Kevin Lingsi Ke

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SOFTWARE ENGINEER (ENTRY LEVEL)

Innovative, energetic and motivated, bi-lingual (English/Chinese) full stack, front to backend software engineer, project manager/designer with extensive training in software development in programming languages, applications and protocols across several platforms eagerly seeks learning challenges with functional-design team to produce outstanding products. Highly reliable and confident professional.

AREAS OF EXPERTISE

- **Trained Software Engineer**
- **Functional Work Teams**
- **Business Operations**
- **Proven Business Planning**
- **Full Stack Development**
- **Superior Print Production**
- **Quality Assurance Control**
- **Bi-Lingual (Chinese/English)**
- **Custom Graphics Design**
- **Initiate & Implement Projects**
- **Leadership & Management**
- **Customer Service Oriented**

EXPERIENCE

Graphic Design Assistant, **Duxwell Printing**, *(San Francisco, CA), July 2016 – April 2017*

Provided timely, detailed, and personalized custom printing and graphics design, consultation, typography and printing services with Adobe's InDesign and Photoshop. Produced brochures, business cards, booklets, labels and flyers for numerous brands. Effectively managed daily operations; Assigned personnel according to required tasks.

- Promptly printed work on paper, vinyl labels, and plastics using the commercial digital printer, Xerox C70.
- Efficiently operated the Craftsman Hydraulic Cutter to cut print work to final size per customer's specifications.
- Frequently promoted the company's printing services over Yelp and Yodle Websites in attract new customers.
- Assisted in the planning of product offerings; prepared detailed, research based Sales and Stock Plans over Yelp.

Customer Svc/Marketing/Product Support, **Shaklee Corp.** *(Pleasanton, CA), Oct 2015 – July 2016*

Extended superb reception and administrative services including call management to address customer needs and achieve customer satisfaction. Accurately rendered complete details of the Shaklee Compensation Plan to include specific bonus-qualification rules and volume requirements for all Shaklee distributors.

- Managed and maintained company's Product Ordering System; tracked all shipments via FedEx or Postal Service.
- Proficiently completed Chinese/English and English/Chinese translation for the sales and marketing team.
- Utilized Excel for analyzing the daily, weekly, monthly call volume levels.

Logistic Specialist (Intern), **Henry Logistic Industries** *(Hayward, CA) June 2014 – Sep 2014*

Efficiently and directly responded to customer concerns and requests; tracked shipments and quoted prices.

- Ensured delivery to proper destinations through immediate management of T-Conning Loads.
- Assisted in dispatching and routing duties; supervised technicians to ensure work orders were completed.

IT Support (Intern), **California Nurses Association** *(Oakland, CA), Jan 2012 – April 2012*

Managed computer hardware system to run services for network users; installed, updated, configured and monitored account bookings and system for company supplies. Processed requests and delivered data to client computers over a local network or the Internet, often configured to handle client service load.

EDUCATION

Certification of Completion at Coding Dojo College, San Jose, CA, 2017

Courses involved immersive web Development boot camp specializing in front-end and Full Stack fundamentals, enabling comprehensive front to backend project management and control.

Bachelor of Arts in Economics, University of California, Davis, CA, 2014

SOFTWARE SKILLS

Programming Languages: HTML, CSS, Python, MySQL, JQuery, Ajax, JavaScript, NodeJs, ExpressJs, Angular 4, MongoDB, Java. **Frameworks**: MEAN, Django, Flask, Spring Boot. **Databases:** MySQL, Mongoose.js, MongoDB

REFERENCES

Bobbie Chun
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Shaklee Corporation
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