Criminal Justice 09.10 - 05.14 / Union, NJ

Learned about a wide array of topics such as: sociology, ethics & policing, the penal system, juvenile justice, and public administration. Extensive research was conducted for finding precedent cases/incidents and in-class discussions were conducted for topics like: reasonable suspicion and probable cause.

#### Skills

| Sketch   | Prototyping  | Merchandising |
|----------|--------------|---------------|
| Invision | Card-Sorting | Scheduling    |
| HTML 5   | Research     | Leadership    |
| CSS 3    | Wireframing  | Training      |